

FW: REQUEST CLAIM NUMBER

MTCL@income.com.sg <mtcl@income.com.sg>
Mon 28/3/2022 7:01 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Classification: **Restricted**

Hi Denise,

Claim created. – MT/1163437-002

Moving forward, pls check the cases & ensure the information provided are correct before forwarding us to register the claim.

Thank you.

With Regards

Samsia
Senior Admin Assistant
Operations, Motor & Personal Lines



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 28 March 2022 11:25 AM
To: MTCL@income.com.sg
Subject: Re: REQUEST CLAIM NUMBER

Dear Sir/Madam,

have double check with repairer on the correct infomation.

S/No	Claim Number	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1163437-002	STRIDES TAXI PTE LTD	SHF 302C	SKR 4087Z	27/02/2022	11:15	14676.73	1,750.00

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 25 March 2022 4:05 pm
To: MTCL@income.com.sg <mtcl@income.com.sg>
Subject: Re: REQUEST CLAIM NUMBER

Hi,

let me check and get back to you.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTCL@income.com.sg <mtcl@income.com.sg>
Sent: Friday, 25 March 2022 4:04 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi Denise,

How about your vehicle number, is **SHF302C** correct for accident on 03 Mar 2022 with our insured SCL9494A ?

Can you check if the information given are correct?

With Regards

Samsia
Senior Admin Assistant
Operations, Motor & Personal Lines



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 25 March 2022 2:50 PM
To: MTCL@income.com.sg
Subject: Re: REQUEST CLAIM NUMBER

Dear Samsia,

Apologise, that the insured vehicle number has input wrongly. Yes the accident date is correct

Dear Sir/Madam,							
Request claim number							
S/No	Claim Number	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
1		STRIDES TAXI PTE LTD	SHF 302C	SCL 9494A	03/03/2022	11:15	14676.73

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTCL@income.com.sg <mtcl@income.com.sg>
Sent: Friday, 25 March 2022 2:39 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: FW: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi Denise,

Pls check & confirm if the DOA stated below is correct??

Thank you.

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

Samsia
Senior Admin Assistant
Operations, Motor & Personal Lines



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 25 March 2022 11:16 AM
To: MTCL@income.com.sg
Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,							
Request claim number							
S/No	Claim Number	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
1		STRIDES TAXI PTE LTD	SHF 302C	SKR 4087Z	03/03/2022	11:15	14676.73

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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