

Our Ref: CT0222/SHD6550Z/CK(st)  
Date: 28.03.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 25.02.2022 INVOLVING SHD6550Z & SLX2844A ALONG ADMIRALTY RD WEST**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6550Z, which was involved in the captioned accident with your insured vehicle No SLX2844A.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,330.65
2. Loss of Rental	6 days x S\$ 129.47	S\$	776.82
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,589.47**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHD6550Z , SLX2844A  
ADMIRALTY RD WEST****ON 25-Feb-22 08:20**

I / We

**TOH KWEE HENG**(Hirer) NRIC No.: **SXXXX426I**

and/or

**CHUANG TI HENG**(Relief) NRIC No.: **SXXXX140E**

Taxi Number

**SHD6550Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**25-Feb-2022**

Name of Hirer

**TOH KWEE HENG**

Hirer NRIC

**SXXXX426I**

Signature :



Address

**208A PUNGGOL PLACE #13-908  
821208**

Contact No.

**97679481**

Name of Relief

**CHUANG TI HENG**

Relief NRIC

**SXXXX140E**

Signature :



Address

**173B PUNGGOL FIELD #12-607  
822607**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00010112200 Claim No : SNM22D201499/C02/SLX2844A/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,230.00  
DOLLARS TWO THOUSAND TWO HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6550Z  
Insured Vehicle No. : SLX 2844A

Date of Loss : 25/02/2022  
Place of Accident : ADMIRALTY RD W

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TANG LAI SENG  
Driver Name : TANG LAI SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,330.65
(3) Loss of Use/Rental/Earning	S\$	897.35
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	2,230.00
	=====	

---

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

Date : 22.6.2022

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

**GST REG. NO. M2-8921817-3**

# TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P.25.02.2022

VEHICLE NO  
SHD6550Z

**MAKE  
HYUNDAI**

MODEL  
IONIQ(G3)

DATE OF REG  
19.12.2019

CHASSIS CODE  
KMHC851CVLU187636

INV. NO/DATE  
91657415 22.03.2022

JOB NO.  
305506673

ODOMETER READING

DATE/TIME IN  
25.02.2022 14:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL						433.60

## JOB NATURE

0001	PB	PANEL BEATING-SHD6550Z	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	30.00	30.00
0004	20-05	REVERSE SENSOR	180.00	180.00

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91657415	1,330.65	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHD6550Z

**MAKE**  
HYUNDAI

**MODEL**  
IONIQ(G3)

**DATE OF REG**  
19.12.2019

**CHASSIS CODE**  
KMHC851CVLU187636

**INV. NO/DATE**  
91657415 22.03.2022

**JOB NO.**  
305506673

**ODOMETER READING**

**DATE/TIME IN**  
25.02.2022 14:25

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					810.00

Items total	1,243.60
Add GST @ 7.000 %	87.05
Invoice amount	1,330.65

Issued by : KATHERINETAN 22.03.2022 16:08:57  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

BY TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ADVERSELY DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OR OTHER PROBLEMS RELATING TO CUSTOMER'S AND VEHICLE'S DAMAGE AND REPAIR OWNERS' RISK.  
CUSTOMER SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND WITHIN 5 DAYS FROM SUCH DELIVERY & NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE PERIOD OF DEFUALT).  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91657415	1,330.65	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22020362

Date: 22 March 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      25/02/2022    @   08:20 hrs  
ALONG                              ADMIRALTY RD WEST  
INVOLVING                      SLX2844A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6550Z** (the "Taxi"). The Taxi was hired to **TOH KWEE HENG IC NO SXXXX426I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLX2844A

Date of Accident

25/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **29/01/2022 - 28/01/2023**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **25/02/2022 15:47**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SHD 6002



**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 29 March 2022 09:55  
**To:** lskhkr9220@gmail.com  
**Subject:** ACCIDENT INVOLVING SLX 2844A AND SHD 6550Z ON 25/02/2022

**Our Ref: CC3/CTI17007909/H1ea3**

29 March 2022

**TANG LAI SENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 2844A AND SHD 6550Z ON 25/02/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAUTO)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 16 June 2022 17:22  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Hi Asher,

Pls proceed mandate up to S\$2,230.00.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 3 June 2022 10:42 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D201499/C02/SLX2844A/LEWLC  
Our ref : CC3/CTI22001944/Tes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD** " at **\$2,230.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,399.71	\$ 1,330.65
2. Loss of Rental (6days x \$129.47)	\$ 776.82	\$ 647.35 (5Days x \$129.47)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 250.00 (5Days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,658.53	<b>\$ 2,230.00</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03.06.22 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 4 March 2022 12:19

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [contract@frontbld.com.sg](mailto:contract@frontbld.com.sg); [charliembpl@gmail.com](mailto:charliembpl@gmail.com)

**Subject:** RE: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

**[Strictly Confidential]**

Hi Suli/Asher

Please refer to attached.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Jenny Lew

**Sent:** Thursday, 3 March 2022 9:09 am

**To:** 'contract@frontbld.com.sg' <[contract@frontbld.com.sg](mailto:contract@frontbld.com.sg)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [charliembpl@gmail.com](mailto:charliembpl@gmail.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

Dear Sirs/Madam,

Please assist to **remind Insured/driver to file accident report IMMEDIATELY** to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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---

**From:** [contract@frontbld.com.sg](mailto:contract@frontbld.com.sg) <[contract@frontbld.com.sg](mailto:contract@frontbld.com.sg)>

**Sent:** Wednesday, 2 March 2022 6:14 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [charliembpl@gmail.com](mailto:charliembpl@gmail.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

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Jenny,

Attached are the photos to the conditions of the cars after the accident.

I did not see any damaged at all but just crack on the back car plate

Thank you

Regards

Tang Lai Seng

Contracts Manager

FRONTBUILD ENGINEERING & CONSTRUCTION PTE LTD

10 ADMIRALLTY STREET,

#04-07 NORTH LINK BUILDING

SINGAPORE 757695

[TEL:68536606](tel:68536606)

MOBILE:97346381

EMAIL: [contract@frontbld.com.sg](mailto:contract@frontbld.com.sg)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, March 2, 2022 5:53 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [CONTRACT@FRONTBLD.COM.SG](mailto:CONTRACT@FRONTBLD.COM.SG); [charliembpl@gmail.com](mailto:charliembpl@gmail.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

**Importance:** High

Hi Suli / Asher,

Please refer to attached, kindly follow up.

Hi M/s META AGENCY PTE LTD,

Please refer to attached.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 2 March 2022 4:52 pm

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201499/C02/SLX2844A/LEWLC / FW: Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D201499/C02/SLX2844A/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 2 March 2022 9:56 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLX 2844A (OI : CTI - TBA) and SHD 6550Z (TP : LKK REF - CC3/CTI22001944/Tes3) on 25/02/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6550Z at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**