

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 1 March, 2022 4:29 PM
To: Oracle Law Corp; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201457/C02/SMM7507L/CHNGPW / FW: U R G E N T : PRE REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9750 || CNTP REF: INSURER OF SMM 7507L
Attachments: O/R: SNM22D201457/C02/SMM7507L/CHNGPW / FW: U R G E N T : PRE REPAIR NOT... (580 KB)

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 01/03/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Oracle Law Corp <mail@oraclelaw.sg>
Sent: Tuesday, March 1, 2022 4:01 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201457/C02/SMM7507L/CHNGPW / FW: U R G E N T : PRE REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9750 || CNTP REF: INSURER OF SMM 7507L

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IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING SMP 2948P, SMM 7507L, GBE 6100E & SHC 3379C ON 26.2.2022

1. We refer to your email on even date with your list of motor surveyors.
2. We are instructed by our clients that they are not agreeable to your appointed surveyor. We append herewith our list of our clients' proposed motor surveyors for your kind consideration to conduct a joint pre-repair survey: -
 - a. Mr. B J Loi of PAR Automotive Consultancy;
 - b. Mr. Marc of United Appraisal & Management Pte Ltd;
 - c. Mr. Oh Han Cheong of Oh Appraisal Services;
 - d. Mr Kuma of SK Auto Consultants;
 - e. Mr T. Rajan of ST Appraisal;
 - f. Mr Ng Cheng Meng of CM Automotive Consultancy;
 - g. Mr Ng Kong Heng Patrick of Carlink Consultancy; or
 - h. Mr Jayson Liaw Leong San of Pro-Option Services.
3. Kindly let us know **within the two (2) working days** whether you agree to any of the said proposed motor surveyors failing which you are deemed to have agreed to the appointment of any of the motor surveyors named in our said list.

Regards

Pauline Ong 王慧玲
Director

 **Oracle Law Corporation**

• Advocates & Solicitors •

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, March 1, 2022 2:23 PM

To: Oracle Law Corp <mail@oraclelaw.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201457/C02/SMM7507L/CHNGPW / FW: U R G E N T : PRE REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9750 || CNTP REF: INSURER OF SMM 7507L

Without Prejudice, Save as to Costs

Our reference: **SNM22D201457 C02/SMM7507L /Chngpw**

Your reference: SB/PO/Acc/2022-9750

Dear Sirs

ACCIDENT INVOLVING SMM7507L & SMP2948P ON 26/02/2020

We refer to your email of 01/03/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 1, 2022 2:07 PM

To: mail@oraclelaw.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201457/C02/SMM7507L/CHNGPW / FW: U R G E N T : PRE REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9750 || CNTP REF: INSURER OF SMM 7507L

Without Prejudice

Save as to costs

Dear Adeline,

Please conduct PRS for SMP2948P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Tuesday, 1 March 2022 11:50 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: U R G E N T : PRE REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9750 || CNTP REF: INSURER OF SMM 7507L

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IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING SMP 2948P, SMM 7507L, GBE 6100E & SHC 3379C ON 26.2.2022

Please refer to attachment to find a copy of our pre-repair notification of even date for your immediate attention and action.

Regards

Pauline Ong 王慧玲
Director

 **Oracle Law Corporation**

• Advocates & Solicitors •

237 Alexandra Road #04-11
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