

## Meng Yan (LKK Auto)

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**From:** Claims <claims@budgetdirect.com.sg>  
**Sent:** Tuesday, 1 March, 2022 3:21 PM  
**To:** admin-d@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** Derrick Quok; Kenneth Lim; Julie Mangubat  
**Subject:** TPPD survey: Claim ref: C10014058/JM || OI- SMQ5041E (Grey) TP-SHC8764R || Est: \$0.00 || Bifrost Auto

Hi Team,

We would like to request TP survey for SLX6506A. TP chose LKK to survey the vehicle.

Workshop information:

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **01.03.2022**

Please confirm assignment.

Thank you.

Warmest Regards,

**Frauline Khoo**  
**Admin Executive, Claims**

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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>  
**Sent:** Tuesday, 1 March 2022 2:51 pm  
**To:** Claims <claims@budgetdirect.com.sg>  
**Cc:** Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>  
**Subject:** Re: PRI Request on 01.03.2022 C10014058/JM || PRS for our client's vehicle SHC 8764 R and your insured's vehicle SMQ 5041 E D.O.A : 26.02.2022

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

**Our client has selected LKK..**

**Please let us have your claim number and office-in-charge's contact.**

**Please let us have the clearance of liability for direct settlement.**

**Please assign the pre-repair survey as soon as possible.**

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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>  
**Sent:** Tuesday, 1 March 2022 11:20 am  
**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>  
**Subject:** PRS for our client's vehicle SHC 8764 R and your insured's vehicle SMQ 5041 E D.O.A : 26.02.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Koh Chee Kiong, to notify you of the aforesaid accident involving our client's vehicle SHC 8764 R and your insured's vehicle SMQ 5041 E on 26.02.2022.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMQ 5041 E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **01.03.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

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Best Regards

Regina / Yee

Assessment Dept

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