

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 11 February, 2022 2:05 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: SNM22D200719/C02/SGT9156L/CHEESC / FW: YOUR REF: SGT9156L / OUR REF: SMJ6782E / DOA: 27JAN2022

Hi Team

Please arrange PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Friday, February 11, 2022 1:40 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: SNM22D200719/C02/SGT9156L/CHEESC / FW: YOUR REF: SGT9156L / OUR REF: SMJ6782E / DOA: 27JAN2022

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Dear So Chow,

Please assign to Marcus Chua.

Thank You,

Ronald Yap
TransEurokars Pte Ltd
5 Ubi Close

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 28 January 2022 10:41 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

Subject: RE: SNM22D200719/C02/SGT9156L/CHEESC / FW: YOUR REF: SGT9156L / OUR REF: SMJ6782E / DOA: 27JAN2022

Dear Ronald

We refer to your email of 27/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, January 28, 2022 10:33 AM
To: ronald.yap@eurokars.com.sg; stephanie.loke@eurokars.com.sg; jess.carlos@eurokars.com.sg; jobi.thomas@eurokars.com.sg; eric.glorioso@eurokars.com.sg; derek.oh@eurokars.com.sg; jason.wong@eurokars.com.sg; weicin.tan@eurokars.com.sg; falcoe.lee.wf@eurokars.com.sg; eva.kok.wk@eurokars.com.sg; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200719/C02/SGT9156L/CHEESC / FW: YOUR REF: SGT9156L / OUR REF: SMJ6782E / DOA: 27JAN2022

Without Prejudice

Dear So Chow,

Please conduct PRS for SMJ6782E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Thursday, 27 January 2022 5:27 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin

<weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee
<eva.kok.wk@eurokars.com.sg>

Subject: YOUR REF: SGT9156L / OUR REF: SMJ6782E / DOA: 27JAN2022

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Dear Claims Dept,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group