

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 1 March, 2022 12:21 PM
To: kumchew1; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: seetoh@kumchewmotor.com; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D201417/C02/GQ3808U/THAMYL & YOUR REF: SGG2686M, TO CONDUCT PRS

Without Prejudice

Hi Mdm Lim

We do not agree with your selection of surveyor.

We will appoint LKK to conduct PRS.

Please let us have the statement and sketch of your client's report

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: kumchew1 <kumchew1@singnet.com.sg>
Sent: Tuesday, March 1, 2022 11:42 AM

To: Pauline Tham <pauline.tham@sg.entaiping.com>

Cc: seetoh@kumchewmotor.com

Subject: RE: OUR REF: SNM22D201417/C02/GQ3808U/THAMYL & YOUR REF: SGG2686M, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Ms Pauline,

Refer to your email today.

Our client propose the any one of the following surveyors to be the jointly appointed to conduct the pre-repair inspection;-

1. Mr How Andrew - Prominent Appraiser
2. Mr Dave Chang - Sincere Appraisal
3. Mr Nicky Seah - Absolute Appraisal
4. Mr Lim Yong Tian Sebastian - Constant Appraiser
5. Mr Louis Ng - Prestige Appraiser Service

Please let us know if you are agreeable with the above.

Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity

Singapore 575722

Tel : 64563715 Fax : 64557754

From: kumchew1 [<mailto:kumchew1@singnet.com.sg>]

Sent: Tuesday, March 01, 2022 10:29 AM

To: 'Pauline Tham'

Cc: 'seetoh@kumchewmotor.com'

Subject: RE: OUR REF: SNM22D201417/C02/GQ3808U/THAMYL & YOUR REF: SGG2686M, TO CONDUCT PRS

Hi Ms Pauline,

Refer to our tele-conversation this morning.

Kindly find attached our client GIA Report for you to perusal.

Please up date us once your insured log in accident report.

Your early reply is much appreciated.

Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity

Singapore 575722

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Tuesday, March 01, 2022 9:43 AM
To: kumchewl@singnet.com.sg
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D201417/C02/GQ3808U/THAMYL & YOUR REF: SGG2686M, TO CONDUCT PRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 28, 2022 3:01 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; kumchew1@singnet.com.sg
Subject: OUR REF: SNM22D201417/C02/GQ3808U/THAMYL & YOUR REF: SGG2686M, TO CONDUCT PRS

Without Prejudice
via email only

Dear Pauline

Please refer to the below email.

Please **conduct PRS SGG2686M** soonest possible.

Please contact our claims department Pauline Tham at 6389 6541, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: kumchew1 <kumchew1@singnet.com.sg>
Sent: Monday, 28 February 2022 12:45 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING SGG 2686 M & GQ 3808 U ON 24/02/2022.

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Dear Sir/Madam,

We are acting on behalf of Mr Goh Hoe Yam, the owner of SGG 2686 M in the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop

160, Sin Ming Drive #05-08

Sin Ming Autocity

Singapore 575722.

Contact No. : 64536256.

Thanks & Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming Autocity

Singapore 575722

Tel: 6453 6256 / 6456 3715 Fax: 6455 7754