


**Borneo Motors**

**Borneo Motors (Singapore) Pte Ltd**  
 Inchcape Bodycare Centre  
 Level 4, Inchcape Centre  
 2 Pandan Crescent  
 Singapore 128462  
 Tel: +65 6631 1855/1500  
 Fax: +65 6872 7260  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg)

**Our Ref: BMS2022/04/PD0344 DS(RY)**

**Your Ref: III-SMC3498H**

**28 Apr 2022**

**BY HAND (INS COPY)**

**M/S. INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Officer In-Charge

Dept : Motor Claims

**RE : ACCIDENT INVOLVING SMT7760J AND SMC3498H ON 28 Feb 2022**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$24,520.98	B. LTA Search - \$7.45
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$722.25(\$80.25x12days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	<b>Total Claim - \$25,250.68</b>

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- |                                  |                                 |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice         | (X) Discharge Voucher           |
| (✓) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s         | (X) Original/Photocopy Survey   |
| (✓) Certificate of Insurance     | (✓) LTA Search Fees             |
| (✓) Letter of Authority          | (X) Medical Receipt             |

\*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

(As this is a computer generated letter, no signature is required.)

# LETTER OF AUTHORITY

ACCIDENT INVOLVING SMT 776Q-J and SMT 3498-H on 28-2-2022  
Own vehicle's number Other vehicle's number Date of accident

along BARTLEY ROAD  
Accident location

BY THE LETTER OF AUTHORITY, I/we, YONG PUL CHONG - 8XXXX276-J  
Name of Policy Holder & (IC/Passport/Company Registration) number

of 10D BRADDELL HILL #10-3 (S) 579723  
Address of Policy Holder

owner of Vehicle Registration No. SMT 776Q-J hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 11 of the month MARCH Year 20 22.

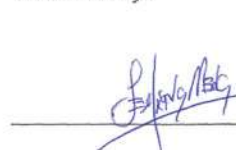
Signed & Delivered By:



(To be sign by the policy holder only)

\*\*Please stamp the company chop for vehicle registered under a company's name

Witness By:





## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2022D0001036

Claimant Ref: SMT7760J

We/I, Borneo Motors (S) Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 24,520.98 (repair cost), S\$ 722.25 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMT7760J that was damaged pursuant to the accident which occurred on 28/02/2022 (date) at BARTLEY ROAD (location) involving vehicle no. SMC3498H (insured vehicle). This is pursuant to the inspection conducted on 01/03/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YONG PUI CHONG ("the third party claimant") of vehicle no. SMT7760J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMT7760J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 25,250.68 to Borneo Motors (S) Pte Ltd.

Dated this 30 day of May 2022.

**CLAIMANT:**

Signature:

  
Signed by "the workshop" (with chop)

Name:

Angela Tan

NRIC:

Address:

**BORNEO MOTORS (SINGAPORE) PTE LTD**  
**INCHCAPE BODYCARE CENTRE**  
**LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE**  
**2 PANDAN CRESCENT**  
**SINGAPORE 128482**

Nationality:

Occupation:

**WITNESS:**

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.





# Borneo Motors




# TOYOTA

Inchcape

Co. Reg No. : 196700086Z  
 GST Reg No. : MR-8500000-9  
 17 UBI ROAD 4  
 SINGAPORE 408611, Tel no.: 6631 1188

## TAX INVOICE

Account Details			Account No.		Customer Details		
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept			S1000006 / ICIII1		Mr Yong Pui Chong 10D Braddell Hill #10-13 Singapore 579723  Mobile: 91997153		
			Document No. 39012567				
			Document Date 04/04/2022				
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	NSP151R	AEXGKT G1	17/07/2020	SMT7760J	17601	21638	69DS/SMT7760J
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
MR2B23F3701191537		2NR5399835	60	Raymond Seah L M	01/03/2022	15.06	10/03/2022 17.08
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
1	Z	BP-SUNDRY-AI SUNDRIES TP VEH:SMC3498H ACC DATE:28/02/2022 TP INS:INDIA NO.OF REPAIR DAYS:12 DATE-IN:28/02/2022 DATE SURVEY:01/03/2022 BY:LKK-MARCUS AUTHORISED ON:04/03/2022 -TP/DS CLAIM				30.00	
2	Z	BP-SLANT SUPPLY SEALANT (NETT) FOR BONNET				60.00	
3	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			180.00	
4	B	BP-LAB2 TO CHECK WIRING AND LIGHTING. TO FOCUS HEADLAMP.	BP02			122.40	
5	B	BP-LAB2 TO REPLACE FRONT ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.	BP02			2160.00	
6	B	BP-RES2 TO SPRAY PAINT ON REAR ACCIDENT AFFECTED AREAS.	*			1770.00	
7	Z	BP-SLANT SUPPLY SEALANT (NETT) FOR REAR BOOTLID AND REAR END PANEL.				120.00	
8	B	BP-LAB2 TO CONDUCT WATER LEAK TEST.	BP02			122.40	
9	B	BP-LAB2 R/I REAR REVERSE SENSOR TO FACILITATE REPAIRS.	BP02			180.00	
For & on behalf of Borneo Motors (Singapore) Pte Ltd			Customer's Signature		Charge Summary		Total
			Please acknowledge receipt of vehicle		Parts Labour Sublet Lubrication/Fluid Others		Less
							Amount Due

Company Copy



# Borneo Motors


Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
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# TOYOTA

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		Document No. 39012567					
		Document Date 04/04/2022					
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	NSP151R	AEXGKT G1	17/07/2020	SMT7760J	17601	21638	69DS/SMT7760J
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
MR2B23F3701191537		2NR5399835	60	Raymond Seah L M	01/03/2022	15.06	10/03/2022 17.08
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
10	B	BP-LAB2 R/I REAR CARPET,TRIMMING AND OTHER ATTACHMENT TO FACILIATE REPAIRS.	BP02			360.00	
11	B	BP-LAB2 TO TRANSFER REAR BOOTLID MECHANISM AND COMPONENT TO NEW PANELS.	BP02			360.00	
12	B	BP-LAB2 TO REPLACE REAR ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS	BP02			2880.00	
13	B	BP-RES2 TO SPRAY PAINT ON REAR ACCIDENT AFFECTED AREAS.	*			2360.00	
14	1	S81110-0DF50 HEADLAMP ASSY,RH G	1.00	1668.80		1668.80	
15	2	S81150-0DF50 HEADLAMP ASSY,LH G	1.00	1668.80		1668.80	
16	3	S53112-0D650 GRILLE, RADIATOR, LW	1.00	387.30		387.30	
17	4	S53113-0D020 GRILLE,RADIATOR22	1.00	96.60		96.60	
18	5	S52119-0U932 COVER, FR BUMPER02	1.00	525.80		525.80	
19	6	S52161-0K040 PIECE, RR BUMPER	4.00	4.30		17.20	
20	7	S52535-0D230 RETAINER, FR BUMPER02	1.00	106.70		106.70	
21	8	S52536-0D230 RETAINER, FR BUMPER22	1.00	106.70		106.70	
22	9	T90467-05170 CLIP	2.00	2.70		5.40	
23	0	T47749-33030 CLIP, PIN HOLD	2.00	9.20		18.40	
24	1	T53879-33030 RETAINER, FR FENDER	1.00	12.80		12.80	
25	2	S53111-0D912 GRILLE, RADIATOR22	1.00	75.40		75.40	
For & on behalf of		Customer's Signature	Charge Summary		Total		
Borneo Motors (Singapore) Pte Ltd		Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others		Less		
					Amount Due		

Company Copy





# Borneo Motors


Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
SINGAPORE 408611, Tel no.: 6631 1188



# TOYOTA

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		Document No. 39012567						
		Document Date 04/04/2022						
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks	
2019	NSP151R	AEXGKT G1	17/07/2020	SMT7760J	17601	21638	69DS/SMT7760J	
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On	
MR2B23F3701191537		2NR5399835	60	Raymond Seah L M	01/03/2022	15.06	10/03/2022 17.08	
L	Cd	Job/Parts Description			Qty	Unit Price	Disc %	Amount
26	3	S53123-0D050 MOULDING, RADIATOR G			1.00	73.40		73.40
27	4	S53124-0D040 MOULDING, RADIATOR G			1.00	73.40		73.40
28	5	S90975-T2008 EMBLEM,SYMBOL22			1.00	61.90		61.90
29	6	S53301-0D280 HOOD SUB-ASSY22			1.00	982.10		982.10
30	7	U90467-07217 CLIP			10.00	2.70		27.00
31	8	SPC507-0D015 43 BACK SENSOR 218 ATTITUDE BLACK			1.00	198.50		198.50
32	9	S52562-0D130 RETAINER, RR BUMPER,			1.00	63.40		63.40
33	0	S52563-0D130 RETAINER, RR BUMPER,			1.00	63.40		63.40
34	1	S81910-0D050 REFLECTOR ASSY22			1.00	99.80		99.80
35	2	S52159-0U963 COVER, RR BUMPER22			1.00	557.70		557.70
36	3	S75895-0D270 TAPE, MOULDING, NO.1			2.00	53.50		107.00
37	4	S52161-0K040 PIECE, RR BUMPER			4.00	4.30		17.20
38	5	S52575-0D340 RETAINER, RR BUMPER22			1.00	164.30		164.30
39	6	S52576-0D330 RETAINER, RR BUMPER02			1.00	164.30		164.30
40	7	S52023-0D090 REINFORCEMENT,RR02			1.00	353.10		353.10
41	8	S58307-0D480 PANEL,LAMP LOWER02			1.00	786.30		786.30
42	9	S58387-0D200 PLATE, RR FLOOR22			1.00	295.40		295.40
43	0	T90467-08186 C3 CLIP			2.00	2.60		5.20
44	1	S64401-0D360 PANEL,LUGGAGE DR02			1.00	838.90		838.90
45	2	S64461-0D180 WEATHERSTRIP22			1.00	186.50		186.50
For & on behalf of		Customer's Signature		Charge Summary		Total		
Borneo Motors (Singapore) Pte Ltd		Please acknowledge receipt of vehicle		Parts Labour Sublet Lubrication/Fluid Others		Less		
 _____						Amount Due		

Company Copy



# Borneo Motors


Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
SINGAPORE 408611, Tel no.: 6631 1188



# TOYOTA

## TAX INVOICE

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		Document No. 39012567						
		Document Date 04/04/2022						
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks	
2019	NSP151R	AEXGKT G1	17/07/2020	SMT7760J	17601	21638	69DS/SMT7760J	
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On	
MR2B23F3701191537		2NR5399835	60	Raymond Seah L M	01/03/2022	15.06	10/03/2022 17.08	
L	Cd	Job/Parts Description			Qty	Unit Price	Disc %	Amount
46	3	S64600-0D040 LOCK ASSY, LUGG C 22			1.00	423.90		423.90
47	4	S75431-02090 EMBLEM,LUGGAGE22			1.00	65.30		65.30
48	5	S75442-0D400 PLATE, LUGGAGE02			1.00	48.30		48.30
49	6	S75444-0D700 PLATE, LUGGAGE COMPT			1.00	37.60		37.60
50	7	T53119-12150 FRT GRILLE CUSHION,			2.00	20.90		41.80
51	8	S53208-0D901 SUPPORT SUB-ASSY, HO			1.00	159.30		159.30
52	9	T90189-05142 GROMMET,SCREW			2.00	2.40		4.80
53	0	S53114-0D020 GRILLE, RADIATOR02			1.00	254.50		254.50
54	1	S81430-0D060 LAMP ASSY , DAYTIME			1.00	691.60		691.60
55	2	S81560-0DA41 LAMP ASSY, RR			1.00	676.20		676.20
For & on behalf of		Customer's Signature		Charge Summary		Total		22,916.80
Borneo Motors (Singapore) Pte Ltd		Please acknowledge receipt of vehicle  		Parts		12,212.00	GST 7.00%	1,604.18
				Labour		10,524.80	Less	0.00
				Sublet		180.00		
				Lubrication/Fluid		0.00		
				Others		0.00	Amount Due	24,520.98

Company Copy

POPULAR RENT A CAR PTE LTD  
501 Guillemard Road Singapore 399840  
Tel: 6742 8888 | Fax: 6743 3003  
Co Reg No: 199608195Z  
GST Reg No: 19-9608195-Z



## Tax Invoice

**Mr YONG PUI CHONG**

10D BRADDELL HILL  
#10-13  
Singapore 579723

**Attn:** YONG PUI CHONG

**Ref:** C/O BORNEO MOTORS (S) PTE LTD ; INSURED'S VEHICLE NO.  
SMT7760J

**Invoice No.** : INV22030174  
**Invoice Date** : 11/03/2022  
**Due Date** : 11/03/2022  
**VHA No** : R22030007  
**Sales ID** : S019 GINA YAO  
**Referral ID** : AIGTP

Description	Amount(S\$)
Rental for 9 Days @ \$75.00 per Day	675.00

Vehicle No : SKU5090R  
Vehicle Description : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT  
Rental Period : 02/03/2022 13:05 to 11/03/2022 14:01

Subtotal : S\$ 675.00

GST 7.0% : S\$ 47.25

**Total amount payable : S\$ 722.25**

### IMPORTANT

- Please remit payment within 7 days from the due date.
- An interest of 1.5% per month will be levied on all overdue amounts.
- All Cheques must be made payable to **POPULAR RENT A CAR PTE LTD.**
- Please write the **vehicle** and **invoice** number on the reverse of your cheque.

This is a computer generated document. No signature is required.



**POPULAR RENT A CAR PTE LTD**  
501 Guillemard Road Singapore 399840  
Tel: 6742 8888 | Fax: 6743 3003  
Co Reg No: 199608195Z  
GST Reg No: 19-9608195-Z



## VEHICLE RENTAL AGREEMENT

**No. R22030007**

Date: 02 Mar 2022

### HIRER'S PARTICULARS

Name (as in I/C) : YONG PUI CHONG  
NRIC/Passport No : S0038276J  
Gender : Male  
Address (Res) : 10D BRADDELL HILL  
#10-13  
Singapore 579723  
Driving Lic. No : S0038276J  
Passing Date : 02/09/1974  
Date of Birth : 12/10/1953  
Res / Office Tel : 91997153  
Mobile : +6591997153  
Hirer is driver : Yes

### DRIVER'S PARTICULARS

Name (as in I/C) : -  
NRIC/Passport No : -  
Gender : -  
Address (Res) : -  
Driving Lic. No : -  
Passing Date : -  
Date of Birth : -  
Res / Office Tel : -  
Mobile : -

### ADDITIONAL DRIVER'S PARTICULARS

Name (as in I/C) : -  
NRIC/Passport No : -  
Gender : -  
Address (Res) : -  
Driving Lic. No : -  
Passing Date : -  
Date of Birth : -  
Res / Office Tel : -  
Mobile : -

### VEHICLE PARTICULARS

Vehicle No : SKU5090R  
Make & Model : TOYOTA COROLLA ALTIS C  
LASSIC 1.6 CVT  
Date & Time Out : 02 Mar 2022 | 13:05  
Hire Period Expiry : 11 Mar 2022 | 14:01  
CDW (Collision Damage Waiver) : No  
Malaysia Usage : No  
Excess : 1605 | M'sia -

PAYMENT	AMOUNT
Daily	0.00
Weekly	0.00
Monthly	0.00
CDW	0.00
Delivery/Collection Service	0.00
Others	0.00
SUB TOTAL	0.00
GST	0.00

**NETT AMOUNT 0.00**

**SECURITY DEPOSIT 250.00**

Payment Mode : Cash  
Bank : -  
Expiry : -  
I.D. : -  
Rented out by : GINA YAO  
Sales ID : S019

### IMPORTANT

- Only persons above 23 & below 60 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- The hirer shall be liable for excess charges for any late return at the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
- Vehicle is strictly for singapore use only, and may not be driven out of Singapore without prior written consent of the company Popular Rent A Car Pte Ltd.
- In case of accident, the hirer shall report to rental office IMMEDIATELY. If there is any bodily injury, a police report must be made within 24 hours.


**24-HOUR ROAD SIDE ASSISTANCE 67415828**

## Acknowledgement

I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given Popular Rent A Car Pte Ltd in connection with this agreement is true.

  
Hirer's Signature

  
Main Driver's  
Signature

  
Rented out by  
Staff Name: GINA  
YAO



# TERMS AND CONDITIONS FOR CAR RENTAL

Popular Rent a Car Pte Ltd (hereinafter called "the owner" which expression shall where the context so admits include the owner's successors-in-title) hereby agrees to let and the hirer named herein (therein-after called "the Hirer") agrees to take on hire the motor vehicle described herein (hereinafter called "the said vehicle") subject to the following terms and conditions: -

1. The said vehicle (and all tools and accessories therein) is the property of the Owner and the Hirer shall be a mere bailee thereof and no interest in it shall pass on to the Hirer.
2. The hiring shall commence on the date and at the time specified and shall continue for the period and end on the date and at the time stated unless extended or as expressly requested by the Hirer.
3. The Hirer shall pay in full the hire charge specified herein before the commencement of hiring. No part of such hire charge shall in any circumstances be refunded except at the discretion of the Owner. All credit return is subject to the approval of General Manager.
4. If the Hirer shall fail to return the said vehicle at the expiration of the period of hire, then without prejudice to the other rights of the Owner, the Hirer shall pay to the Owner for every hour elapsing between the time of such expiration and the time the said vehicle is returned to the Owner, such further other charge in accordance with the Owner's current rate of hire charges or at such other rates as the Owner may in its absolute discretion think fit. All charges and amounts due which are not paid when due shall bear an interest of 1.5% per month until they are paid. The Hirer shall upon termination of this Agreement pay to the Owner all arrears of Rental and all other sums resulting from recovering the outstanding and unpaid together with interest thereon payable.
5. The said vehicle may only be driven by the Hirer or persons who have expressly designated and authorized therein (hereinafter called "the authorized driver"). The Hirer and the authorized driver must be in possession of a valid driving licence and shall at all times drive the said vehicle in a careful and skilful manner, observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connection therewith. Particular attention is to be accorded to the following: -
  - (i) The Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity (i.e. one driver and four passengers);
  - (ii) The Hirer shall not drive the said vehicle whilst under the influence of intoxicating liquor or drugs;
  - (iii) **It is expressly forbidden to hire the said vehicle out to third persons or to let unauthorized persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance: in connection with theft, drug peddling or trafficking, smuggling or any other criminal activity) or the purposes of test or racing. Failure to comply may entail serious consequences as the Hirer assumes full responsibility and in the event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle.**
  - (iv) The Hirer and the authorized driver must be over 23 years of age and under 60 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer.
6. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$30.00 per trip,
7. The Hirer or authorized driver shall report all accidents involving the said vehicle to the Owner immediately and should there be bodily injuries also to the police not later than 24 hours after the accident. The Hirer or authorized driver shall not admit or compound any claim either partially or in full. Hirer is to secure the names and addresses of all witnesses as well as the registration number of all vehicles involved in the accident. All communications or letters received from the police or third parties are to be referred to the owner immediately. The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same. Failure to comply with rule 5 and 7 will render Hirer liable for all cost and third party claims irrespective of CDW fee being paid.
8. The Owner shall not under any circumstances be liable to make any payment to the Hirer in respect of or to indemnify the Hirer against any loss, injury or damage sustained by the Hirer or by any third party as result of the use of the said vehicle or as result of any defect therein and in taking delivery of the said vehicle the hirer shall be deemed to have satisfied himself that it is in all respects roadworthy and in a proper and safe condition.
9. If for any reason the vehicle described in the schedule of any other vehicle ordered by the Hirer prior to the commencement of the period of hire is not available at the time of such commencement, the Owner shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or if the Owner shall decline to provide an alternative vehicle then the Hirer shall be repaid any hire charge and deposit (if any) paid by him after offsetting the rental charge and costs incurred but shall have no other claim of any kind whatsoever against the Owner. However if no deposit is paid, Hirer must pay for rental charges incurred on demand.
10. The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with a full tank of petrol shall return it likewise failing which the Owner shall be entitled to refill the tank and the refilling cost including a S\$5 service charge thereof shall be recoverable from the Hirer.
11. The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the Hirer, his passenger or authorized driver and the Owner shall not be responsible for any liability claims, injuries or otherwise in connection with any accident death or the losses arising from the use of the vehicle. The Owner may at the request of the Hirer and upon payment of the requisite charges arrange for separate personal accident coverage for bodily injury or death.
12. The said vehicle shall be covered under a Vehicle Insurance policy, which contains an excess Clause as Stipulated/Stated in the current Owner's Car rental Standard Brochure Tariff. Paying the current premium rate per day for Collision Damage Waiver may reduce the excess Clause. For the category of vehicle hired Collision Damage Waiver does not cover Missing/Stolen vehicles' item
13. On or prior to the expiration of the period of hire, the Hirer shall return the said vehicle together with all tyres, tools, accessories and equipment to the Owner at any of the Owner's designated stations in as good order and condition as the said vehicle was when collected by the Hirer from the Owner.
14. No relaxation forbearance or indulgence by the Owner in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and powers of the Owner hereunder nor shall any waiver or any breach operate as a waiver of any subsequent or continuing breach.
15. The Hirer is responsible for obtaining the required cash card with sufficient balance prior entry into any roads within the ERP system.
16. In the breach of the terms and conditions of the agreement the Owner reserves the right to resume possession of the hired vehicle at anytime from the Hirer in the Owners' interest without prejudice.
17. The Owner shall not be liable to the Hirer or any person for any loss or damage whatsoever and howsoever caused or occasioned by reason of the Owner resuming possession of the vehicle nor shall the Owner be liable to any person for monies, goods, articles or things not belonging to the Owner which are in or alleged to be in the vehicle at the time the Owner resumes possession of the vehicle.
18. The Hirer shall not take the said vehicle outside mainland Singapore, Malaysia or any other territory outside Singapore without the written consent of the Owner. Failure to comply with this term may entail serious, consequences and the Hirer shall assume personal and full responsibility and in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle.
19. That in addition, the Hirer shall be deemed to have extended the period of hire by reason of the Hirer's failure to return the said vehicle or continued possession and/or continued use of the said vehicle upon the same terms and contained herein. The Hirer shall also be bound by these terms and conditions in respect of any replacement vehicle hired in lieu of the said vehicle by means of new Rental Agreement or Replacement Voucher.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Mar 2022 / 08:55:53

Receipt Date/Time : 01 Mar 2022 / 08:55:52

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220301-000475

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMC3498H				
As at 28 Feb 2022/00:00:01				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMC3498H Enquiry Fee 20220301085507419740	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20220301085514104	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Mar 2022 14:49	<b>Clim Dtl Modified</b>	Claimant's Name: -> YONG PUI CHONG. Claimant's ID: -> SXXXX276J.	[A] HOW MEI KWAN
2	01 Mar 2022 14:49	<b>Clim Veh Model Changed</b>	(201044) TOYOTA VIOS 1.5 G (A).	[A] HOW MEI KWAN
3	01 Mar 2022 14:49	<b>Clim Created</b>	Reg No: SMT7760J. Acct Date: 2022/02/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Borneo Motors (S) Pte Ltd (Ubi)	[A] HOW MEI KWAN
4	01 Mar 2022 14:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Mar 2022 14:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/03/10	[A] HOW MEI KWAN
6	01 Mar 2022 14:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Mar 2022 14:51	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	01 Mar 2022 14:51	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	02 Mar 2022 11:20	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA 28) Remark: 4 vehicles c.c. OI was 3rd car	[A] CHEW HSIAO TONG
10	03 Mar 2022 09:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/03/10. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye
11	03 Mar 2022 09:35	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye
12	04 May 2022 08:31	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	04 May 2022 08:31	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	04 May 2022 08:31	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/07/17.	[A] JOANNE LEE KHANG MIN
15	04 May 2022 08:31	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	05 May 2022 09:46	<b>Adj Mandate Request</b>	Cur.Req:25250.68:Liability: 100% *Quantum: (a)CORw/GST: \$24,520.98 + (b)LORw/GST(9days x \$75.00): \$722.25 + (c)Search fee: \$7.45 = Total: \$25,250.68 *Vehicle Model: Toyota Vios (1496cc) *12 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	12 May 2022 19:10	<b>Adj Mandate Set</b>	Approved:25250.68.	[I] Mekavathanan Sarangapani

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2770472	02 Mar 2022 10:00:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMT7760J	SMC3498H	11.00
2770521	02 Mar 2022 11:40:12	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMT7760J	Derrick Tan Ming Chye	xx.xx
2770522	02 Mar 2022 11:40:14	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMT7760J	Derrick Tan Ming Chye	xx.xx
2788721	04 May 2022 08:31:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMT7760J	SMC3498H	11.00

