

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 28 February, 2022 5:27 PM  
**To:** claims@garage13.com.sg; sales@garage13.com.sg  
**Cc:** assignments@lkkauto.com; Admin A  
**Subject:** RE: SNM22D201418/C02/PC3350P/TAYHP / FW: NOA - ACCIDENT INVOLVING SKF 2121J & PC 3350P ALONG LOADING BAY OF CHOA CHU KANG CRESCENT BLK 669 ON 25.02.2022 AT 0800HRS

Dear Sir/Mdm (Garage 13),

Please let us have a copy of your client's GIA REPORT.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Irene Tay  
**Sent:** Monday, 28 February 2022 5:12 PM  
**To:** claims@garage13.com.sg; sales@garage13.com.sg  
**Cc:** assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM22D201418/C02/PC3350P/TAYHP / FW: NOA - ACCIDENT INVOLVING SKF 2121J & PC 3350P ALONG LOADING BAY OF CHOA CHU KANG CRESCENT BLK 669 ON 25.02.2022 AT 0800HRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with GARAGE 13 to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Monday, 28 February 2022 4:46 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Subject:** RE: SNM22D201418/C02/PC3350P/TAYHP / FW: NOA - ACCIDENT INVOLVING SKF 2121J & PC 3350P ALONG LOADING BAY OF CHOA CHU KANG CRESCENT BLK 669 ON 25.02.2022 AT 0800HRS

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

<b>Gilbert Leow</b>	<b>Impact Analysis Consultant</b>
<b>Andy Ho</b>	<b>Impact Analysis Consultant</b>
<b>Shandy Loh</b>	<b>Impact Analysis Consultant</b>
<b>Michael Yap</b>	<b>Mccoys Pte Ltd</b>
<b>Seth Yeh</b>	<b>Delta-V Consultant</b>
<b>James Ong</b>	<b>Delta-V Consultant</b>
<b>Nick Ng</b>	<b>Delta-V Consultant</b>
<b>Loo Yee Khang</b>	<b>Cozon Engineers</b>
<b>Alex Teo</b>	<b>Cozon Engineers</b>
<b>Denise Yap</b>	<b>Pal's Appraiser Pte Ltd</b>

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 28 February 2022 4:26 pm

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Subject:** FW: SNM22D201418/C02/PC3350P/TAYHP / FW: NOA - ACCIDENT INVOLVING SKF 2121J & PC 3350P  
ALONG LOADING BAY OF CHOA CHU KANG CRESCENT BLK 669 ON 25.02.2022 AT 0800HRS

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [62247175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 28 February 2022 3:14 PM

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201418/C02/PC3350P/TAYHP / FW: NOA - ACCIDENT INVOLVING SKF 2121J & PC 3350P  
ALONG LOADING BAY OF CHOA CHU KANG CRESCENT BLK 669 ON 25.02.2022 AT 0800HRS

Without Prejudice

Dear Irene,

Please conduct PRS for SKF2121J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Monday, 28 February 2022 2:29 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Subject:** NOA - ACCIDENT INVOLVING SKF 2121J & PC 3350P ALONG LOADING BAY OF CHOA CHU KANG CRESCENT BLK 669 ON 25.02.2022 AT 0800HRS

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

*T : +65 9091 0013*

*A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875*