

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Wednesday, 13 April 2022 3:48 pm
To: CS A Team; Admin A
Subject: LOD Re: Accident on 24/2/2022 involving SHB 1138A & SMX 8267P (AIG'S insured)
Our Ref: TAX/02/22/2068/lg
Attachments: 02 22 2068.pdf; SHB1138A - repair invoice.pdf; VIDEO-2022-04-13-15-43-05.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$6,073.02
Loss of Rental	\$1,377.09 (13 days x \$105.93)
Loss of Income	\$780.00 (13 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$8,237.11

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search
- 7) Video footage

Our relief driver Ms Lim Ha Eng (NRIC No. SXXXX382G) is injured and had engaged her own lawyer to claim for her injury and loss of income (based on her medical leave). We are claiming the loss of income (based on downtime) on behalf of our hirer Mr Goh Swee Choon (NRIC No.SXXXX723F).

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd

STRIDES

MOBILITY



www.stridesmobility.sg



Strides

STRIDES

AUTOMOTIVE

Date:

Our Ref. No.: TAX/02/22/2068/267

Letter of Authorisation

I, Goh Swee Choon (NRIC No.: _____) the
registered hirer / relief driver / taxi share driver of Strides taxi registration number
SHB1138A hereby authorise **Strides Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SMX8267P happened on 24/2/2022
along Anson Road
(the "Accident") on my behalf, including but not limited to instituting and any
claims or proceedings against such party or parties (as AutoSvs deems fit in its
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,
damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,
resolve and settle any proceeding or claim arising out of the accidents, including
but not limited to doing any act or executing any document or signing the
Discharge Voucher on my behalf as may be required.

Name

Goh Swee Choon

Signature:

[Signature]

NRIC No. :

Tel No. :

Address :

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 1138A** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 1138A** that was damaged pursuant to the accident which occurred on **24/02/2022** (date) along **ANSON ROAD** (location) involving vehicle no/s **SMX 8267P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Oct (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop" (with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,480.00** (Global Sum) for vehicle no. **SHB 1138A** that was damaged pursuant to the accident which occurred on **24/02/2022** (date) along **ANSON ROAD** (location) involving vehicle no/s **SMX 8267P**.

This is pursuant to the inspection conducted on **28/02/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 1138A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1138A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 04 (month) 2022 (year)


LKK

Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220300504
Date : 25.03.2022
Vehicle No. : SHB1138A
Your Ref No. : TAX/02/22/2068
Our Ref No. : 24114111
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
DOOR ASM-FRT SI -L	1.00	\$2338.76	(10.00)	\$ 233.88	\$ 2104.88
DOOR ASM-RR SI -L	1.00	\$2185.04	(10.00)	\$ 218.50	\$ 1966.54
PANEL-BODY SI OTR-L	1.00	\$1747.82	(100.00)	\$1747.82	\$ 0.00
REGULATOR ASM-FRT S/D WDO-L	0.00	\$ 324.06	0.00	\$ 0.00	\$ 0.00
MOTOR ASM-FRT S/D WDO REG-L	0.00	\$ 169.00	0.00	\$ 0.00	\$ 0.00
HINGE ASM-RR S/D LWR-L	0.00	\$ 47.22	0.00	\$ 0.00	\$ 0.00
HINGE ASM-RR S/D UPR-L	0.00	\$ 46.90	0.00	\$ 0.00	\$ 0.00
REGULATOR ASM-RR S/D WDO-L	0.00	\$ 265.30	0.00	\$ 0.00	\$ 0.00
STICKER STRIDES TAXI (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
STICKER ELECTRIC (LOGO)	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
WHEEL	1.00	\$ 618.07	(100.00)	\$ 618.07	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
MOTOR ASM-RR S/D WDO REG -L	0.00	\$ 169.00	0.00	\$ 0.00	\$ 0.00
LATCH ASM-FRT S/D -L	0.00	\$ 156.84	0.00	\$ 0.00	\$ 0.00
LATCH ASM-RR S/D -L	0.00	\$ 139.98	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 4153.02

Labour

TO REPAIR LH PORTION	1.00	\$ 750.00	0.00	\$ 0.00	\$ 750.00
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Others

TO RESPRAY FRONT DOOR LH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY REAR DOOR LH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY REAR FENDER LH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO DO WHEEL ALIGNMENT / TYRE	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung (Mar 28, 2022 15:04:14+8)Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220300504
Date : 25.03.2022
Vehicle No. : SHB1138A
Your Ref No. : TAX/02/22/2068
Our Ref No. : 24114111
Terms : 30 Days

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
BALANCING						
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$	0.00	\$ 40.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 120.00	0.00	\$	0.00	\$ 120.00
TO REMOVE & REFIT REAR QUARTER GLASS LH	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO CHECK & RESET SYSTEM FUNCTION	1.00	\$ 150.00	0.00	\$	0.00	\$ 150.00
ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$	0.00	\$ 150.00

GRAND TOTAL \$ 6,073.02

AMOUNT:	\$6,073.02
DATE:	24/3/22
VERIFIED	Kuo Yew Chung
PAYMENT MADE ON	
PAYMENT APPROVED	

Remark :

Make/Model : MG5
Accident Date : 24.02.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Kuo Yew Chung
Kuo Yew Chung (Mar-28, 2022 15:09 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/22/2068

From: Strides Taxi Pte Ltd

Date: 10th March 2022

ACCIDENT ON 24/2/2022 INVOLVING SHB 1138A & SMX 8267P ALONG ANSON ROAD

This is to confirm that the daily rental rate for SHB 1138A is \$105.93 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/02/2022

Accident End Date : 14/03/2022

Date Generated : 14/03/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/22/2068	SHB1138A	Strides Taxi Pte Ltd	MORRISGARAGES	MG5	24114111	25/02/2022 11:31 AM	10/03/2022 1:00 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 26 Feb 2022 / 08:31:47

Asset Type: Vehicle

Asset ID: SMX8267P

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL

Transaction Amount: \$7.49

Channel: External Agency

Business Transaction Reference No.: 20220226083147143662

Search Date / Time: 24 Feb 2022 18:40:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 26 Feb 2022 / 08:31:47

Asset Type: Vehicle

Asset ID: SMX8267P

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

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Business Transaction Reference No.: 20220226083147143662

Search Date / Time: 24 Feb 2022 18:40:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 14 April 2022 10:21 am
To: AJAY.CHAUDHARI@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC3/AIG22001906/Rga3 *** ACCIDENT INVOLVING SMX 8267P & SHB 1138A ON 24/02/2022 ***

Our Ref: CC3/AIG22001906/Rga3

14 APRIL 2022

CHAUDHARI AJAY ASHOK

BY EMAIL ONLY

Dear Sir/Madam,

ACCIDENT INVOLVING SMX 8267P & SHB 1138A ON 24/02/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 1138A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Mar 2022 11:37	Clim Dtl Modified	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	01 Mar 2022 11:37	Clim Veh Model Changed	(207091) M.G. MG5 EV EXCLUSIVE (M).	[A] HOW MEI KWAN
3	01 Mar 2022 11:37	Clim Created	Reg No: SHB1138A. Acct Date: 2022/02/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Lt d (Woodlands)	[A] HOW MEI KWAN
4	01 Mar 2022 11:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Mar 2022 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/10	[A] HOW MEI KWAN
6	01 Mar 2022 11:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Mar 2022 11:37	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	01 Mar 2022 11:37	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Mar 2022 11:37	Label Added	(23):Express.	[A] HOW MEI KWAN
10	01 Mar 2022 11:37	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	14 Apr 2022 10:19	Video Downloaded	Downloaded Video - Accident	[A] Chong Pui Lin
12	20 Sep 2022 16:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Sep 2022 16:07	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Sep 2022 16:07	Clim Dtl Modified	JPJ Reg. Date: -> 2021/08/30.	[A] JOANNE LEE KHANG MIN
15	20 Sep 2022 16:07	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	20 Sep 2022 16:18	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
17	20 Sep 2022 16:27	Adj Mandate Request	Cur.Req:7171.53: Liability: 100%(B15) *Quantum: (a)COR:6,073.02+ (b)LOR(7days x \$105.93): \$74 1.51 + (c)LOI(7days x \$50): \$350.00 +(d)Search fee: \$7.00 = Total: \$7,171.53 *5 recommendation re pair days *For your approval please.	[A] CHEW HSIAO TONG
18	30 Sep 2022 14:37	Video Downloaded	Downloaded 3rd Party Video	[I] Ler, Bernard-JQ
19	30 Sep 2022 14:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/10. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
20	30 Sep 2022 14:39	Adj Mandate Set	Approved:7171.53:Subject to all docs in place.	[I] Ler, Bernard-JQ
21	06 Oct 2022 16:02	Adj Mandate Request	Cur.Req:7483.39:Hi, repair days should be 6days + 1 PRS + 2Sunday =9days, reseek mandate at \$7,4 83.39(all-in).	[A] CHEW HSIAO TONG
22	11 Oct 2022 11:34	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/03/10. Mandate Remarks: Subject to all docs in place. To offer u p to 9 days in view of DOA & repair period.	[I] Lee, Ming-Yao
23	11 Oct 2022 11:34	Adj Mandate Set	Approved:7483.39:Subject to all docs in place. To offer up to 9 days in view of DOA & repair period.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2770565	02 Mar 2022 12:55:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1138A	Low, Xianyu	xx.xx
2770571	02 Mar 2022 13:00:21	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB1138A	SMX8267P	11.00
2845461	20 Sep 2022 16:07:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB1138A	SMX8267P	11.00
2845477	20 Sep 2022 16:19:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1138A	CHEW HSIAO TONG	xx.xx