

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 28 February, 2022 5:06 PM
To: JL Perfect Autowork; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Jacqueline Chan
Subject: RE: OUR REF: SNM22D201403/C02/YQ1864G/TANCHC & YOUR REF: SJK9352Z, TO CONDUCT PRS

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Adrian to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Monday, 28 February 2022 5:03 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201403/C02/YQ1864G/TANCHC & YOUR REF: SJK9352Z, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email dated 28/02/2022.

Kindly arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SJK9352Z.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Feb 28, 2022 at 3:43 PM Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D201403/C02/YQ1864G/TANCHC

Your reference: SJK9352Z

Dear Sirs,

We refer to your email of 28/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 28 February 2022 3:14 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; jlperfectautowork@gmail.com

Subject: OUR REF: SNM22D201403/C02/YQ1864G/TANCHC & YOUR REF: SJK9352Z, TO CONDUCT PRS

Without Prejudice
via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS SJK9352Z** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Monday, 28 February 2022 1:16 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SJK9352Z (Pre-Inspection) / Your Vehicle : YQ1864G | DOA - 26/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Mohamed Fazly Bin Rosli** to notify you of a road traffic accident on **26/02/2022** at about **09:45 hours** at/along **4A Loyang Lane Open Space Carpark Lot 2** involving our client's/customer's vehicle registration number **SJK9352Z** and vehicle registration number **YQ1864G** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the **vehicle SJK9352Z is not at our workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875