

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 2 March 2022 4:47 PM
To: Claims; SUR
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 8267 P DOA 24/2/22 - VEHICLE IN

Dear Jennis,

As instructed by our client, please proceed to repair the insured vehicle **SMX 8267P** (Excess \$3,800/-).

Please take note that the front rim not consistent, need remove and arrange our surveyor to resurvey front RH tyre.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 25 February 2022 3:48 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SMX 8267 P DOA 24/2/22 - VEHICLE IN

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 28/2/22 @ 10AM @ Benoi. Vehicle in

Address : 24 Benoi Sector. S629857

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

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