# Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Monday, 28 February, 2022 3:30 PM **To:** Admin A; Summer Lee (LKK Auto)

**Subject:** FW: 3CHINA Our ref: L.22.0188.cjtu Your ref:

SNM22D201034/C02/GV3969L/CHEESC / ACCIDENT INVOLVING JTF 8403 AND GV 3969L ON 10/02/2022 AT/ALONG PIE BEFORE STEVEN ROAD NOTIFICATION OF

ACCIDENT AND PRE-REPAIR SURVEY

Hi Team

Please proceed with survey.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

### **Chee So Chow**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Kuru & Co <kurulegal@yahoo.com.sg> Sent: Monday, February 28, 2022 2:55 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com> **Subject:** 3CHINA Our ref: L.22.0188.cjtu Your ref: SNM22D201034/C02/GV3969L/CHEESC / ACCIDENT INVOLVING JTF 8403 AND GV 3969L ON 10/02/2022 AT/ALONG PIE BEFORE STEVEN ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

We refer to your email of 28.02.2022.

We confirm that you have objected to our client's list of surveyors. Our client's vehicle is at the following address:

TUCK LIFE PTE LTD

# 25 Kaki Bukit Road 4 #01-68 Synergy @ KB Singapore 417800

Tel: Mr Chan 90054320

Please inform your surveyor to conduct the pre-repair survey within 2 working days, failing which our client will have no alternative but to proceed with the repair of his vehicle.

Regards Irene Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009

Fax: 6532 2007

**CONFIDENTIALITY CAUTION:** This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

On Monday, 28 February 2022, 02:49:48 pm SGT, Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>> wrote:

Hi Irene

Please advise workshop and location.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow** 

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email: claimsdept@sg.cntaiping.com

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Kuru & Co < <a href="mailto:kurulegal@yahoo.com.sg">kurulegal@yahoo.com.sg</a> Sent: Monday, February 28, 2022 2:49 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Chee So Chow

<sochow.chee@sg.cntaiping.com>

**Subject:** 2CHINA Our ref: L.22.0188.cjtu Your ref: SNM22D201034/C02/GV3969L/CHEESC / ACCIDENT INVOLVING JTF 8403 AND GV 3969L ON 10/02/2022 AT/ALONG PIE BEFORE STEVEN ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Dear Sirs** 

Our client is objecting to your list of surveyors. Below is our client's list of proposed surveyors for your consideration.

#### LIST OF SURVEYOR

| EIST OF SORVETOR |                                      |  |
|------------------|--------------------------------------|--|
|                  | Survey Company                       |  |
| 1                | Absolute Appraisal Services Pte Ltd  |  |
| 2                | Cozon Engineers                      |  |
| 3                | Delta V Consultant                   |  |
| 4                | Prominent Appraiser Services Pte Ltd |  |
| 5                | Impact Analysis Consultant           |  |
| 6                | Pro Plus Automobile Engineers        |  |
| 7                | Lee Automobile Appraisiers Services  |  |
| 8                | Mc-Coy Appraiser Pte Ltd             |  |
| 9                | PAR Automotive Consultancy           |  |
| LO               | Prestige Appraiser Services          |  |

Please state the surveyor you will be appointing to be the single joint expert <u>or</u> that you are objecting to our client's proposed list of surveyors.

If we do not hear from you within 2 working days, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

| Irene  |
|--|
| Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009   |
| Fax: 6532 2007   |
| <b>CONFIDENTIALITY CAUTION:</b> This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein. |
| On Monday, 28 February 2022, 02:28:30 pm SGT, Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:</sochow.chee@sg.cntaiping.com>  |
| Dear Irene   |
| We refer to your email of 28/02/2022.  |
| Kindly note the following:-  |
| <ol> <li>We would like to conduct pre-repair survey of the vehicle at the appointed workshop.</li> <li>We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-</li> </ol>  |
| 1. MARCUS CHUA   |
| 6. BEN CHUA  |
| 2. GARY SOON   |
| 7. MOHD TAUFIKH  |

Regards

| 3. KENNETH KONG  |  |
|------------------|--|
|                  |  |
| 8. NG YOU HAN    |  |
|                  |  |
| 4. CHOW BO XIONG |  |
|                  |  |
| 9. STEVE CHEN    |  |
| 5. ADRIAN LING   |  |
|                  |  |
| 10. HENRY NG     |  |

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow** 

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879

Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com IFB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 28, 2022 1:39 PM

To: Kuru & Co <kurulegal@yahoo.com.sq>; Chee So Chow <sochow.chee@sq.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201034/C02/GV3969L/CHEESC / FW: 1CHINA Our ref: L.22.0188.cjtu // ACCIDENT INVOLVING JTF 8403 AND GV 3969L ON 10/02/2022 AT/ALONG PIE BEFORE STEVEN ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

Without Prejudice Save as to costs

Dear So Chow.

Please conduct PRS for JTF8403.

Note: officer in charge Chee So Chow 63896176.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Kuru & Co < kurulegal@yahoo.com.sg > Sent: Monday, 28 February 2022 9:20 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 1CHINA Our ref: L.22.0188.cjtu // ACCIDENT INVOLVING JTF 8403 AND GV 3969L ON 10/02/2022 AT/ALONG PIE BEFORE STEVEN ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

# ACCIDENT INVOLVING JTF 8403 AND GV 3969L ON 10/02/2022 AT/ALONG PIE BEFORE STEVEN ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for LAM CHUN HAN, whose vehicle registration number JTF 8403 was damaged in the above accident.

A copy of the police report is enclosed.

As as result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards Irene Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727

Tel: 6532 2009 Fax: 6532 2007

**CONFIDENTIALITY CAUTION:** This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.