

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 28 February, 2022 2:06 PM
To: Renemer Bagang; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI; Mars Ler
Subject: RE: SNM22D201402/C02/SME4977A/TANKW / FW: Accident On 25/02/2022 Involving Our Insured SDR148R And Your Insured SME4977A

[Confidential]

Without Prejudice

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Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Monday, 28 February 2022 2:04 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mars Ler <mars.ler@ccfulco.com.sg>

Subject: RE: SNM22D201402/C02/SME4977A/TANKW / FW: Accident On 25/02/2022 Involving Our Insured SDR148R And Your Insured SME4977A

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Dear Billy,

Please appoint Marcus Chua (LKK) to conduct pre-repair survey on 01/03/2022 Tuesday 11:00am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



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From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: 28 February 2022 14:01

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201402/C02/SME4977A/TANKW / FW: Accident On 25/02/2022 Involving Our Insured SDR148R And Your Insured SME4977A

[Confidential]

Without Prejudice

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Dear Sirs / Madam,

ACCIDENT INVOLVING SME4977A & SDR148R on 25/02/2022

We refer to your email of 28/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 28 February 2022 1:45 PM
To: renemer.bagang@ccfulco.com.sg; Mars Ler <mars.ler@ccfulco.com.sg>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201402/C02/SME4977A/TANKW / FW: Accident On 25/02/2022 Involving Our Insured SDR148R And Your Insured SME4977A

Without Prejudice

Dear Billy,

Please conduct PRS for SDR148R.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Monday, 28 February 2022 9:24 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Accident On 25/02/2022 Involving Our Insured SDR148R And Your Insured SME4977A

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 01/03/2022 Tuesday 11:00am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

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