

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 28 February, 2022 1:49 PM
To: JWG CLAIMS; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Tan Chew Chik Jacqueline
Subject: RE: OUR REF: SNM22D201412/C02/SLF6593S/TANCHC & YOUR REF: SLV3224T, TO CONDUCT PRS

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE. Please let us have your client's GIA report and repair estimate.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Monday, 28 February 2022 12:49 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201412/C02/SLF6593S/TANCHC & YOUR REF: SLV3224T, TO CONDUCT PRS

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Without Prejudice

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Monday, 28 February 2022, 12:30:52 pm SGT, Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D201412/C02/SLF6593S/TANCHC

Your reference: SLV3224T

Dear Sirs,

We refer to your email of 26/02/2022. The officer in charge is Jacqueline Tan.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 28 February 2022 12:22 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; jwg.claims@yahoo.com

Subject: OUR REF: SNM22D201412/C02/SLF6593S/TANCHC & YOUR REF: SLV3224T, TO CONDUCT PRS

Without Prejudice
via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS SLV3224T** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 28 February 2022 11:51 am
To: Natalie Leong <natalie.leong@sg.cntaiping.com>
Subject: FW: PRI ARRANGEMENT FOR VEHICLE: SLV3224T

pri

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Saturday, 26 February 2022 12:25 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SLV3224T

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Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING SLV3224T & SLF6593S ALONG CTE TOWARD SLE BEFORE ANG MO KIO AVE 3 EXIT ON 25/02/2022 @ 2220HRS.

We are instructed to notify you of a road accident on **25 Feb 2022** at about **2220 hours** along **CTE TOWARD SLE BEFORE ANG MO KIO AVE 3 EXIT** involving our client's vehicle registration number **SLV3224T** and vehicle registration number **SLF6593S** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

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