

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 9 March 2022 11:12 AM
To: 'Ye, Yong Kang Melvin'; SUR
Cc: 'Choo, Thelma'; 'Teo, Grace'
Subject: RE: Ref : CMTD2200724/THE RE: Request for 3rd party claims survey GBF996X Claims against YP9044J
Attachments: GBF996X LTA.pdf; GBF996X estimate.pdf; GBF996X IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBF 996X.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 28 February 2022 3:09 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2200724/THE RE: Request for 3rd party claims survey GBF996X Claims against YP9044J

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, 28 February, 2022 2:49 PM
To: Susan Low <liusbro@ymail.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2200724/THE RE: Request for 3rd party claims survey GBF996X Claims against YP9044J

Dear LKK Auto,

Please make the arrangement to survey for GBF996X by either Mr Kenneth/Marcus/Adrian on a without Prejudice basis.

Please revert with your preliminary report upon completion of survey to my colleague, Thelma.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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INSURANCE

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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Susan Low <liusbro@ymail.com>

Sent: Monday, February 28, 2022 2:23 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: Ref : CMTD2200724/THE RE: Request for 3rd party claims survey GBF996X Claims against YP9044J

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

We did like to chose as follow

LKK Auto Consultants

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

On Monday, 28 February 2022, 02:17:58 pm SGT, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference : CMTD2200724

Your Reference: GBF996X

Without Prejudice

Date: 28/02/2022

Attention:

LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

ACCIDENT INVOLVING GBF996X & YP9044J ON 11.02.2022

We refer to your Notice of Accident dated 25/02/2022.

Please be informed that Ms Thelma Choo is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

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[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Susan Low <liusbro@ymail.com>
Sent: Monday, February 28, 2022 9:30 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Fw: Request for 3rd party claims survey GBF996X Claims against YP9044J

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

We refer to our email request dated 25/02/2022

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

----- Forwarded message -----

From: Susan Low <liusbro@ymail.com>

To: Sompo Insurance - Motor Survey Dept <motorsurvey@sompo.com.sg>; Sompo - Henry Irene James <irene.henry@sompo.com.sg>

Sent: Friday, 25 February 2022, 06:17:57 pm SGT

Subject: Request for 3rd party claims survey GBF996X Claims against YP9044J

Accident on 11/02/2022 Along Jalan Riang

Involving GBF996X and YP9044J

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :-
