Date	19/04/2022			
M/s:	Loupac			
	Lonpae Insurance			
Singa	ipore			
Attn:	Motor Claims Department			
Dear	Sir/ Madam,			
Accid	lent involving vehicle SNB 97851	Hand SKQ8896J on 11	2 2022	
vehic The	the owner of vehicle no SNB 9785 H le no SKQ 8896 5.  accident was caused solely by you ensation from you for my financial loss.	ır insured's negligence. I am	# S 200 4 50	
a)	Repair Cost/		\$\$ 1265.94	
b)	Loss of Use/ Rental of vehicles for	day(s) @ S\$ per day	S\$	
c)	LTA/ GIA Search Fees		S\$ -	
d)	Administrative Charges		S\$	
e)	Others		ss _	
		TOTAL	s\$ 1265.94	
I enc	lose herewith copy of the following: (plea	se tick the appropriate boxes)		
$\checkmark$	Repair Invoice	LTA/ GIA Search Re	Receipt	
	Policy Excess Invoice	NRIC/ Driving Licen	ise	
Commence de la commen	Rental Invoice	GIA Report		
	Certificate of Insurance	Survey Report		
All pa	ayment should be made in my favour an	d the said payment as full and fir	nal settlement of my	
Pleas	e acknowledge receipt and let me have y	our favourable reply soon.		
Since	erely () * Ka			

Name of Insured:

NRIC:

# **AUTHORIZATION TO ACT**

I, <u>KOMOCO CAR RENTALS PTE LTD</u> (the third party claimant") of <u>SNB 9785 H</u> (address), owner of <u>SNB 9785H</u> (vehicle no.) hereby authorize <u>KOMOCO MOTORS PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SNB 9785H</u> that was damaged pursuant to the accident which occurred on <u>11/02/2022</u> (date) along <u>PIE TOWARDS CHANGI (TOA PAYOH)</u> (location) involving vehicle no/s <u>SKQ 8896J</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of Feb (month) 20 22 (year)

253 ALEXANDRA AOAD #01-02 SINGAPORE 159936

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)



CLAIM NO : 21/22/22/VP05/025452

DATE : 05 OCT 2022

### DISCHARGE VOUCHER

I/We, KOMOCO CAR RENTALS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKQ8896J the sum of Singapore Dollar One Thousand Two Hundred Sixty Five and Cents Ninety Four Only (\$1,265.94) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNB9785H and SKQ8896J on 11/02/2022 along/at PIE TOWARDS CHANGI (TOA PAYOH).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LIM KOON HU, ERIC AND/OR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "KOMOCO MOTORS PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

KOMOCO CAR RENTALS PTE LTD

253 ALEXANDRA TOAD #01-02 SINGAPOHE 159936

Signature of vehicle owner/Date 04/11/2022

KOMOCO CAR RENTALS PTE LTD 253 ALEXANDRA ROAD #01-02 SINGAPORE 159936

Name of vehicle owner /Date



#### ICOMOCO MOTORS PTE. LTD.

KOMOCO SERVICE CENTRE 253 Alexandra Road #01-01 Singapore 159936 T (65) 6473 5588 www.hyundai.com.sg

460 Changi Road Singapore 419883 T (65) 6440 1131

KEMBANGAN SERVICE CENTRE THOMSON SERVICE CENTRE 551 Upper Thomson Road Singapore 574415 T (65) 6844 8811

GST Ref No MR-8500364-4 Co Reg 199609283R Page No 1 Date 19/04/2022

To: LONPAC INSURANCE BHD 100 BEACH ROAD #17-04/07 THE CONCOURSE

SINGAPORE 199555

Tel: 6250 7388

Email: geraldpoh@lonpac.com

Attn:

Tax Invoice

Invoice No:

CGI-ASC-2022003003

Invoice Date:

19/04/2022

Repair Date:

06/04/2022

Our Ref:

WSR-ALX-2022008293

Mileage:

8755

Term:

0 Days

Mode:

Service Advisor: LAN BOON CHIN

Your Ref: SNB9785H

Item	Description	Quantity	UOM	Discount (%)	Unit Price SGD	GST	Amount SGD
1	TO CARRY OUT ACCIDENT BODY REPAIRS	1		0.00	320.00	STD	320.00
2	SKID PLATE-RR BUMPER	1	UNIT	20.00	1,078.90	STD	1,078.90
			Sub Total			<u> </u>	1,398.90
			Discount A	mount			(215.78)
			Total				1,183.12
			Goods and	Service Tax			82.82
			7% GST (Ta SGD82.82)	ex on SGD 82.82@	1.0000000 =		
	CUII	116	Total Amo	unt with GST			1,265.94

Remark: 3RD PARTY CLAIM AGAINST LONPAC INSURANCE EXCESS NIL D V SIGN

INCIDENT DATE: 11/02/2022

POLICY NOS: CN142622

Amount: SGD ONE THOUSAND, TWO HUNDRED SIXTY-FIVE AND NINETY-FOUR CENTS ONLY

E. & O. E.

Komoco Motors Pte Ltd

Created By: AW001

19/04/2022 3:02PM

RIGHT HERE, RIGHT CARE

Printed By: AW001

19/04/2022 03:26 PM



#### ICOMOCO MOTORS PTE. LTD.

253 Alexandra Road #01-01 Singapore 159936

TEL (65) 6473 5588 FAX (65) 6472 1633 www.komoco.com.sg
RCB NO. 199609283R

## REPAIR DISCHARGE AND SATISFACTION NOTE

Claim No.:	TAC 250018(2		
Policy No.:	CN105(3)	Excess:	NIL
I/We hereby acknowl	ledge having received my/our vehic	le bearing registration number	SNB 97854
from the repairer M/s	Komoco Motors Pte Ltd that has r	epaired to my/our satisfaction and	I/We agree that the cos
of settlement for such	repair invoiced to Lonpac Insura	nce Bhd is in full and final discha	arge
11/2/2622			
· ·	e no further claim on the above rep	airs in respect thereof.  KOMOCO CAR  253: ALEXAND SINGAP	HAR HOAD HOLAS
Witnessed by repaired	r	Signature of Claimar	nt/Company Stamp
Komoco Motors Pte I		Name: Komoco	Car Rentals Pte Ltd
Date: 8/4/20	r)[	NRIC No.: 1995000	
		Date:	14/2022
Policy No. :	CN 142622	Excess:	
	edge having received my/our vehic		
	Komoco Motors Pte Ltd that has re		
of settlement for such	repair invoiced to Longac Insuran	ce Bhd is in full and final discha	rge
of my/our claim in res	spect of damages caused to the said	vehicle as a result of accident/inc	eident that occurred on
In addition, I/We have	e no further claim on the above repa	/ TOUR INCLAN	AR RENTALS PTE LTD NDRA ROAD #01-02 APOHE 159936
Witnessed by repairer		Signature of Claiman	t/Company Stamp
Komoco Motors Pte L		Name: Komoco	Car Rentals Pte Ltd
Date: 2/4/202	L	NRIC No.: 1995000	9 <u>5k</u>
		Date :	8/4/2022

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Bank Accou	at Details	
	it Details	
	Beneficiary Name:	KOMOCO MOTORS PTE LTD
	Bank Name / Branch Name:	DBS BANK LTD
	Bank Account No.:	001-062637-0
	Bank Code / Branch Code:	001 / 7171
	Swift Code	DBSSGSGXXX
Email Addres (For notificat	ion of payment details)	Chris ang @ hyundaimotors.
Name/Design	ation/Telephone/Email of Contact person.:	

Authorised Signature and Company Stamp

Date: 2/10/22

Acknowledged by :

Name / Date:

#### **Hsiao Tong (LKKAuto)**

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 3 October 2022 2:18 PM

To: Hsiao Tong (LKKAuto)
Cc: MT\_Claim\_SG; Admin A

**Subject:** RE: [SEEK MANDATE] - Hyundai Santa -Fe , SNB9785H - accident survey for 3rd

party claim \*\*\* LKK REF: CC4/LPC22001863/pa3 - Final repair bill // Lonpac ref:

21/22/22/VP05/025452

# Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

**Thanks** 

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Thursday, 29 September 2022 10:28 am **To:** ENG HUEY NI <hneng@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Hyundai Santa -Fe, SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF:

CC4/LPC22001863/pa3 - Final repair bill // Lonpac ref: 21/22/22/VP05/025452

Your ref: **21/22/22/VP05/025452** Our ref: CC4/LPC22001863/Rpa3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SKQ8896J(LONPAC) AND SNB9785H(TP) ON 11/02/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "KOMOCO MOTORS PTE LTD" at \$1,265.94(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,602.97	\$ 1,265.94 (\$1,183.12 + 7%GST)
Total	\$ 8,602.97	<u>\$ 1,265.94</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/04/2022 is only for mandate purpose.

#### Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI < <a href="mailto:hneng@lonpac.com">hneng@lonpac.com</a>>

Sent: Wednesday, 28 September 2022 10:52 AM

To: chris.ang@hyundaimotors.com.sg

Cc: MT Claim SG <mt claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong

(LKKAuto) < chewht@lkkauto.com>

Subject: FW: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF:

CC4/LPC22001863/pa3 - Final repair bill // Lonpac ref: 21/22/22/VP05/025452

# Lonpac External - General

#### WITHOUT PREJUDICE

Hi Chris,

Thank you for your email.

According to our appointed claim handler from LKK, she has requested for your LOD (letter of demand). Could you please confirm if your end is only claiming for the repair cost, and no other item?

Thank you.

#### **Best Regards**

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Chris Ang <<a href="mailto:chris.ang@hyundaimotors.com.sg">chris.ang@hyundaimotors.com.sg</a>

Sent: Sunday, 25 September 2022 1:20 pm

**To:** MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>> **Cc:** Heng Swee Hee <<u>shheng@hyundaimotors.com.sg</u>>; Nur Ariff <<u>nur.ariff@hyundaimotors.com.sg</u>>

Subject: FW: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF:

CC4/LPC22001863/pa3 - Final repair bill

Hi Gerald Kindly help to check on this outstanding payment since April 2022 Appreciate and Thank you Waiting for your reply

Regards Chris Ang

From: Chris Ang

Sent: Friday, June 03, 2022 10:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>;

Admin A <a driver like and lik

Subject: RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

- Final repair bill

Hi Hsiao Tong Attached above is the final bill and dv Thank you

Regards Chris Ang

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, June 03, 2022 8:55 AM

To: Chris Ang <chris.ang@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>;

Admin A <a drawn-a@lkkauto.com >; Foong Yao Jie < Foong. Yao@hyundaimotors.com.sg >

Subject: RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

- Authorise COR

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 22 April 2022 11:52 AM

To: Chris Ang <chris.ang@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>;

Admin A <admin-a@lkkauto.com>; Foong Yao Jie <Foong.Yao@hyundaimotors.com.sg>

Subject: RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

- Authorise COR

Without Prejudice

Hi Chris,

Kindly let us have a copy of LOD and documents for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chris Ang <chris.ang@hyundaimotors.com.sg>

Sent: Wednesday, 13 April 2022 3:24 PM
To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>;

Foong Yao Jie < Foong. Yao@hyundaimotors.com.sg>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Re: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

- Authorise COR

Hi Rasul, Received and noted Thank you

Regards Chris Ang

From: Rasul (LKKAuto) < Rasul@lkkauto.com > Sent: Wednesday, April 13, 2022 11:08 AM

To: Chris Ang < <a href="mailto:chris.ang@hyundaimotors.com.sg">chris.ang@hyundaimotors.com.sg</a>

**Cc:** Heng Swee Hee <<u>shheng@hyundaimotors.com.sg</u>>; Boon Chin Lan <<u>boonchin.lan@hyundaimotors.com.sg</u>>;

Foong Yao Jie < Foong. Yao@hyundaimotors.com.sg>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Re: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

- Authorise COR

Hi Chris,

We will be advising our principal a cost of repair of P/P \$1,183.12 /- with 02 days of repair, subject to their approval

Best Regards,

Rasul | Assessor

**LKK Auto Consultants Pte Ltd** 

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Save the Earth. Print only when necessary.

From: Chris Ang < <u>chris.ang@hyundaimotors.com.sg</u> >
Sent: Monday, 11 April 2022 4:42 pm
To: Rasul (LKKAuto) < <u>Rasul@lkkauto.com</u> >
Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>;</boonchin.lan@hyundaimotors.com.sg></shheng@hyundaimotors.com.sg>
Foong Yao Jie < Foong. Yao@hyundaimotors.com.sg >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >
Subject: Re: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim *** LKK REF: CC4/LPC22001863/pa - Authorise COR
Hi Rasul
Above attached is for COR
Kindly check
Thank you
Regards
Chris Ang
From: Foong Yao Jie <foong.yao@hyundaimotors.com.sg></foong.yao@hyundaimotors.com.sg>
Sent: Thursday, March 3, 2022 3:22 PM
To: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> >
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Heng Swee Hee</admin-a@lkkauto.com></assignments@lkkauto.com>
<shheng@hyundaimotors.com.sg>; Chris Ang <chris.ang@hyundaimotors.com.sg>; Boon Chin Lan</chris.ang@hyundaimotors.com.sg></shheng@hyundaimotors.com.sg>
< <u>boonchin.lan@hyundaimotors.com.sg</u> >
Subject: Re: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim *** LKK REF: CC4/LPC22001863/pa
Dear Sir,
About ottook Moule outineets for vous attention & outboriestion
Above attach Mark estimate for your attention & authorization.
Thanks You.
Best Regards,
Dest negatus,

#### Foong Yao Jie ( Jack )

#### **Customer Service Officer**

#### **Komoco Motors Pte Ltd**

HP-65 9324-3165

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: Thursday, March 3, 2022 10:32 AM

To: Foong Yao Jie <Foong.Yao@hyundaimotors.com.sg>

**Cc:** assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Heng Swee Hee <shheng@hyundaimotors.com.sg>; Chris Ang <chris.ang@hyundaimotors.com.sg>; Boon Chin Lan

<boonchin.lan@hyundaimotors.com.sg>

Subject: RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

#### **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

#### \*Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Monday, 28 February 2022 1:59 PM **To:** Foong.Yao@hyundaimotors.com.sg

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>; <u>shheng@hyundaimotors.com.sg</u>; <u>chris.ang@hyundaimotors.com.sg</u>;

boonchin.lan@hyundaimotors.com.sg

Subject: RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

#### Please provide us the following and arrange for survey.

- evidence i.e. video and scene photo
- PIR result (if any)

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 28 February, 2022 11:24 AM

 $\textbf{To: 'GERALD POH WEE BIN' } < \underline{\texttt{geraldpoh@lonpac.com}}; \ assignments \\ < \underline{\texttt{assignments@lkkauto.com}}; \ \texttt{Admin A} < \underline{\texttt{admin-polyments@lkkauto.com}}; \\ \\ \textbf{Admin A} < \underline{\texttt{admin-polyments@lkkauto.com}}; \\ \textbf{Admin A} < \underline{\texttt{admin-polyments$ 

a@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt claim@lonpac.com>

Subject: RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Foong Yao Jie (Foong. Yao@hyundaimotors.com.sg)

Sent: Monday, 28 February 2022 10:15 am
To: MT\_Claim\_SG <mt claim@lonpac.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Chris Ang <chris.ang@hyundaimotors.com.sg>; Boon Chin

Lan \( \text{boonchin.lan@hyundaimotors.com.sg} \)

Subject: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim

Hi,

Above attach for your attention. Kindly arrange for survey at our workshop. (Car not in)

Thanks You.

Best Regards,

Foong Yao Jie ( Jack ) Customer Service Officer Komoco Motors Pte Ltd HP-65 9324-3165