

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 4 March, 2022 11:27 AM  
**To:** 'ONG LI LI'  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/Rpa3 Our Ref: 21/22/22/VP05/025452  
**Attachments:** LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 28 February, 2022 4:59 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim \*\*\* LKK REF: CC4/LPC22001863/pa3 Our Ref: 21/22/22/VP05/025452

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays***

***in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 28 February, 2022 11:24 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 28 February, 2022 10:21 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** FW: Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Foong Yao Jie <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>

**Sent:** Monday, 28 February 2022 10:15 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>; Boon Chin Lan <[boonchin.lan@hyundaimotors.com.sg](mailto:boonchin.lan@hyundaimotors.com.sg)>

**Subject:** Hyundai Santa -Fe , SNB9785H - accident survey for 3rd party claim

Hi ,

Above attach for your attention. Kindly arrange for survey at our workshop. ( Car not in )

Thanks You.

Best Regards,

**Foong Yao Jie ( Jack )**

**Customer Service Officer**

**Komoco Motors Pte Ltd**

**HP-65 9324-3165**