

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 28 February, 2022 11:00 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: OUR REF:SNM22D201410/C02/SGR3888H/LEEPG AND YOUR REF: FBE6320L, TO CONDUCT PRS  
**Attachments:** T202202177003.pdf; Full\_accident\_report\_8270793\_24-01-2022\_164647.pdf

[Strictly Confidential]

GIA report password FBE6320L6412R

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Cecilia Lee Peng Geok  
**Sent:** Monday, 28 February 2022 11:00 am  
**To:** 'Alfred Quah' <alfredautoss@gmail.com>; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: OUR REF:SNM22D201410/C02/SGR3888H/LEEPG AND YOUR REF: FBE6320L, TO CONDUCT PRS

### **Without Prejudice**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident.**

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

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**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Monday, 28 February 2022 10:49 am  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** Re: OUR REF:SNM22D201410/C02/SGR3888H/LEEPG AND YOUR REF: FBE6320L, TO CONDUCT PRS

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[WITHOUT PREJUDICE SAVE AS TO COSTS] URGENT

Hi Cecilia can arrange for LKK to survey our client motorbike .

Thank you.

Best Regards,

Alfred QUAH (Mr)  
Alfred Auto Services & Supplies  
ACRA: 391089/00E  
HP/WhatsApp: 9145-4773  
Tel: 6483-4586  
Fax: 6483-4882  
Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)  
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

On Mon, Feb 28, 2022 at 10:43 AM Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D201410/C02/SGR3888H/LEEPG**

**Your reference: FBE6320L**

Dear Sirs,

We refer to your email of 25/02/2022. Our insured has not reported the accident, please let us have a copy of your client's GIA report and repair estimate.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 28 February 2022 10:40 am

**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

**Subject:** OUR REF:SNM22D201410/C02/SGR3888H/LEEPG AND YOUR REF: FBE6320L, TO CONDUCT PRS

Without Prejudice  
via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS FBE6302L** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城  
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**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Friday, 25 February 2022 4:55 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP CLAIM YOUR REF SGR3888H

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CHINA TAI PING SINGAPORE PTE LTD  
3 ANSON ROAD # 16-00 SPRINGLEAF TOWER  
SINGAPORE 079909  
TEL 63896111  
MOTOR CLAIM DEPARTMENT ( URGENT )

[WITHOUT PREJUDICE SAVE AS TO COSTS]

ACCIDENT INVOLVING FBE6320L AND SGR3888H NEAR 253 BUKIT TIMAH ROAD SINGAPORE 259690

DEAR SIRS

We act for Mr. Baskar Babu whose motorbike FBE6320L Was damaged in the above accident .As a result of the accident our client's motorbike was damaged before our client proceeded to repair the damaged bike. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a PRE REPAIR SURVEY .  
OUR CLIENT BIKE IS AT THE FOLLOWING ADDRESS

ALFRED AUTO SERVICES & SUPPLIES  
BLK 5035 # 01-351 ANG MO KIO IND PK 2

SINGAPORE 569538

PERSON IN CHARGE ALFRED QUAH @ 91454773

IN COMPLIANCE WITH THE NIMA PROTOCOL PLEASE LET US HAVE YOUR 10 SURVEYORS

IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIMELINE . OUR CLIENT SHALL PROCEED TO REPAIR THE BIKE WITHOUT FURTHER REFERENCE TO YOU.

Thank you.

Best Regards,

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586

Fax: 6483-4882

Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,  
Singapore 569538