

## Meng Yan (LKK Auto)

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**From:** Jerome Soh <jeromesoh@visionlawllc.com>  
**Sent:** Monday, 28 February, 2022 9:17 AM  
**To:** 'Pauline Tham'; sur@lkkauto.com; 'Nivitha (LKK Auto)'; 'assignments'  
**Cc:** 'Jacqueline Tan'; 'Claims Dept of CTI'  
**Subject:** RE: SNM22D201350/C02/GV9904J/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

Dear all,

Please ignore the previous email. Below is the workshop detail. Thank you.

**Our Ref:** U9.116931.22 (sj)  
**Your Ref:** SNM22D201350/C02/GV9904J/THAMYL

28 January 2022

**CHINA TAIPING INSURANCE (S'PORE) PTE LTD**

email:claimsdept@sg.cntaiping.com

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 28 February 2022 informing that your wish to conduct a pre-repair survey on our client's vehicle

Please be informed that the said vehicle can be inspected at:

U883 Sprayworks & Detailing  
25 Kaki Bukit Road 4  
#08-47 Synergy @ KB  
Singapore 417800  
Contact Person: Ah Huat (6385-0687) (8618-6474)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

|  |   |
|--|---|
| <b>FOR SURVEYOR</b>  |   |
| Please initial here after completion of pre-repair inspection.<br>Thank you. |   |
| 1 <sup>st</sup> Survey on _____<br>Appointed surveyor<br>(Name & Signature)  | : |
| 2 <sup>nd</sup> Survey on _____<br>Appointed surveyor<br>(Name & Signature)  | : |
| 3 <sup>rd</sup> Survey on _____<br>Appointed Surveyor<br>(Name & signature)  | : |

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]  
**Sent:** Saturday, 26 February, 2022 12:12 PM  
**To:** Jerome Soh; [sur@lkkauto.com](mailto:sur@lkkauto.com); Nivitha (LKK Auto); 'assignments'  
**Cc:** 'Jacqueline Tan'; Claims Dept of CTI  
**Subject:** RE: SNM22D201350/C02/GV9904J/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

**Without Prejudice**  
**Save as to Cost**

Hi Jerome

1. We do not agree with your choice of surveyor.

We will appoint LKK to conduct PRS.

Please let us have the workshop name, location and person to contact.

2. Please let us have your client's accident report for our claim creation.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>  
**Sent:** Friday, February 25, 2022 1:10 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>  
**Subject:** RE: SNM22D201350/C02/GV9904J/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

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**Our Ref:** U9.116931.22 (sj)  
**Your Ref:** SNM22D201350/C02/GV9904J/THAMYL

25 January 2022

**CHINA TAIPING INSURANCE (S'PORE) PTE LTD**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 25 February 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

Amas Ong

Please reply within 2 working days.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]  
**Sent:** Friday, 25 February, 2022 12:12 PM  
**To:** Jerome Soh; Claims Dept of CTI  
**Cc:** 'Jacqueline Tan'  
**Subject:** RE: SNM22D201350/C02/GV9904J/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

|                    |                     |
|--------------------|---------------------|
| Marcus Chua (LKK)  | Gary Soon (FTA)     |
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) |
| Adrian Ling (LKK)  | Ben Chua (FTA)      |
| Mohd Taufikh (LKK) | Ng You Han (FTA)    |
| Steve Chen (LKK)   | Henry Ng (FTA)      |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>

**Sent:** Friday, February 25, 2022 10:43 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** RE: SNM22D201350/C02/GV9904J/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

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Dear all,

Let us have your surveyor list. Thank you.

Jerome Soh (on behalf of Anjalli M)

Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Thursday, 24 February, 2022 4:24 PM  
**To:** Jerome Soh; Pauline Tham  
**Cc:** 'Jacqueline Tan'; Claims Dept of CTI  
**Subject:** O/R: SNM22D201350/C02/GV9904J/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

Without Prejudice  
Save as to costs

Dear Pauline,

Please conduct PRS for GW2233C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>  
**Sent:** Thursday, 24 February 2022 2:02 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>  
**Subject:** Pre-Repair Survey on ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS

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**Our Ref:** U9.GW2233C.22 (sj)  
**Your Ref:** GV 9904 J

25 January 2022

**CHINA TAIPING INSURANCE (S'PORE) PTE LTD**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING GW 2233 C & GV 9904 J ON 20 JANUARY 2022 ALONG N WOODLANDS LINK AT ABOUT 1030 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by KR Auto to notify you of a road traffic accident on **20 JANUARY 2022** at about **1030 HOURS** at/along **N WOODLANDS LINK** involving our client's vehicle registration number **GW 2233 C** and vehicle registration number **GV 9904 J** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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