

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 16 March 2022 3:59 PM  
**To:** 'MTPRI'; SUR  
**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'  
**Subject:** RE: D22000569M/STRIDES/EL Accident On 23/02/2022 Involving Our Insured SMM3371L And Your Insured SHB602H  
**Attachments:** SMM3371L IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SMM 3371L.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 28 February 2022 11:20 AM  
**To:** 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>  
**Subject:** RE: D22000569M/STRIDES/EL Accident On 23/02/2022 Involving Our Insured SMM3371L And Your Insured SHB602H

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Monday, 28 February, 2022 10:56 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Subject:** FW: D22000569M/STRIDES/EL Accident On 23/02/2022 Involving Our Insured SMM3371L And Your Insured SHB602H

Ref: TAX/02/22/2067

Dear Ms Summer

Kindly survey on "Without Prejudice" basis.

TP: SMM3371L  
Insured: SHB602H  
Workshop: Cycle & Carriage Fulco Motor Dealer Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Sent:** Monday, 28 February 2022 10:03 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Subject:** D22000569M/STRIDES/EL Accident On 23/02/2022 Involving Our Insured SMM3371L And Your Insured SHB602H

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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**From:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Sent:** Saturday, 26 February 2022 11:52 am  
**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Subject:** Accident On 23/02/2022 Involving Our Insured SMM3371L And Your Insured SHB602H

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 01/03/2022 Tuesday 10:00am at 330 Ubi Road 3 408650.**

Thank you,

**Best Regards,**

**Ren Bagang**

**Motor Claims Service Advisor**

**H/P +65 85523293 D/D 65949166**

**email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 UBI Road 3 Singapore 408650**

**Tel : 67461000 Fax : 64875857**



Exceptional Journeys