

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 March 2022 12:14 PM
To: 'klchia@floline.com.sg'
Subject: RE: Claim Notification - ACCIDENT INVOLVING SMC 5096X(AIG) AND SND 8579H AT/ALONG 132 CLARENCE LANE LOADING/UNLOADING AREA ON 25/02/2022
Attachments: SND8579H Survey Photos.zip

Dear Mr Chia,

Apologised for late response.

Enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately: -

A) Third Party Claim Amount	
1) Repair cost	\$ 2,700.00
2) Loss of Rental (4days x \$150.00)	\$ 600.00
3) LTA/ GIA Search Fee	\$ 31.00
Total	\$ 3,331.00

B) LKK Professional Fee (with GST)	\$ 354.17
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We attached here with the damage photos during our inspection for your easy reference.

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 14 days.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: klchia@floline.com.sg <klchia@floline.com.sg>
Sent: Friday, 18 March 2022 9:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Claim Notification - ACCIDENT INVOLVING SMC 5096X(AIG) AND SND 8579H AT/ALONG 132 CLARENCE LANE LOADING/UNLOADING AREA ON 25/02/2022

Dear Ms Hsiao Tong,

Do you have any update on the below claim assessment?

Best Regards

KL Chia

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 7 March 2022 9:44 am

To: klchia@fline.com.sg

Subject: RE: Claim Notification - ACCIDENT INVOLVING SMC 5096X(AIG) AND SND 8579H AT/ALONG 132 CLARENCE LANE LOADING/UNLOADING AREA ON 25/02/2022

Dear Mr Chia,

Noted. We will get back to you on the claim amount after surveyor completed his assessment.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: klchia@fline.com.sg <klchia@fline.com.sg>

Sent: Friday, 4 March 2022 4:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim Notification - ACCIDENT INVOLVING SMC 5096X(AIG) AND SND 8579H AT/ALONG 132 CLARENCE LANE LOADING/UNLOADING AREA ON 25/02/2022

Dear Ms Hsiao,

Thank you for your below mail.

If I wish to settle this repair without affecting my NCD, please let me know how much I would have to pay for this repair.

Best Regards

Chia Kok Llang

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 4 March 2022 11:10 am

To: KLCHIA@FLOLINE.COM.SG

Subject: Claim Notification - ACCIDENT INVOLVING SMC 5096X(AIG) AND SND 8579H AT/ALONG 132 CLARENCE LANE LOADING/UNLOADING AREA ON 25/02/2022

04 March 2022

Mr Chia Kok Liang

[By Email Only]

Dear Sir/Madam,

You Ref: SMC5096X

Our Ref: CC6/AIG22001849/Upa3

ACCIDENT INVOLVING SMC 5096X(AIG) AND SND 8579H AT/ALONG 132 CLARENCE LANE LOADING/UNLOADING AREA ON 25/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SND8579H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided onto third party parked vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)