

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 29 April 2022 5:10 PM  
**To:** Goh, Jeremy  
**Cc:** Admin A; SUR  
**Subject:** RE: AIG ref: #2459115250SG003#027# || Accident between SMJ 1769 C and SLT 4267 Z on 16 Nov 2021 \*\*\* LKK REF: CS3/AIG21011775/Vqf3e2

Dear Jeremy,

We have checked the said file record, workshop did not want to do DS for this case and no reason given.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Sent:** Monday, 25 April 2022 4:35 PM

**To:** Goh, Jeremy <Jeremy.Goh@aig.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: AIG ref: #2459115250SG003#027# || Accident between SMJ 1769 C and SLT 4267 Z on 16 Nov 2021 \*\*\* LKK REF: CS3/AIG21011775/Vqf3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi SC,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Monday, 25 April, 2022 4:30 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** AIG ref: #2459115250SG003#027# || Accident between SMJ 1769 C and SLT 4267 Z on 16 Nov 2021

Dear LKK team,

I make reference to the case above.

I am taking over the case from Chee Heng who has left AIG.

Can I check why there was no DS between TPWS (Teamwork Garage) and LKK for the case above.

Why was the case passed to lawyers.

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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