

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 25 February, 2022 4:07 PM
To: Wah Hong Motors & Credit Pte Ltd; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201356/C02/GW7073P/TANCHC / FW: Liability Check - Accident involving vehicle no. GX5409M and GW7073P on 23/02/2022
Attachments: GIA REPORT (3).pdf

WITHOUT PREJUDICE

Dear Melvin,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Friday, 25 February 2022 4:04 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201356/C02/GW7073P/TANCHC / FW: Liability Check - Accident involving vehicle no. GX5409M and GW7073P on 23/02/2022

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Hi Jacqueline,

We would like to select LKK to survey this vehicle. Kindly let us know the liability for above stated vehicle.

Thank and regards

Melvin

87783338

On 25/2/2022 3:11 pm, Tan Chew Chik Jacqueline wrote:

Without Prejudice

Our reference: SNM22D201356/C02/GW7073P/TANCHC

Your reference: GX5409M

Dear Sirs,

ACCIDENT INVOLVING GW7073P & GX5409M ON 23/02/2022

We refer to your email of 25/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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Taiping SG

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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Sent: Friday, 25 February 2022 3:02 PM

To: motor@wahhong.sg; Tan Chew Chik Jacqueline [<jacqueline.tan@sg.cntaiping.com>](mailto:jacqueline.tan@sg.cntaiping.com)

Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: O/R: SNM22D201356/C02/GW7073P/TANCHC / FW: Liability Check - Accident involving vehicle no. GX5409M and GW7073P on 23/02/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for GX5409M.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

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From: Wah Hong motors & credit pte ltd <motor@wahhong.sg>

Sent: Friday, 25 February 2022 2:21 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Liability Check - Accident involving vehicle no. GX5409M and GW7073P on 23/02/2022

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Dear Sir/Madam,

We refer to the above subject and we acting for the owner of GX5409M against your insured vehicle GW7073P.

Kindly update us that have your insured GW7073P had file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

--
Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
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Website: www.wahhong.sg
Mail: motor@wahhong.sg



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--
Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD

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Mail : motor@wahhong.sg

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