

RE: TP / 269846 FBP3512L

Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>

Tue 22/3/2022 5:13 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>

Dear Denise,

Please proceed to finalise the COR at your initial recommended amount of \$2,600.00.

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T:+65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sgA Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Tuesday, 22 March 2022 2:52 PM**To:** Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>**Cc:** Rajah Kumar <rajah_kumar@sg.msig-asia.com>**Subject:** Re: TP / 269846 FBP3512L

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Azian,

We have conveyed your message to the repairer but they disagree on lump sum \$2300, they mention that the repair was actually carried out on part by part .

Our surveyor has also taken after repair with damaged parts
Refer to photo 76 - 18 in merimern.

They are requesting for part by part at \$2900.70.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Sent: Wednesday, 16 March 2022 5:25 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: RE: TP / 269846 FBP3512L

Dear Denise,

Our recommended lumpsum repair cost is \$2300.00.

Based on your adjusted amount of \$2900.70, for lumpsum repair, our calculation is \$2300.00 (less 20%).

Please double-check your calculation.

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T:

+65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 16 March 2022 11:00 AM
To: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Subject: Re: TP / 269846 FBP3512L

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Azian,

Any updates?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 9 March 2022 9:45 am
To: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Subject: TP / 269846 FBP3512L

Dear Sir/Madam,

Enclosed documents for your review of vehicle FBP 3512L

Please let us have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

