

# SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: soonsanmotor@gmail.com

To: Motor Claims Dept

CHINA TAIPING INSURANCE (S) PTE LTD

3, Anson Rd #16-00

Springleaf Tower

Singapore 079909

Accident date:23/02/2022

Date:05/03/2022

Dear sir/madam:-

Accident involving vehicle no: SMA 1252Z & GBF 208M along Yio Chu Kang Towards SLE.

We understand that you are the Insurer of GBF 208M vehicle.

I/We wish to inform you that my/our vehicle SMA 1252Z have been completed repairs to my/our

Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claim from your as follows:-

Cost of repairs	\$3,700.00
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Car rental 1day \$130 x 8	1,040.00
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Total:	\$4,740.00
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Please let us your reply soonest possible

Thank you

Your faithfully

SOON SAN MOTOR  
TRADING  
Signature

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."


**AUTHORIZATION TO ACT**

I, TEO WEI SHENG SHAWN (the third party claimant) of Blk 506 Hougang Ave 8 #12-082 S 530 506 (address), owner of SMA 1252 Z (vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMA 1252 Z that was damaged pursuant to the accident which occurred on 23/02/2022 (date) along Y10 Chua Kang Towards SLE (location) involving vehicle no/s GBF 208M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of 02 (month) 2022 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00039972100      Claim No : SNM22D201330/C02/GBF208M/TANKW

Claimant : TEO WEI SHENG, SHAWN

Amount : S\$4,500.00  
DOLLARS FOUR THOUSAND AND FIVE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA 1252Z  
Insured Vehicle No. : GBF 208M

Date of Loss : 23/02/2022  
Place of Accident : YIO CHU KANG TOWARDS SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHIEW BUSINESS  
Driver Name : NEOL CHIEW SIN MENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,700.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	4,500.00
	=====	

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Claimant Name : TEO WEI SHENG, SHAWN

NRIC No : SXXXX793G

Signature : 

Date : 31/05/2022

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# SOON SAN MOTOR TRADING

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Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: soonсанmotor@gmail.com

To: Motor Claims Dept

CHINA TAIPING INSURANCE (S) PTE LTD

3, Anson Rd #16-00

Springleaf Tower

S,pore 079909

Accident date:23/02/2022

Date:05/03/2022

Final bill cost to repair vel: SMA 12522 (Nissan Qashoai) claims under vel: GBF 208M.

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$3,700.00 nett

(Sin/Dollars: Three Thousand Seven Hundred Only)

SOON SAN MOTOR  
TRADING  
Signature



# B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)  
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No: 53060815M

TOWING SERVICE: 6856 4067 (After 10.30 pm)

## 车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 25/7/2020

Owner: B & O VEHICLE RENTAL ("the owner")

Hirer: Teo Wei Sheng Shauin

NRIC / Co. Reg. No: S9335783 G

Tel: Fax: H/P: 92280520

Address: Blk 506 Hujung Anson #12-682 St 3300063

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: S4X8134 P		Agreement No.: 21077	
Driver's Particulars			
Name: Teo Wei Sheng Shauin		Odometer:	
Address:		Date & Time Out: 25/7/2020 134	
		Date & Time In: 5/3/2020 9:20 AM	
IC No: 9235783 G	Dr/Licence No: 9235783 G	Hour @ \$:	
Date of Issue: 18/7/2011	Occupation: Operation Manager	Days @ \$:	130/
Date of Birth: 8/10/1982	Tools: Spare Tyre: Old Car	Wks @ \$:	
		Mths @ \$:	

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner \$5000 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first \$3500 excess for collision/damage to first party, i.e. B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.

### Authorized Driver

Hirer shall pay additional excess of \$51500 if the Authorized Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

### Driver Not Cover By Insurance

General Exemption: insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: 1040/

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

B & O VEHICLE RENTAL

Authorized Signature

Hirer's Signature

## **Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 1 April 2022 11:45  
**To:** noelchiew@hotmail.com  
**Subject:** ACCIDENT INVOLVING GBF 208M AND SMA 1252Z / OTHERS ON 23/02/2022

Our Ref: CC6/CTI22001829/Uea3

1 April 2022

### **CHIEW BUSINESS**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBF 208M AND SMA 1252Z / OTHERS ON 23/02/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Thursday, 19 May 2022 14:08  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201330/C02/GBF208M/TANKW / FW: Direct Settlement - Accident Involving GBF208M (OI : CTI - TBA) and SMA1252Z (TP : LKK REF - CC6/CTI22001829/Uea3) on 23/02/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Confidential]

Hi Asher,

Agreed to your advised of settlement up to \$4500/-.

Thanks

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Thursday, May 19, 2022 1:01 PM  
**To:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201330/C02/GBF208M/TANKW / FW: Direct Settlement - Accident Involving GBF208M (OI : CTI - TBA) and SMA1252Z (TP : LKK REF - CC6/CTI22001829/Uea3) on 23/02/2022

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Hi Billy,

We refer to the email dated 09/05/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 9 May 2022 18:05  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: SNM22D201330/C02/GBF208M/TANKW / FW: Direct Settlement -



Accident Involving GBF208M (OI : CTI - TBA) and SMA1252Z (TP : LKK REF - CC6/CTI22001829/Uea3) on 23/02/2022

Your ref : SNM22D201330/C02/GBF208M/TANKW  
Our ref : CC6/CTI22001829/Uea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SOON SAN MOTOR TRADING**" at **\$4,500.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 14,298.70	\$ 3,700.00
2. Loss of Rental (8days x \$130)	\$ 1,040.00	\$ 800.00 (8days x \$100)
Total	\$ 15,338.70	\$ 4,500.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2022 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 25 February 2022 15:49

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201330/C02/GBF208M/TANKW / FW: Direct Settlement - Accident Involving GBF208M (OI : CTI - TBA) and SMA1252Z (TP : LKK REF - CC6/CTI22001829/Uea3) on 23/02/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D201330/C02/GBF208M/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 25 February 2022 3:45 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBF208M (OI : CTI - TBA) and SMA1252Z (TP : LKK REF - CC6/CTI22001829/Uea3) on 23/02/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Soon San Motor Trading – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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