

## Hsiao Tong (LKKAuto)

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**From:** Falcoe Lee WF <falcoe.lee.wf@eurokars.com.sg>  
**Sent:** Monday, 31 October 2022 8:21 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Edwin Alegre (Porsche); Keion Toh; Admin A; ESPL - Claims Admin  
**Subject:** LOD/TP RE: SMX6204J FINALIZATION \*\*\* LKK REF: CC4/LPC22001828/Rgs3  
**Attachments:** Letter of Authorisation.pdf; Discharge Voucher.pdf; Insurer Enquiry — GEARS.pdf; INV\_LONPAC.pdf; Eurokars Auto Pte Ltd - Group Letter to Partners. FINAL 9 May 2022.pdf

Hi Hsiao Tong,

Attached with our LOD submission

COR	- \$6,042.50
Search fee	- \$ 2.00
LOU	- \$ 540.00 (\$180 x 3 days)
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Total	- \$6,584.50

Kindly make payment to "**Eurokars Auto Pte Ltd**".

Thank you.

Regards,

Falcoe

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** 26 October 2022 12:49 PM  
**To:** Jobi Thomas <jobi.thomas@eurokars.com.sg>  
**Cc:** Edwin Alegre (Porsche) <edwin.alegre@porsche.com.sg>; renan.yaguel@porsche.com.sg; Keion Toh <keion.toh@porsche.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Falcoe Lee WF <falcoe.lee.wf@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: SMX6204J FINALIZATION \*\*\* LKK REF: CC4/LPC22001828/Rgs3

WITHOUT PREJUDICE

Dear Sirs,

Please submit LOD and claim documents for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 15 June 2022 8:32 pm

**To:** Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>

**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Renan Joseph Yaguel <[renan.yaguel@porsche.com.sg](mailto:renan.yaguel@porsche.com.sg)>; Keion

Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jess Francis Carlos

<[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Tan Wei Cin

<[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Falcoe Lee

<[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Randell Goon

<[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Junior Soo <[junior.soo.lk@eurokars.com.sg](mailto:junior.soo.lk@eurokars.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>;

Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SMX6204J FINALIZATION \*\*\* LKK REF: CC4/LPC22001828/Rgs3

Dear Sir / Madam,

Please find attached enclosed email self-explanatory.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note:** *We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Jobi Thomas [<mailto:jobi.thomas@eurokars.com.sg>]

**Sent:** Tuesday, June 7, 2022 4:30 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Renan Joseph Yaguel <[renan.yaguel@porsche.com.sg](mailto:renan.yaguel@porsche.com.sg)>; Keion

Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jess Francis Carlos

<[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Tan Wei Cin

<[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Falcoe Lee

<[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Randell Goon

<[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Junior Soo <[junior.soo.lk@eurokars.com.sg](mailto:junior.soo.lk@eurokars.com.sg)>

**Subject:** RE: SMX6204J FINALIZATION

Dear Rasul,

Kindly let us have your FCOR confirmation, thanks.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Jobi Thomas

**Sent:** 11 May 2022 2:25 PM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [rasul@lkkauto.com](mailto:rasul@lkkauto.com)

**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Renan Joseph Yaguel <[renan.yaguel@porsche.com.sg](mailto:renan.yaguel@porsche.com.sg)>; Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Falcoe Lee <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Junior Soo <[junior.soo.lk@eurokars.com.sg](mailto:junior.soo.lk@eurokars.com.sg)>

**Subject:** SMX6204J FINALIZATION

Dear Rasul,

Our COR computation is attached for your agreement.

COR: \$ 5,647.20 before GST.

3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

# LETTER OF AUTHORISATION



In the matter of an accident involving motor vehicles SMX6204J and XE9090U  
on 19 FEB 2022 along JALAN JARAK.

I/ We, LIM BENG YENG the owner of vehicle registration number SMX6204J  
at the material time of accident hereby appoint Eurokars Auto Pte Ltd to proceed with the repairs to the  
damages caused to my/our vehicle in the above accident in accordance with the recommendations and  
advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Eurokars Auto Pte Ltd and/or its representative to submit and make any claims which I/  
We may have against the other party/parties or alternatively under the insurance policy taken up by me/  
us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment  
(such payment to be made by way of Cheque or online bank transfer in favour of Eurokars Auto Pte Ltd)  
due to me/us in connection with and arising out of the above claim.

Eurokars Auto Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or  
sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Auto Pte Ltd of the settlement amount in respect  
of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/  
our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had  
been done or executed by me/us in person.

Dated 14 of Feb 2023.

Insured/Owner Name & Signature

Lim Beng Yeng

A handwritten signature in black ink, appearing to be "Lim Beng Yeng", written over a light blue grid background.

NRIC No.: **S2505577B**

Witness Name & Signature

Linette Cheong

A handwritten signature in black ink, appearing to be "LINETTE C", written over a light blue grid background.

NRIC No.: **Sxxxx945A**



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025483

DATE : 20 NOV 2022

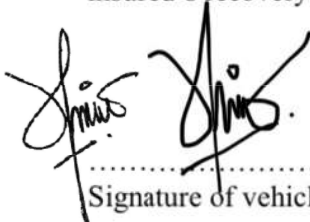
## DISCHARGE VOUCHER

I/We, LIM BENG YENG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XE9090U the sum of Singapore Dollar Six Thousand Four Hundred Ninety Four and Cents Fifty Only (\$6,494.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMX6204J and XE9090U on 19 FEB 2022 along JALAN JARAK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ KAI LIM PTE LTD / MOHD HANAFI BIN IDRIS**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**Eurokars Auto Pte Ltd**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



14/02/2023

Signature of vehicle owner/Date

Lim Beng Yeng 14/02/2023

Name of vehicle owner/Date



PORSCHE

# INSURANCE INVOICE

CODE: L0290 LONPAC  
CUSTOMER: LONPAC INSURANCE BHD  
ADDRESS: 300 Beach Road,  
#17-04/07  
The Concourse  
MODEL: Porsche 987 Boxster S Tiptronic  
CHASSIS NO: WPOZZZ98Z7U722153  
ENGINE NO: 67707752  
DESCRIPTION: Body repair

GST Reg No: M90364005A  
PAGE NO: 1  
DOCUMENT NO: 13206783  
JOB NO: 27739  
DATE IN: 25/04/2022  
DATE PRINTED: 30/08/2022  
CSO/OP CODE: Keion Toh  
SVC MNT EXP:  
REGN NO: SMX6204J  
REGN DATE: 12/06/2007  
MILEAGE: 78820

Item	Description	Unit	U/Price	Disc %	Con%	Amount
SUB	TO REMOVE /REPLACE FORNT BUMPER & ALL DAMAGED BODY PARTS. TO REPAIR ALL AREAS AFFECTED BY T		1560.00	0.00		1560.00
SUB	TO RESPRAY FORNT BUMPER .		1300.00	0.00		1300.00
SUB	TO SUPPLY FRONT LICENCE PLATE W		70.00	0.00		70.00
SUB	TO CHECK ELECTRICAL SYSTEM FOR		150.00	0.00		150.00
SUB	TO REPROGRAMME AFTER THE ACCIDE		600.00	0.00		600.00
SUB	SUNDRIES.		20.00	0.00		20.00
987-505-191-47-	Trim	1	1770.10	0.00		1770.10
987-701-105-00-01	C LICENSE PLATE BRACKET	1	43.50	0.00		43.50
987-504-531-00-	PROTECTIVE FILM-LH	1	20.50	0.00		20.50
987-504-532-00-	PROTECTION FILM-RH	1	20.50	0.00		20.50
992-807-891- -	FIXING DEVICE	2	25.00	0.00		50.00
987-505-709-00-	GUIDE PLATE	2	14.90	0.00		29.80
999-591-712-40-	RIVET	8	1.60	0.00		12.80
NOTES	TP CLAIM		0.00	0.00		0.00

Parts	1,947.20	Net	5647.20
Sub/Sun	3,700.00	G.S.T. 7%	395.30
Labour	0.00	Total	6042.50
Menus	0.00	Paid	0.00
		Amount Due	6042.50

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which EUROKARS AUTO PTE. LTD. reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped 'PAID' & signed by us. Any dispute to this invoice must be made within 5 calendar days.

**Eurokars Auto Pte. Ltd.**  
(Formerly known as Stuttgart Auto Pte Ltd)

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Authorised Signature



**Eurokars Auto Pte. Ltd.**

Eurokars Group

Company Reg. No. 198403740N

ORIGINAL

**Porsche Centre Singapore**

29 Leng Kee Road, Singapore 159099

Tel: (65) 6472 4433

www.porsche.com.sg

**Aftersales Centre**

27A Tanjong Penjuru, Singapore 609042

Tel: (65) 6331 0700

**Corporate Head Office**

12 Sungei Kadut Avenue, Singapore 729648

Tel: (65) 6363 0911 Fax: (65) 6363 3911


## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

XE9090U

Date of Accident

19/02/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **29/10/2021 - 28/10/2022**Requested By ..... **STUTTGART AUTO PTE LTD - T...**Requested Date ..... **21/02/2022 14:50****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



9 May 2022

Dear Valued Partner,

We would like to inform you that effective 29 April 2022, Stuttgart Auto Pte Ltd has changed its name to **Eurokars Auto Pte. Ltd.**. Kindly update your records accordingly to address all business correspondence to the new company name.

By adopting the “Eurokars” name across all business units, the name change promotes alignment, consistency and strengthening of the Group’s brand positioning. Other than the company name change, all other details of the company remain unchanged.

Thank you for your kind cooperation and continued support.

Best regards,

A handwritten signature in black ink, appearing to read 'Jason Lim', with a stylized flourish at the end.

Jason Lim

Managing Director

Eurokars Auto Pte. Ltd.



# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name: Eurokars Auto Pte. Ltd. ✓

### Bank Account Details

Beneficiary Name: Eurokars Auto Pte. Ltd. ✓

Bank Name / Branch Name: DBS Bank Limited ✓

Bank Account No.: 006-012982-0 ✓

Bank Code / Branch Code: 7171 / 006 ✓

Swift Code: DBSSSGSG ✓

Email Address: wanxian.soong@porsche.com.sg ✓

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Gennie Soong / Account Assistant / 6360 2405 / wanxian.soong@porsche.com.sg ✓

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

*Eurokars Auto Pte. Ltd.*



Authorised Signature and Company Stamp

Date: 12 Jan 2023

Acknowledged by :

\_\_\_\_\_  
Name / Date:

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 30 January 2023 10:53 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI Ref: 21/22/22/VC00/025483

Dear Sirs,

For an update, we have settled the matter at \$6,494.50(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 6,042.50
2. Loss of USE (3days x \$150.00)	\$ 450.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 6,494.50</b>

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 7 November 2022 3:19 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI Ref: 21/22/22/VC00/025483

**Lonpac External - Confidential**

Our Ref: 21/22/22/VC00/025483

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 7 November 2022 12:18 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** [SEEK MANDATE] - YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/gs3- LPI Ref: 21/22/22/VC00/025483

Your ref: **22/22/22/VP05/025483**  
Our ref : CC4/LPC22001828/Rps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE9090U(LONPAC) AND SMX6204J(TP) ON 19/02/2022**

We refer to the above matter.

Our insured driver reversed and hit third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Eurokars Auto Pte Ltd" at **\$6,584.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,521.65	\$ 6,042.50 (\$5,647.20 +7%GST)
2. Loss of USE (3days x \$180.00)	\$ 540.00	\$ 540.00 (3DAYS X \$180.00)
3. INSURANCE SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 12,063.65</b>	<b>\$ 6,584.50</b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 8 March 2022 2:42 pm  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI  
Ref: 21/22/22/VC00/025483

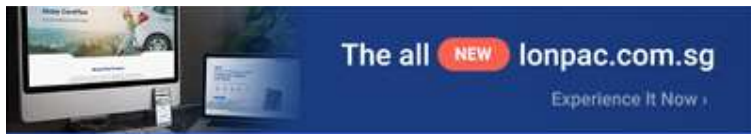
## Lonpac External - Confidential

Dear Su Li

Thank you for the advice and please proceed with Direct Settlement.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 8 March 2022 2:35 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI  
Ref: 21/22/22/VC00/025483

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SMX 6204J at M/s STUTTGART AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Friday, February 25, 2022 3:36 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI  
Ref: 21/22/22/VC00/025483

## Lonpac External - Confidential

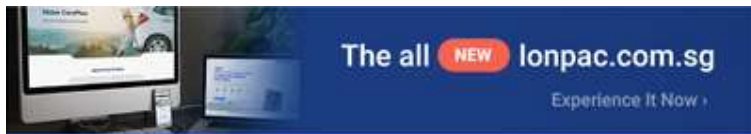
Dear Su Li

Please see attachment for the copy of our OI's GIA report fya.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, 25 February 2022 3:31 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3

Dear Kenny,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, February 25, 2022 9:24 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 25 February, 2022 9:03 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM

## Lonpac External - General

Our Ref : 22/22/22/VP05/025483 ( Kenny `s case)

Dear Summer,

FYNA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>  
**Sent:** Friday, 25 February 2022 8:10 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Renan Joseph Yaguel <[renan.yaguel@porsche.com.sg](mailto:renan.yaguel@porsche.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Subject:** YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



**Jobi Thomas**  
Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)