

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 7 November 2022 12:18 PM  
**To:** KENNY LIM CHING GHEE  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** [SEEK MANDATE] - YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI Ref: 21/22/22/VC00/025483  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SMX 6204J LOD.pdf

Your ref: **22/22/22/VP05/025483**  
Our ref : CC4/LPC22001828/Rps3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING XE9090U(LONPAC) AND SMX6204J(TP) ON 19/02/2022**

We refer to the above matter.

Our insured driver reversed and hit third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"Eurokars Auto Pte Ltd"** at **\$6,584.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,521.65	\$ 6,042.50 (\$5,647.20 +7%GST)
2. Loss of USE (3days x \$180.00)	\$ 540.00	\$ 540.00 (3DAYS X \$180.00)
3. INSURANCE SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 12,063.65</b>	<b>\$ 6,584.50</b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 8 March 2022 2:42 pm  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI  
Ref: 21/22/22/VC00/025483

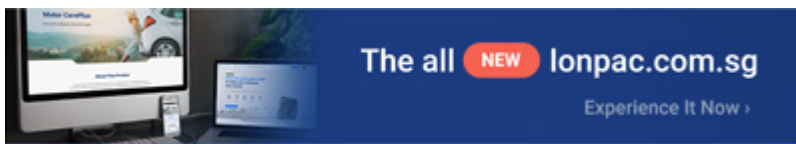
## Lonpac External - Confidential

Dear Su Li

Thank you for the advice and please proceed with Direct Settlement.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 8 March 2022 2:35 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI  
Ref: 21/22/22/VC00/025483

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SMX 6204J at M/s STUTTGART AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, February 25, 2022 3:36 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3- LPI  
Ref: 21/22/22/VC00/025483

**Lonpac External - Confidential**

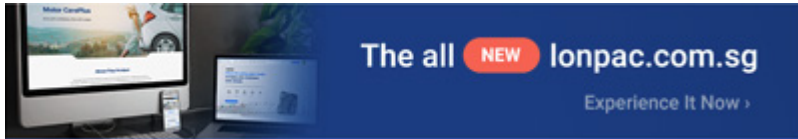
Dear Su Li

Please see attachment for the copy of our OI's GIA report fya.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, 25 February 2022 3:31 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM LKK REF : CC4/LPC22001828/g3

Dear Kenny,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, February 25, 2022 9:24 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 25 February, 2022 9:03 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM

**Lonpac External - General**

Our Ref : 22/22/22/VP05/025483 ( Kenny `s case)

Dear Summer,

FYNA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>

**Sent:** Friday, 25 February 2022 8:10 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Renan Joseph Yaguel <[renan.yaguel@porsche.com.sg](mailto:renan.yaguel@porsche.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Subject:** YOUR REF : XE9090U / OUR REF : SMX6204J THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)