

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 24 February, 2022 5:39 PM
To: Jerome Soh; Claims Dept of CTI; 'SUR'; assignments@lkkauto.com
Cc: 'Jacqueline Tan'
Subject: RE: SNM22D200753/C02/SKW1458E/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS

Without Prejudice

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Dear Jerome,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Thursday, 24 February 2022 5:03 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: SNM22D200753/C02/SKW1458E/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS

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Our Ref: U9.116930.22 (sj)

Your Ref: SNM22D200753/C02/SKW1458E/TANKW

24 February 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 24 February 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

Amas Ong

Please reply within 2 working days.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Thursday, 24 February, 2022 4:38 PM

To: Claims Dept of CTI; Jerome Soh

Cc: 'Jacqueline Tan'

Subject: RE: SNM22D200753/C02/SKW1458E/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS

Without Prejudice

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Dear Sirs / Madam,

ACCIDENT INVOLVING SKW1458E & SLZ2359Z on 28/01/2022

We refer to your email of 24/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 24 February 2022 4:35 PM

To: Jerome Soh <jeromesoh@visionlawllc.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200753/C02/SKW1458E/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS

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Dear Billy,

Please conduct PRS for SLZ2359Z.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Thursday, 24 February 2022 2:14 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: Pre-Repair Survey on ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS

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Our Ref: U9.SLZ2359Z.22 (sj)

Your Ref: SKW 1458 E

24 February 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SLZ 2359 Z & SKW 1458 E ON 28 JANUARY 2022 ALONG JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4 AT ABOUT 1945 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Onn Chang Da (Wen Changda) to notify you of a road traffic accident on **28 JANUARY 2022** at about **1945 HOURS** at/along **JUNCTION OF TAMPINES AVENUE 7 AND TAMPINES AVENUE 4** involving our client's vehicle registration number **SLZ 2359 Z** and vehicle registration number **SKW 1458 E** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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