

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Thursday, 9 March 2023 11:07 AM
To: Meng Yan (LKK Auto); 'Harminder Kaur'; 'Vic Alpeh S. Sanghilan'; assignments; SUR
Subject: RE: D22000557MCVP/PTE/TPD1/VS GW9431B / OUR REF: SNB439S / DOA: 24FEB2022

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SNB 439S after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 25 February 2022 11:02 AM
To: 'Harminder Kaur' <Harminder@msfirstcapital.com.sg>; 'Vic Alpeh S. Sanghilan' <VicSanghilan@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: D22000557MCVP/PTE/TPD1/VS GW9431B / OUR REF: SNB439S / DOA: 24FEB2022

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 25 February, 2022 10:54 AM

To: assignments <assignments@lkkauto.com>

Subject: FW: D22000557MCVP/PTE/TPD1/VS GW9431B / OUR REF: SNB439S / DOA: 24FEB2022

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Friday, 25 February, 2022 10:49 AM

To: Admin A <admin-a@lkkauto.com>; Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: 'Ronald Yap' <ronald.yap@eurokars.com.sg>

Subject: FW: D22000557MCVP/PTE/TPD1/VS GW9431B / OUR REF: SNB439S / DOA: 24FEB2022

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Friday, 25 February 2022 10:31 am

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Cc: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Subject: RE: D22000557MCVP/PTE/TPD1/VS GW9431B / OUR REF: SNB439S / DOA: 24FEB2022

Dear Kaur,

91277928.

Better WhatsApp first as my basement office reception is bad.

Thank You,

Ronald Yap
TransEurokars Pte Ltd
5 Ubi Close
S408605

From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Friday, February 25, 2022 9:21 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>

Subject: YOUR REF: GW9431B / OUR REF: SNB439S / DOA: 24FEB2022

Dear CWS Motor Claims,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Let us have your appointed surveyor for PRI.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group