

Our Reference: **SLJ9065J/7020552**
Your Reference: **YQ614T**

By Email / Mail

15/03/2022

LONPAC INSURANCE BHD
Attn: Third Party Claim Department -

ACCIDENT INVOLVING SLJ9065J & YQ614T ON 07 Feb 2022.

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		\$6,778.28
Loss Of Use	\$100.00 x 3 days	\$300.00
Others		
TOTAL		\$7,078.28

Kindly let us have your offer to Christine.yow@wearnes.com

Your soonest reply is much appreciated. Thank you.



Yours faithfully
Christine Yow
D (65) 6430 4899
Wearnes Automotive Pte Ltd
Bodyshop and Paint Division
28 Leng Kee Road,
Singapore 159104

This is a computer generated printout, no signature is required.

AUTHORIZATION TO ACT

I, CHUA ENG SWAY ("the third party Claimant")
of 17 FABER WALK (address),
owner of SLJ 9065J (vehicle no.)
hereby authorize WARRANTS AUTOMOTIVE PTE LTD ("The workshop")
to act for me with respect to my claim for repair costs and / or rental and / or loss of use
("claim") for my Vehicle No. SLJ 9065J that was damaged
pursuant to the accident which occurred on 7 FEB 2022 (date) along
JURONG WEST AVENUE 1 (location)
involving Vehicle No/s YD 614T ("The accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Date this 8 day of FEB (month) 20 22 (year)



Signed by "the third party claimant"



Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025430

DATE : 13 JULY 2022

DISCHARGE VOUCHER

I/We, CHUA ENG SWAY confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YQ614T the sum of Singapore Dollar Seven Thousand Eighteen and Cents Twenty Five Only (\$7,018.25) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLJ9065J and YQ614T on 07/02/2022 along/at JURONG WEST AVE 1.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ TEO SOON SENG PTE LTD AND/OR MOHD AMIN BIN MOHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "WEARNES AUTOMOTIVE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 / 17 Jul 2022
.....
Signature of vehicle owner/Date

CHUA Eng Sway 17 Jul 2022
.....
Name of vehicle owner /Date

SERVICE TAX INVOICE

0 - L00002	SL: LONPAC INSURANCE BHD	GST Reg.No:M28920628X
LONPAC INSURANCE BHD		Inv.No. . : B&P 7020552 Page 1
300 BEACH ROAD		Inv.date. : 10/03/2022
#17-04/07 THE CONCOURSE		WIP No. . : 13711
SINGAPORE 199555		Veh.In/Out: 02/03/2022 05/03/2022
		*Tel.No. . : 62507388
		Reg.No. . : SLJ9065J
Closed by : Richmond Ho		Reg.date .: 29/12/2016
Svc Consultant : ACC		Mileage .. : 74,965
Remarks : Mr Chua Eng Sway		Chassis No: YV1FS28C0H2432056

Parts/Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BOOT LID,REAR EMBLEM,REAR BUMPER,REAR LOWER SPOILER,ETC		0	850.00	0		850.00	S
800	TO PUTTY SPRAY PAINT ON REAR BOOT LID,REAR BUMPER,REAR LOWER SPOILER,ETC		0	750.00	0		750.00	S
280	TO CHECK WIRING INCLUDE RESETTNG OF ALL ELETRICAL MODULES		0	540.00	0		540.00	S
039808145	BUMPER COVER REAR S6	1.0	EA	2087.70	10		1,878.93	S
039802591	TOW COVER REAR S60 1	1.0	EA	89.80	10		80.82	S
039818157	BUMPER SPOILER REAR	1.0	EA	590.40	10		531.36	S
031278835	BUMPER RAIL REAR S60	1.0	EA	1621.60	10		1,459.44	S
000989757	BUMPER CLIP 8x8,5	10.0	EA	8.20	10		73.80	S
000989777	CLIP XC90 16- XC60	10.0	EA	8.80	10		79.20	S
032226106	BUMPER INSTALLING MT	1.0	EA	101.40	10		91.26	S

Gross Total. 6,334.81

Labour Total	2,140.00	Net.....	6,334.81
Parts Total	4,194.81	GST @ 7.0%	443.44
Package Total	0.00	Total.....	6,778.25
		Paid.....	0.00
		Please Pay..	6,778.25

GST: S=StdRated; O=OutOfScope; Z=ZeroRated
 Enquiries must be lodged within 14 days from the invoice date
 This is a computer generated invoice. No signature is required.

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 27 April 2022 3:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430 *** LKK REF: CC4/LPC22001817/Epa3

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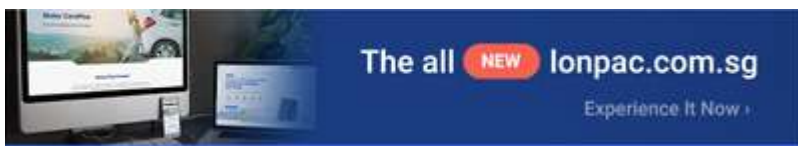
Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 27 April 2022 2:21 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430 *** LKK REF: CC4/LPC22001817/Epa3

Dear Kenny,

Enclosed here with all the relevant documents for your perusal.

Apologised for your inconvenience caused.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 27 April 2022 2:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430 *** LKK REF: CC4/LPC22001817/Epa3

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Dear Hsiao Tong

No attachments. Can resend?

Thank you.

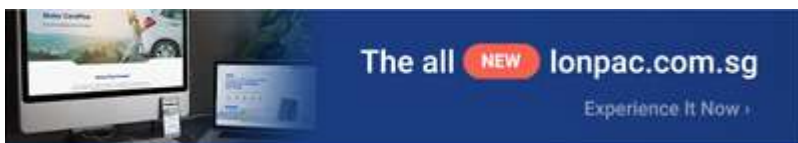
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 27 April 2022 11:20 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430 *** LKK REF: CC4/LPC22001817/Epa3

Your ref: **21/22/22/VC05/025430**

Our ref : CC4/LPC22001817/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ614T(LONPAC) AND SLJ9056J(TP) ON 07/02/2022

We refer to the above matter.

We have highlighted to your good office on 02/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**WEARNES AUTOMOTIVE PTE LTD**" at **\$7,018.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,866.92	\$ 6,778.25 (\$6,334.81 + 7%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 240.00 (3days x \$80.00)
Total	\$ 14,166.92	<u>\$ 7,018.25</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 17 March 2022 11:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430 *** LKK REF: CC4/LPC22001817/Epa3

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Dear Mei Kwan

Please see attachment for TP repairer's LOD for your perusal.

Thank you.

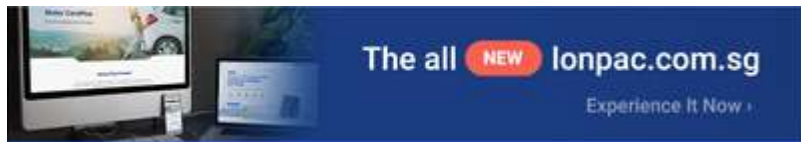
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 2 March 2022 1:34 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430 *** LKK REF: CC4/LPC22001817/Epa3

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 25 February, 2022 10:17 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 25 February, 2022 10:11 AM
To: 'assignments' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430

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Dear team

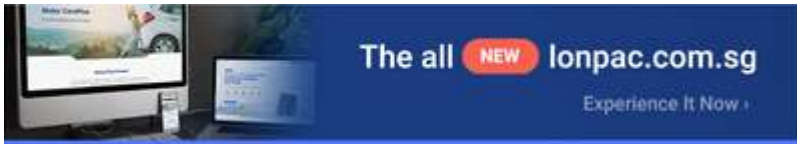
Please arrange for a PRS on third party vehicle no. SLJ9065J at Wearnes Automotive Pte Ltd. To contact Richmond Ho for the survey.

Attached herewith the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Friday, 25 February 2022 10:06 am

To: Richmond Ho <richmond.ho@wearnes.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

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Dear Richmond

Apologies on the oversight. Let me arrange with them now.

Thank you.

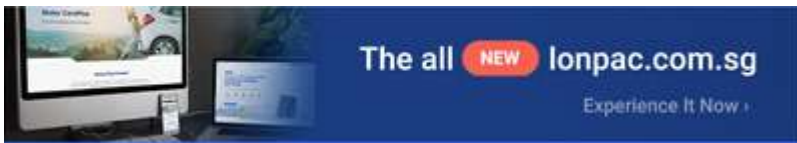
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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From: Richmond Ho <richmond.ho@wearnes.com>

Sent: Friday, 25 February 2022 10:01 am

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

Hi Kenny

Jus contacted LKK for survey, they didn't received the assignment.

Please assist to check. Thanks

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4890 M (65) 9176 8543
www.wearnesauto.com richmond.ho@wearnes.com

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From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 21 February 2022 3:02 pm
To: Richmond Ho <richmond.ho@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

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Dear Richmond

We will be appointing LKK Auto Consultants for this survey.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Richmond Ho <richmond.ho@wearnes.com>
Sent: Monday, 21 February 2022 2:58 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

Hi Kenny

Noted, let us know which surveyor will be doing the survey, thanks

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4890 M (65) 9176 8543
www.wearnesauto.com richmond.ho@wearnes.com

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From: KENNY LIM CHING GHEE kennylim@lonpac.com
Sent: Monday, 21 February 2022 2:53 pm
To: Richmond Ho <richmond.ho@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

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Without Prejudice

Dear Richmond

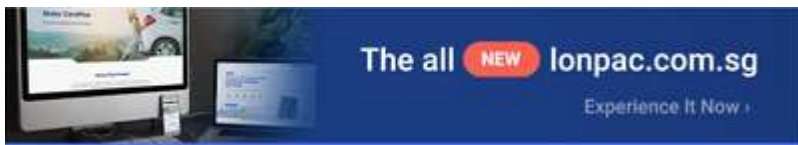
We have reviewed the matter and are looking to do direct settlement with your workshop.

Please let us have the details for the survey.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Richmond Ho <richmond.ho@wearnes.com>
Sent: Monday, 21 February 2022 2:13 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement For SLJ9065J & YQ614T

Importance: High

Hi

Please see attached and check if possible for direct settlement.

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4890 M (65) 9176 8543
www.wearnesauto.com richmond.ho@wearnes.com

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From: Richmond Ho

Sent: Thursday, 17 February 2022 5:19 pm

To: mt_claim@lonpac.com

Subject: Direct Settlement For SLJ9065J & YQ614T

Importance: High

Hi

Please see attached and check if possible for direct settlement.

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4890 M (65) 9176 8543
www.wearnesauto.com richmond.ho@wearnes.com

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