

## Mei Kwan (LKKAUTO)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 25 February, 2022 10:17 AM  
**To:** 'KENNY LIM CHING GHEE'; assignments; SUR; Admin A  
**Cc:** 'MT\_Claim\_SG'  
**Subject:** RE: New Assignment (PRS) - Accident involving YQ614T & SLJ9065J on 07/02/2022  
- Oref: 21/22/22/VC05/025430

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Friday, 25 February, 2022 10:11 AM  
**To:** 'assignments' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** New Assignment (PRS) - Accident involving YQ614T & SLJ9065J on 07/02/2022 - Oref: 21/22/22/VC05/025430

## Lonpac External - Confidential

Dear team

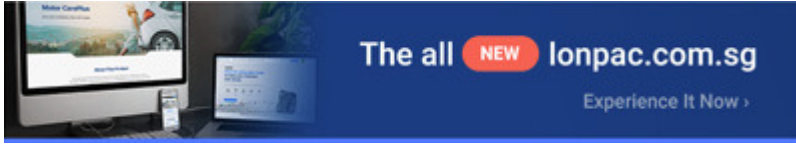
Please arrange for a PRS on third party vehicle no. SLJ9065J at Wearnes Automotive Pte Ltd. To contact Richmond Ho for the survey.

Attached herewith the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** KENNY LIM CHING GHEE  
**Sent:** Friday, 25 February 2022 10:06 am  
**To:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

## Lonpac External - Confidential

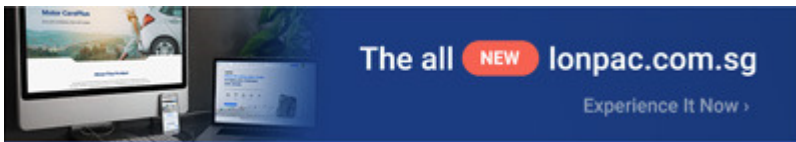
Dear Richmond

Apologies on the oversight. Let me arrange with them now.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Friday, 25 February 2022 10:01 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

Hi Kenny

Jus contacted LKK for survey, they didn't received the assignment.

Please assist to check. Thanks

Richmond Ho  
Senior Service Consultant  
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Monday, 21 February 2022 3:02 pm  
**To:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

## Lonpac External - Confidential

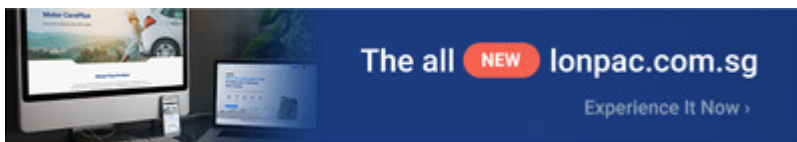
Dear Richmond

We will be appointing LKK Auto Consultants for this survey.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Monday, 21 February 2022 2:58 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

Hi Kenny

Noted, let us know which surveyor will be doing the survey, thanks

Richmond Ho  
Senior Service Consultant  
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** KENNY LIM CHING GHEE [kennylim@lonpac.com](mailto:kennylim@lonpac.com)  
**Sent:** Monday, 21 February 2022 2:53 pm  
**To:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ9065J & YQ614T - Oref: 21/22/22/VC05/025430

## Lonpac External - Confidential

### Without Prejudice

Dear Richmond

We have reviewed the matter and are looking to do direct settlement with your workshop.

Please let us have the details for the survey.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Monday, 21 February 2022 2:13 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Direct Settlement For SLJ9065J & YQ614T  
**Importance:** High

Hi

Please see attached and check if possible for direct settlement.

**Richmond Ho**  
**Senior Service Consultant**  
**Body & Paint – Insurance Claim**



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Richmond Ho  
**Sent:** Thursday, 17 February 2022 5:19 pm  
**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)  
**Subject:** Direct Settlement For SLJ9065J & YQ614T  
**Importance:** High

Hi

Please see attached and check if possible for direct settlement.

**Richmond Ho**  
**Senior Service Consultant**  
**Body & Paint – Insurance Claim**



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*