

DATE OF ISSUE OF IOD: 16 FEB 22

IOD NO: CY 22/MID34336/100222/0004

TO: HSIAO TONG & JASLIN / 6256 3561

LKK AUTO CONSULTANTS PTE LTD

Instrument of demand to engage the services of an insurance Claims Adjuster (Period

Contract No: (DEF000ETT21000043)

UNIT/ HUB	DATE OF ACCIDENT	MID & CIVILIAN INFORMATION			REMARK
		VEH NO	CIVILIAN	MILITARY	
TPT HUB EAST/NEE SOON NODE	10/02/22 0725HRS		SH 9839X	MID 34336	ACCIDENT INVOLVING MILITARY VEHICLE MID 34336 AND CIVILIAN TAXI SH 9839X ON 10 FEBRUARY 2022 AT AROUND 0725 HRS ALONG BEDOK ROAD ROWARDS UPPER CHANGI ROAD EAST, IN THE VICINITY OF BEDOK SOUTH SECONDARY SCHOOL.
		DRIVER NRIC	SXXXX949C	TXXXX477H	
		DRIVER NAME	MR. SAMUEL CHUA YEOW HUA	3SG GANESAN YOGESHWARAN	
		DAMAGE TO VEHICLE	Rear bumper above license plate dented.	-	

Requesting Officer



(SIGNATURE)

MAJ KAMALASAN S/O RAVI KUMAR  
HD Safety Governance & Policy Sect  
HQ Transport

DATE: \_\_\_\_\_

OA: \_\_\_\_\_

GRA: \_\_\_\_\_

Successful

**GIRO**

Bank Reference  
**FT22060160792059**

Application Date: 08/06/2022

### From

Company Name  
LKK AUTO CONSULTANTS PTE LTD

Account Name  
LKK AUTO CONSULTANTS PTE LTD

Account Number  
3393019938

Currency  
SGD

### To

Payee Name  
COMFORTDELGRO ENGINEERING PTE LTD

Account Number  
0010695444

Bank Country  
Singapore

Bank Name  
DBS BANK LTD

SWIFT BIC Code  
DBSSSGSGXXX

### Amount & When

Transfer Date  
13/06/2022

Transaction Currency  
SGD

Transaction Amount  
6,300.00

Payee Reference  
SH 9839X MID 34336

Payment Purpose  
Other

Customer Reference  
--

Ultimate Originating Customer  
--

Ultimate Payee Name  
--

Payment Details  
--

Remarks for Approval  
--

For Customer's Remarks

Date of Export: 16/06/2022 | Time of Export: 09:55:40

**GIRO**

Bank Reference: FT22060160792059



Reference : 64306155

Sent by : Mail

Amount : 9.45\*\*



AXA INSURANCE  
PTE LTD

To : PS DEFENCE  
C/O LKK AUTO CONSULTANTS PTE  
LTD 51 UBI AVE 1 #01-25  
SINGAPORE  
PAYA UBI INDUSTRIAL PARK

865356

For inquires, please contact Citiservice at 62242622

### PAYMENT ADVICE

On behalf of : AXA INSURANCE PTE LTD

Date : 02 Aug,2022

We enclose a cheque for SGD 9.45 made in favour of  
PS DEFENCE in settlement of the  
following :  
Claim Number : 2M03WLOA Amount : 9.45  
Policy Number : VFX P2465679 Date of Loss : 10/02/2022  
Insured : COMFORT TRANSPORTATION PTE LTD  
Vehicle/Vessel/Injured: SH9839X  
Payment Desc : INV NO-34336MID

Important: Please note that clearing of this cheque constitutes  
your acceptance of payment and discharge of policy liability

865356

Not Negotiable  
A/C Payee Only



AXA INSURANCE PTE LTD

Date

02 / 08 / 2022

DD / MM / YY

To : **PS DEFENCE**

The Sum of  
SINGAPORE DOLLARS Nine and CENTS Forty Five Only

S\$ 9.45\*\*



Citibank N.A., Singapore

PS DEFENCE

VALID FOR 6 MONTHS FROM DATE OF ISSUANCE

No signature below this line

⑆000865356⑆7214001⑆9906030001⑆





redefining / insurance

CLAIM REF : S2M03WLO  
INSURED : COMFORT TRANSPORTATION PTE LTD

DISCHARGE VOUCHER

We/I EDWIN KANG WEE HUAT Company Registered Number SAF / HQ TPT  
hereby agree to accept the sum of **Nine cents Forty-Five Only (\$\$9.45)** to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have or may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SH9839X** as a result of an accident at /along Bedok Road on 10/02/2022 of which we/I were/was the hirer/owner/driver/pillion/Passenger/ insurer of motor vehicle **34336MID**

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for all claim(s) whatsoever and whosoever present or future that we/I have or may have against the said Insurer, owner and/or driver of vehicle no. **SH9839X** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SH9839X**

Dated this 01 day of JULY 2022

Claimant's Signature	:	<u>EDWIN KANG WEE HUAT</u> <small>Digitally signed by EDWIN KANG WEE HUAT Date: 2022.07.01 12:18:45 +08'00'</small>
NRIC no./ Company Stamp	:	<u>SXXXX245G</u>
Occupation/ Business	:	<u>SAF / HQ TRANSPORT</u>
Address	:	<u>SAF / HQ TRANSPORT, KRANJI CAMP 3, 151 CHO A CHU KANG WAY, BLK 822, #01-04, SINGAPORE 688248</u>
Telephone No.	:	<u>63734511</u>
Witness's Name	:	<u>HO AIK SENG, DENNIS</u>
Witness's Signature	:	<u>HO AIK SENG DENNIS</u> <small>Digitally signed by HO AIK SENG DENNIS Date: 2022.07.01 12:12:45 +08'00'</small>
Witness's NRIC No.	:	<u>SXXXX034F</u>

AXA Insurance Pte Ltd (Company Reg. No.: 199903512M)  
Robinson Road P.O. Box 1094, Singapore 902144  
Customer Centre : 9 North Buona Vista Drive #18-01/06 The Metropolis Tower 1, Singapore 138588  
Telephone: +65 6880 4888 – axa.com.sg



## Hsiao Tong (LKKAUTO)

---

**From:** HO AIK SENG, DENNIS (MINDEF) <HO\_Aik\_Seng\_Dennis@defence.gov.sg>  
**Sent:** Friday, 1 July 2022 1:50 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** RISHABH RADHAKRISHNAN (MINDEF); Olivia Lau (LKKAUTO); EDWIN KANG WEE HUAT (MINDEF)  
**Subject:** RE: CY 22/MID34336/100222/0004 // S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM DV\_MID34336 (Signed).pdf  
**Attachments:**

Message Classification: Official Open

Hi Hsiao Tong,

1. As required.
2. Tks.

Regards,

2WO DENNIS HO  
TA INVESTIGATION WO  
HQ TPT/ SAFETY BR  
63074511  
91763064

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** 28 June, 2022 8:13 AM  
**To:** EDWIN KANG WEE HUAT (MINDEF) <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN (MINDEF) <Rishabh\_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** RE: CY 22/MID34336/100222/0004 // S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Message Classification: Official Open

Dear Maj Edwin,

Noted with thanks.

Please assist to sign on DV and return to us for our necessary action.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** EDWIN KANG WEE HUAT (MINDEF) <KANG Wee Huat Edwin@defence.gov.sg>  
**Sent:** Monday, 27 June 2022 6:49 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO Aik Seng Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN (MINDEF) <Rishabh Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Subject:** Re: CY 22/MID34336/100222/0004 // S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Message Classification: Official Open  
Approved

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---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, June 27, 2022 5:26:00 PM  
**To:** EDWIN KANG WEE HUAT (MINDEF) <KANG Wee Huat Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO Aik Seng Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN (MINDEF) <Rishabh Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Subject:** RE: CY 22/MID34336/100222/0004 // S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Message Classification: Official Open  
Dear Maj Edwin,

We have resolved the matter with third party workshop and the total settlement amount is \$6,300.00(all-in).

As TCA is applicable, we have submitted TCA recovery claim to civilian insurer, AXA Insurance Pte Ltd and AXA had offered based on TCA clause 4 as mentioned in email below: -

The summary of claim is as follows: -

	Our Claim Amount	Offer from Civilian Insurer
1. Cost of Repair to MID34336	\$ 18.89	\$18.89
<b>TCA reimbursement to MINDEF @ 50%</b>	<b>\$ 9.45</b>	<b>\$ 9.45</b>

Kindly let us have your acceptance & signed DV for our necessary action.

Thank you.

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)



---

**From:** EDWIN KANG WEE HUAT (MINDEF) <KANG Wee Huat Edwin@defence.gov.sg>  
**Sent:** Monday, 27 June 2022 5:02 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO Aik Seng Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN (MINDEF) <Rishabh Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Subject:** Re: CY 22/MID34336/100222/0004 // S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Message Classification: Official Open

If based on TCA, should we even initiate claim? It will be non compliance on our part with we proceed to claim right? Even if they offered to pay.

Get Outlook for Android

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, June 27, 2022 4:06:20 PM  
**To:** EDWIN KANG WEE HUAT (MINDEF) <KANG Wee Huat Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO Aik Seng Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN (MINDEF) <Rishabh Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Subject:** IOD: CY 22/MID34336/100222/0004 // S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Dear Maj Edwin,

We refer to the above matter.

Please be informed that third party vehicle is insured under AXA Insurance Pte Ltd and the type of coverage is Third Party Fire Theft. TCA is applicable, each party shall bear one-half of the damage to MID vehicle.

4. In the event of a collision occurring between a Government Vehicle and an Insured Vehicle insured with the Insurer under a Third Party Policy each Party shall bear one-half of the damage to the Government Vehicle provided the damage to such vehicle does not exceed \$10,000/- and provided that the Insured Vehicle is not being driven by a stranger without pretence of authority.

The summary of claim is as follows: -

	Our Claim Amount	Offer from Civilian Insurer
1. Cost of Repair to MID34336	\$ 18.89	\$18.89
<b>TCA reimbursement to MINDEF @ 50%</b>	<b>\$ 9.45</b>	<b>\$ 9.45</b>

Enclosed herewith : -

- MID34336 relevant documents.
- DV issued by AXA

Kindly let us have your acceptance & signed DV for our necessary action.

Thank you.



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Sent:** Monday, 27 June 2022 3:38 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM  
ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**  
**SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

Thank you for your email.

Attached is the DV for your completion. Thank you

Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims

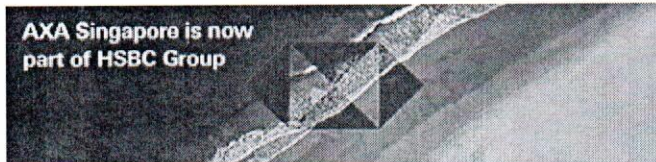
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, June 27, 2022 11:27 AM  
**To:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>  
**Subject:** [EXTERNAL] RE: S2M03WLO\_[REPORTED]\_[TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM  
ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Hi Yvonne,

We regret to inform you that we do not have after repair photos.  
The damages sustained to our MID vehicle was on front bumper centre. The repair cost is only labour charges. No replacement of parts.

Hope the above helps. Thank you.



**Front View of MID 34336**

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>  
**Sent:** Thursday, 23 June 2022 3:08 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'  
SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

As spoken, please let us have the after repair photos of 34336MID.  
Do you have clearer photos indicating the damage at front view?

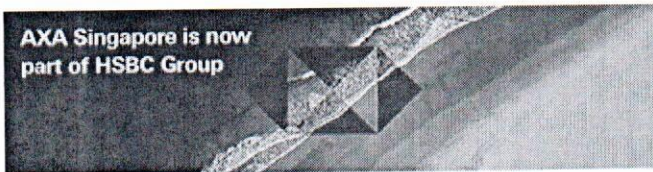
Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims  
Motor (Property) Claims | AXA Insurance Pte Ltd  
Mailing address: Robinson Road P.O. Box 1094, Singapore 902144  
Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, June 20, 2022 2:23 PM  
**To:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>  
**Subject:** [EXTERNAL] RE: S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Hi Yvonne,

Attached as requested.

Thank you.



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Sent:** Saturday, 18 June 2022 2:38 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**  
**SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

We refer to your claim.

Kindly assist to furnish us the after repair photographs of SH9839X and the DV to enable us assess the claim.

Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims

Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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CONFIDENTIAL

**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** Friday, June 3, 2022 2:39 PM

**To:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Subject:** S2M03WLO\_[REPORTED]\_[TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to your claim.

We confirm that we are the insurer of vehicle number SH9839X

Please provide us with the following documents to support your claim:

1. Letter to quantify claim
2. Police Report
3. Coloured Scene Photos
4. Coloured Before Repair Photos of property (Minimum 3 photos)
5. Coloured After Repair Photos of property (Minimum 5 Photos)
6. Repair Quotations (Minimum 3 Quotations)
7. Final Repair Bill
8. CCTV footage of accident
9. All other relevant documents to support the claim

\*We reserve our rights to conduct investigation/ site survey/ site inspection if needed.

Please make copies of the documents submitted for your own record as we will not be returning them to you.

For future correspondence, please reply to ANG Yvonne at [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)

Thank you.

Yours faithfully

AXA Insurance Pte Ltd

CONFIDENTIAL

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 28 July 2022 4:41 PM  
**To:** ANG Yvonne  
**Subject:** RE: S2M03WLO\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Dear Yvonne,

As spoken, please assist to issue a cheque made payable to “**PS DEFENCE**” and mail it to LKK [Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 S(408933)].

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 27 July 2022 9:17 AM  
**To:** ANG Yvonne <yvonne.ang@axa.com.sg>  
**Subject:** RE: S2M03WLO\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Dear Yvonne,

Kindly refer to the attached email from our principal which is self-explanatory.

We hope that it is clarified and we look forward your payment soon.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Sent:** Tuesday, 5 July 2022 9:45 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** S2M03WLO\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**  
**SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

As spoken, kindly amend the DV as the claimant should be **"PS DEFENCE"**

Thanks

Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims

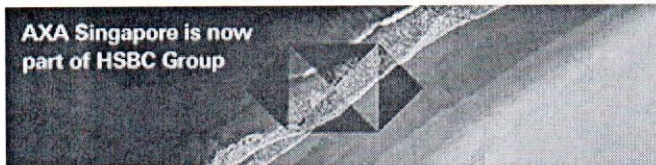
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, July 4, 2022 4:26 PM  
**To:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>  
**Subject:** [EXTERNAL] RE: S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Hi Yvonne,

Attached is a copy of signed DV for your necessary action.

Please assist to issue a cheque made payable to "PS DEFENCE" and mail it to LKK [Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 S(408933)].

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>  
**Sent:** Monday, 27 June 2022 3:38 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**  
**SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

Thank you for your email.

Attached is the DV for your completion. Thank you



Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims

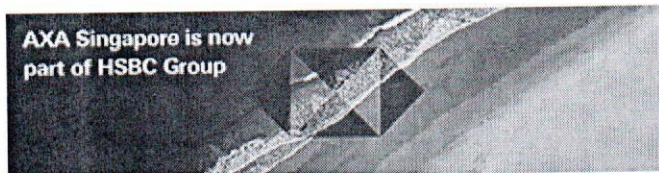
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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CONFIDENTIAL

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, June 27, 2022 11:27 AM

**To:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Subject:** [EXTERNAL] RE: S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM  
ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Hi Yvonne,

We regret to inform you that we do not have after repair photos.

The damages sustained to our MID vehicle was on front bumper centre. The repair cost is only labour charges. No replacement of parts.

Hope the above helps. Thank you.



**Front View of MID 34336**

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Sent:** Thursday, 23 June 2022 3:08 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**

**SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

As spoken, please let us have the after repair photos of 34336MID.  
Do you have clearer photos indicating the damage at front view?

Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims

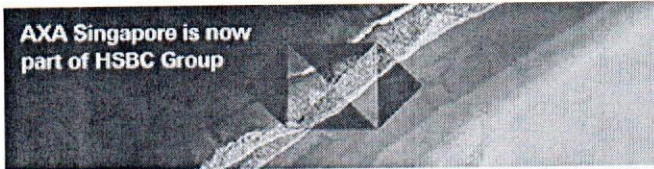
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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If you are not the intended recipient of the message, please notify the sender immediately.

CONFIDENTIAL

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, June 20, 2022 2:23 PM

**To:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Subject:** [EXTERNAL] RE: S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM  
ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

Without Prejudice

Hi Yvonne,

Attached as requested.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Sent:** Saturday, 18 June 2022 2:38 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>



**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**  
**SAVE AS COST**

**Our Ref: S2M03WLO**

Dear Hsiao Tong

We refer to your claim.

Kindly assist to furnish us the after repair photographs of SH9839X and the DV to enable us assess the claim.

Regards

**Yvonne Ang**

Assistant Manager- Motor (Property) Claims

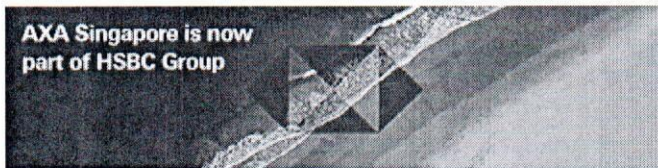
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

**Telephone:** +65 68804888

**Email:** [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)



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If you are not the intended recipient of the message, please notify the sender immediately.

CONFIDENTIAL

**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** Friday, June 3, 2022 2:39 PM

**To:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

**Cc:** [filenet-ctom-p-sg](mailto:filenet-ctom-p-sg@axa.com.hk) <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>

**Subject:** S2M03WLO\_[REPORTED]\_ [TP REF:CC2/MIDA22001810/Vpq2 TP PROPERTY\_DAMAGED CLAIM ACKNOWLEDGEMENT FOR\_TP PROPERTY DAMAGED CLAIM

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to your claim.

We confirm that we are the insurer of vehicle number SH9839X

Please provide us with the following documents to support your claim:

1. Letter to quantify claim
2. Police Report
3. Coloured Scene Photos
4. Coloured Before Repair Photos of property (Minimum 3 photos)
5. Coloured After Repair Photos of property (Minimum 5 Photos)
6. Repair Quotations (Minimum 3 Quotations)
7. Final Repair Bill
8. CCTV footage of accident
9. All other relevant documents to support the claim

\*We reserve our rights to conduct investigation/ site survey/ site inspection if needed.

Please make copies of the documents submitted for your own record as we will not be returning them to you.

For future correspondence, please reply to ANG Yvonne at [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)

Thank you.

Yours faithfully

AXA Insurance Pte Ltd

#### CONFIDENTIAL

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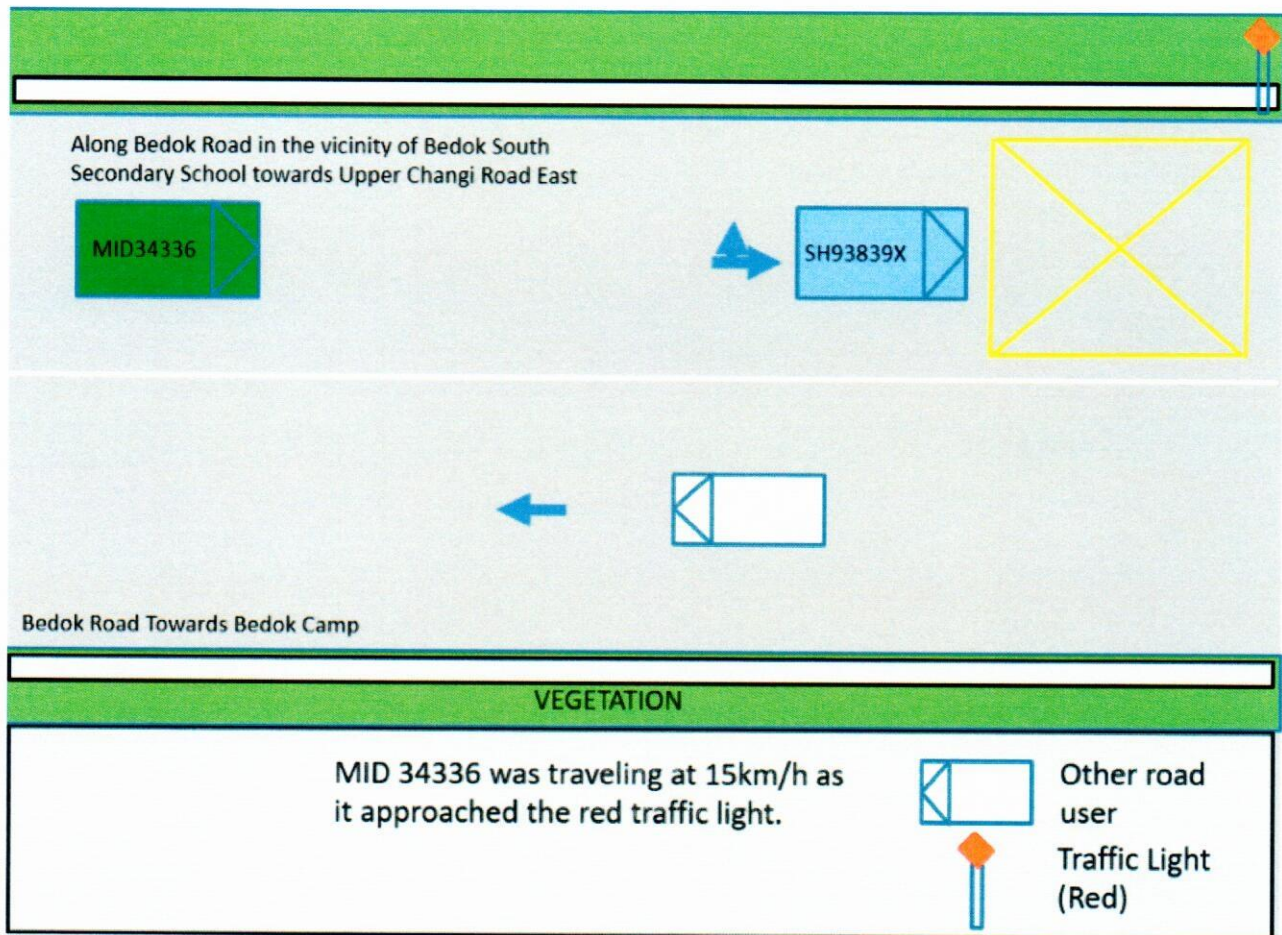


Figure 1A: Schematic Diagram of the Incident

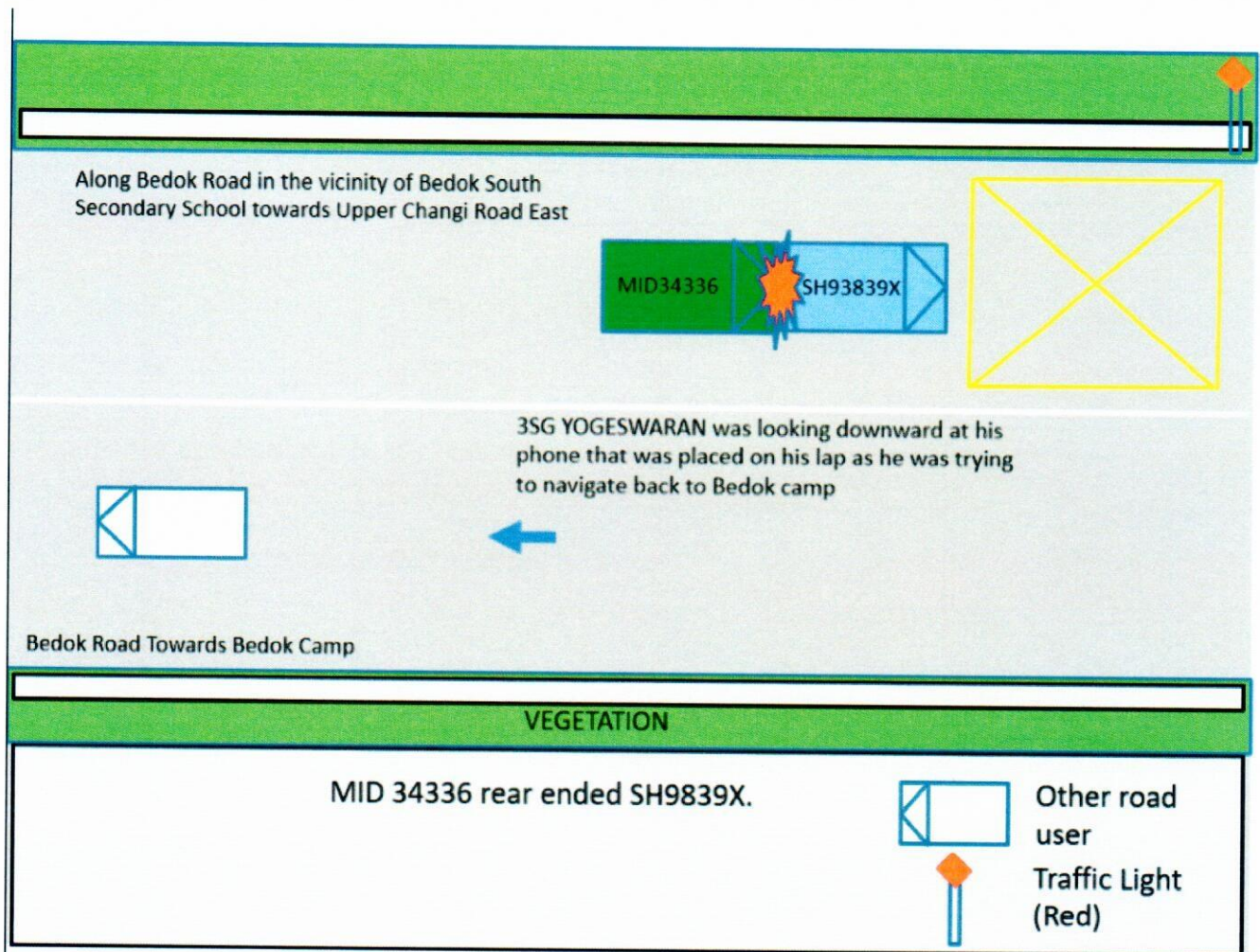
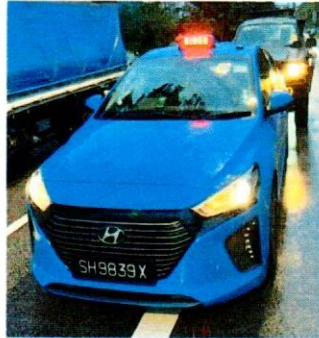


Figure 1B: Schematic Diagram Cont.



### **Photographs of MID SH9839X**



Front View of MID SH9839X



Rear View of MID SH9839X

Figure 2A: Accident photographs

### **Photographs of Damages to SH9839X**



Damage Assessment: Taxi (SH9839X) has a dent on the rear bumper above the license plate number.

Figure 2B: Accident photographs



## **Photographs of MID 34336**



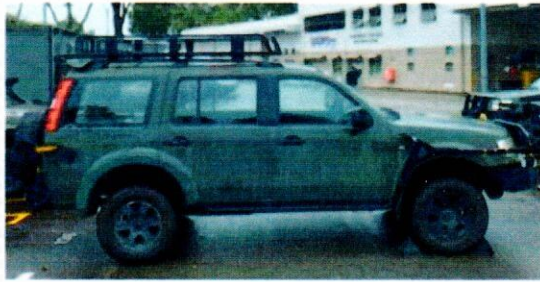
**Front View of MID 34336**



**Rear View of MID 34336**




**Left Side View of MID 34336**




**Right Side View of MID 34336**

Figure 2C: Accident photographs (MID 34336)

SECURITY CLASSIFICATION \ SENSITIVITY CLASSIFICATION



**SINGAPORE  
POLICE FORCE**



T/20220210/2077

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999

1 of 3  
Report No. T/20220210/2077

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 10/02/2022 17:27	Vide Report No.:	Station Diary No.: 124
--	------------------	---------------------------

**Informant's Particulars**

Name of Informant: GANESAN YOGESHWARAN		Address: [REDACTED]	
ID Type / ID No.: NRIC NO / [REDACTED] 477H		Contact No.: Home/Office: [REDACTED] Mobile: [REDACTED]	
Nationality: INDIAN		Email: [REDACTED]	
Sex: Male	Age: 20	Date of Birth: 30/12/2001	Type of Informant: Driver
Race: Indian		Language: English	Institution / School Name:
Occupation: NSF ARMY		Driving Licence Information: Class: 3.4 Date of Expiry:	

**General Information of the Accident**

Type of Accident: Non-Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 10/02/2022 07:20	Type of Location: Straight Road
Location: BEDOK ROAD			
Weather: Drizzling	Road Surface: Wet	Road Speed Limit:	
Traffic Flow: Two Way	Traffic Control: Traffic Light - Working	Traffic Volume: Heavy	
Type of Collision: Moving Vehicle Against- Stationery Vehicle- Same direction			Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
MID34336	Government army vehicle - Ops Utility vehicle	FORD	Everest	Green	No Damage	0
SH9839X	Blue comfort taxi car	HYUNDAI	AE IONIQ HEV 1.6 DCT	Blue	Slightly Damaged	1

Figure 3A: Police Report Part 1



T/20220210/2077

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999

2 of 3

Report No. T/20220210/2077

**CONTINUATION OF REPORT**

**Brief Details.**

1. On 10/02/2022 at about 0718hrs, I was on NSF Army duty under Nee Soon Camp and thus to driver Army MID Vehicle Reg No: MID34336 ( Ops Utility Car/Green colour). While, I was driving this army vehicle along Bedok Road located near to Bedok South Secondary School, which is a one one lane road. There was no passenger inside this army vehicle at this point of time.

2. Upon reaching junction of Bedok Road, the traffic light ahead was green ahead, which I noticed, I then needed to make a check on my mobile - map as I was not sure where to make a U-turn but my two hands was still safe on my army vehicle steering wheel and I was in control of it. However when, I looked up the driver of a vehicle Reg No: SH9839X ( taxi/blue comfort) which was driving in front of my army vehicle jammed brake suddenly and, I tried to jammed brake to avoid a collision but the front side of my army vehicle collided against the rear side of his vehicle.

3. No ambulance or Police was called to the scene. I was not injured, and also the said driver and his female passenger which was seated at his front passenger seat. No government property was damage. I exchange particular with the said driver and left the scene.

4. I have kept my army supervisor informed of this non-injury accident and also given my statement relating to the accident to my army management. Damage and particular to our respective vehicles as follow:

Army MID Vehicle Reg No: MID34336  
- No damage

SH9839X ( taxi/blue comfort) - other party  
Driver:  
Name: Samuel Chua Yeow Hua  
NRIC: [REDACTED] 949C  
DOB: 11/04/1963  
Contact: Unknown

Figure 3B: Police Report Part 2



SECURITY CLASSIFICATION \ SENSITIVITY CLASSIFICATION



**SINGAPORE  
POLICE FORCE**



T/20220210/2077

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999

3 of 3

Report No. T/20220210/2077

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature of Officer Recording The Report:  
L / SSI ANDY LUCAS

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / GIA /  
SI TAN JEOK LENG  
Contact No.: 65476151

Signature Of Informant:

Date/Time:  
10/02/2022 17:27

Classification Of Case:

NP168



Figure 3C: Police Report Part 3

SECURITY CLASSIFICATION \ SENSITIVITY CLASSIFICATION

ANNEX A  
DATED 10 FEB 22

**STATEMENT OF 3SG GANESAN YOGESHWARAN**


STATEMENT OF	3SG GANESAN YOGESHWARAN				ALIASES			
NRIC NO	██████477H	AGE	20		MALE/FEMALE		MALE	
EMPLOYMENT	NSF	DRIVING LICENCE NO.	SAF/TPT/N/01372/21		NATIONALITY		INDIA	
DIALECT		LANGUAGE SPOKEN	ENGLISH		TEL NO		██████████	
ADDRESS	██							
INTERPRETED BY	LEON LEE JIA XU	RANK	2LT	TIME	1000	DATE	10/2/2022	SIGN
RECORDED BY	LEON LEE JIA XU	RANK	2LT	TIME	1000	DATE	10/2/2022	SIGN
<p>I TXXXX477H, 3SG GANESAN YOGESHWARAN, was assigned to drive OUV (MID34336) to support MR. [REDACTED]. I was dispatched by Duty Leader, 3SG HONG SHENG YANG at around 0600H. I completed my BOS before moving out and no defect was observed. At 0620H, I left Nee Soon Camp to report to Bedok Camp. There was no vehicle commander and it was raining throughout my journey. I missed the left turn from Upper Changi Road East to Bedok Road which would lead to Bedok Camp, so I continued straight along New Upper Changi Road and turned left into Bedok South Road to make a loop along Bedok South Avenue 1 then Upper East Coast Road to get back to Bedok Camp. However, I could not make an uncontrolled right turn from Upper East Coast Road into Bedok Camp, so I continued straight past the camp then made a left turn onto Bedok Road. I intended to look for a junction along Bedok Road where I could make a U-turn so that I could return to Bedok Camp. At around 0718H when I was travelling in a northwest direction along Bedok Road approaching Bedok South Secondary School, I noticed a ComfortDelGro taxi (SH9839X) driven by SXXXX949C, MR SAMUEL CHUA YEOW HUA around 200 metres ahead of me. I began to slow down from my initial speed of 35km/h. Traffic in front of me began to slow down as we approached a traffic light. I then looked down at my mobile phone which was on my lap to double-check whether I could U-turn at this traffic light as I was unsure. I kept both hands on the steering wheel while I did this, and the traffic light was still green. However, when I looked up again, the traffic light had already turned red. I was travelling at around 15km/h. The taxi (SH9839X driven by MR SAMUEL CHUA) then braked suddenly to avoid beating the red light. I was unable to react in time to stop my vehicle, hence I rear-ended MR SAMUEL CHUA's taxi at the traffic light. I immediately came down from my vehicle and exchanged details with MR SAMUEL CHUA. There was no damage to my OUV (MID34336), but MR SAMUEL CHUA's taxi (SH9839X) sustained a dent at the rear above the vehicle licence plate. I then called my PC, 2LT TAN ZHI YUAN at 0725H to inform him of the incident. That is all I have to say.</p>								
DATE	10/2/2022		SIGNATURE OF DRIVER/WITNESS					

Figure 4A: Driver's statement



## Hsiao Tong (LKKAUTO)

---

**From:** EDWIN KANG WEE HUAT <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Sent:** Tuesday, 26 April 2022 6:41 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN  
**Subject:** Re: [Seek Mandate] - Your ref: CY 22/MID34336/100222/0004 // LKK ref : CC2/MIDA22001810/Vpq2 [ACCIDENT INVOLVING MID34336 AND SH9839X ON 10/02/2022]

Message Classification: Official Open  
Ok please proceed

Get [Outlook for Android](#)

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, April 5, 2022 11:37:25 AM  
**To:** EDWIN KANG WEE HUAT <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh\_Radhakrishnan@defence.gov.sg>  
**Subject:** [Seek Mandate] - Your ref: CY 22/MID34336/100222/0004 // LKK ref : CC2/MIDA22001810/Vpq2 [ACCIDENT INVOLVING MID34336 AND SH9839X ON 10/02/2022]

Your ref: **CY 22/MID34336/100222/0004**  
LKK ref : CC2/MIDA22001810/Vpq2

Dear Maj Edwin,

### **ACCIDENT INVOLVING MID34336 AND SH9839X ON 10/02/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view our SAF driver is at fault.

We would like to seek your approval to negotiate and settle with civilian repairer.

The summary is as follows: -

	Claimed Amount	Mandate Amount
1. Cost of Repair (w/GST)	\$ 5,374.31	\$ 5,160.31
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 625.95 (5days x \$125.19)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)
3. Survey Report Fees	\$ 285.69	\$ 285.69
<b>Total</b>	<b>\$ 6,685.95</b>	<b>\$ 6,321.95</b>

Enclosed herewith : -

- LOD, Docs & Survey Report – SH9839X
- Paper Survey report by LKK – SH9839X
- SAF Report & Photos - MID34336

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**<<Message from Defence Mail Administrator>>**: Please be informed that the direct URL linking and clicking has been disabled. Copy and paste the URL to the browser to access the website. Thank you.

WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorised person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

## DISCHARGE VOUCHER AND INDEMNITY

Claimant Ref: CT0222/SH 9839X/JW(st) IOD No: CY 22/MID34336/100222/0004

I / We, the undersigned **COMFORT TRANSPORTATION PTE LTD** DO HEREBY AGREE to accept the offer by the Government of the Republic of Singapore (hereinafter referred to as the "Government") for the sum of **SGD SIX THOUSAND THREE HUNDRED ONLY (S\$6,300.00)** in full and final settlement of all claims (Excluding Injury Claim) howsoever arising out of or in connection with the damages caused to my/our vehicle no. **SH9839X**, in an accident involving Govt, vehicle no. **MID34336** on **10/02/2022** at/ along **BEDOK ROAD**.

I/ We hereby authorize you to make payment in favour of **COMFORTDELGRO ENGINEERING PTE LTD**.

I/ We agree that the payment is made without any admission of liability on the part of the Government or any agent or servant of the Government, I/We declare that I/We have no further claim whatsoever against the Government or any agent or servant of the Government in respect of the abovementioned incident and hereby give the Government a full and final discharge in respect of any liability or liabilities (Excluding Injury Claim) which may arise out of the aforesaid accident.

I/We also declare that I am/We are the person entitled to receive the above compensation and hereby undertake to indemnify the Government against any claim made or which may be made by any person in connection with this matter.

Date: 23/05/22

Signature of Claimant (with company stamp if applicable):

Name of Claimant: \_\_\_\_\_

If the Claimant is a Company or Firm, Name and Designation

Of the person signing on behalf of the Company or Firm.

Signature of Witness: Kaz

Name and Designation of Witness: \_\_\_\_\_

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LOYANG DRIVE  
SINGAPORE 508969

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LOYANG DRIVE  
SINGAPORE 508969

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.



GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Repeat printout Page: 1

8010008

ATTORNEY GENERAL CHAMBERS

1 UPPER PICKERING STREET  
SINGAPORE SG 058288

CONTACT NO:

VEHICLE NO  
SH 9839X

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
17.07.2019

CHASSIS CODE  
KMHC851CVKU164717

INV. NO/DATE  
91647444 22.02.2022

JOB NO.  
305504665

ODOMETER READING

DATE/TIME IN  
10.02.2022 10:55

Description : 3P 10.02.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	225.00	20.00	180.00
0004	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0005	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	EMBLEM-IONIQ	1	31.80	20.00	25.44
0007	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0008	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0009	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY & NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE DUE DATE) (THIS PERIOD OF DEFECT).

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:

205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010008	91647444	5,374.31	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**



**GST REG. NO.** M2-8921817-3

**TAX INVOICE**

8010008

ATTORNEY GENERAL CHAMBERS

1 UPPER PICKERING STREET  
SINGAPORE SG 058288

CONTACT NO:

**VEHICLE NO**  
SH 9839X

**INV. NO/DATE**  
91647444 22.02.2022

**MAKE**  
HYUNDAI

**JOB NO.**  
305504665

**MODEL**  
IONIQ(G2)

**ODOMETER READING**

**DATE OF REG**  
17.07.2019

**DATE/TIME IN**  
10.02.2022 10:55

**CHASSIS CODE**  
KMHCB51CVKU164717

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0011	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0012	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0013	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0014	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
SUB-TOTAL			:			3,372.72

**JOB NATURE**

0001	PB	PANEL BEATING SHD9839X	700.00	700.00
0002	SP	SPRAYPAINT CHARGE	750.00	750.00
0003	20-06-210R	REMOVE & REPLACE REAR W/SCREEN.	120.00	120.00
0004	17-01	CHECK ALL LIGHTING	20.00	20.00
0005	20-00	TUFF COAT ON AFFECTED	20.00	20.00

IN WITNESS TAKING ALL RESPONSIBLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES UNLESS SPECIALLY REQUESTED BY CUSTOMER AND VEHICLES ARE DRIVEN AND KEPT AT CUSTOMER'S RISK.

ALL VEHICLES SHALL BE KEPT IN THE COMPANY'S POSSESSION UPON DELIVERY AND SHALL BE RETURNED WITHIN 3 DAYS FROM SUCH DELIVERY. IF NOT RETURNED WITHIN 3 DAYS, THE COMPANY SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

RETENTION OF VEHICLE BEYOND 3 DAYS WILL BE CHARGED ONE DAY TO ONE HUNDRED IN RESPECT OF ANY AMOUNT DUE AND OBLIGED TO BE CARRIED BY THE CUSTOMER AND NOT PAID ON THE DAY OF PAYMENT BE AFTER 30 DAYS FROM THE DATE OF DELIVERY FOR THE PURPOSE OF PAYMENT.

IN CASE OF DAMAGE, THE INVOICE IMMEDIATELY FROM RECEIPT AND ADVISE THE COMPANY OF ANY DAMAGE OR DISCREPANCY WITHIN 3 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND UNDISPUTED.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010008	91647444	3,372.72	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010008

ATTORNEY GENERAL CHAMBERS

1 UPPER PICKERING STREET  
SINGAPORE SG 058288

CONTACT NO:

**VEHICLE NO**  
SH 9839X

**INV. NO/DATE**  
91647444 22.02.2022

**MAKE**  
HYUNDAI

**JOB NO.**  
305504665

**MODEL**  
IONIQ(G2)

**ODOMETER READING**

**DATE OF REG**  
17.07.2019

**DATE/TIME IN**  
10.02.2022 10:55

**CHASSIS CODE**  
KMHCH851CVKU164717

S/No	Part No.	Qty	Unit Price	%Disc	Net
<b>PARTS.</b>					
0006	20-22 REMOVE/REFIX REVERSE SENSOR		40.00		40.00
<b>SUB-TOTAL :</b>					<b>1,650.00</b>

Items total	5,022.72
Add GST @ 7.000 %	351.59
Invoice amount	<b>5,374.31</b>

Issued by : KATHERINETAN 22.02.2022 13:54:21  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

IN WRITING TAKING ALL NECESSARY PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR LOSS OF OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE GIVEN AND TESTED TO THE BEST OF OUR ABILITY.  
CUSTOMERS SHALL INSPECT EACH VEHICLE IMMEDIATELY UPON DELIVERY AND REPORT ANY DAMAGE WITHIN 7 DAYS FROM SIGNING THE RECEIPT. IF NO REPORT IS MADE, THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE.  
A CHARGE OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OVERT TO THE COMPANY BY THE CUSTOMER AND NOT INVOICED ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) UNTIL FULL PAYMENT IS RECEIVED.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010008	91647444	5,374.31	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**



Our Ref: CT22020121

Date: 22 February 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      10/02/2022    @   07:20 hrs  
ALONG                              BEDOK RD  
INVOLVING                        34336MID

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9839X** (the "Taxi"). The Taxi was hired to **SAMUEL CHUA YEOW HUA IC NO SXXXX949C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





**VICOM LTD**

385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555  
Facsimile (65) 6458 1040

www.vicom.com.sg  
Company Registration No: 198100320K

## TAX INVOICE

COMFORTDELGRO ENGINEERING PTE LTD  
#205 Braddell Road  
Blk C Ext 1 3rd Level  
Singapore 579701

ATTN : MOTOR CLAIMS DEPT.

VEHICLE No. : SH9839X  
ACCIDENT DATE : 10/02/2022  
CLAIM No. : 305504665

GST REG No. : M9-0000652-A

CUSTOMER ID : VACC0013

INVOICE No. : LY013808

INVOICE DATE : 21/02/2022

PAYMENT TERM : 30 Days Credit

DESCRIPTION	QTY	UNIT PRICE (SG\$)	AMOUNT (SG\$)
Photographs	22	1.00	\$ 22.00
Transportation	1	50.00	\$ 50.00
VAC Assessment Fee	1	195.00	\$ 195.00

REMARKS	GROSS AMOUNT	\$	267.00
CTPL	GST @ 7%	\$	18.69
	INVOICE AMOUNT	\$	285.69

This is a computer generated TAX INVOICE

No signature required

Cheque should be made payable to '**VICOM LTD**'.

**Sin Ming**

385 Sin Ming Drive Singapore 575718  
Tel: (65) 6455 5358 Fax: (65) 6455 8638

**Bukit Batok**

511 Bukit Batok St 23 Singapore 659545  
Tel: (65) 6560 3312 Fax: (65) 6569 0722

**Kaki Bukit**

23 Kaki Bukit Ave 4 Singapore 415933  
Tel: (65) 6741 6697 Fax: (65) 6749 2305

Our Ref: CT0222/SH 9839X/JW(st)  
Date: 28.02.2022

ATTORNEY GENERAL CHAMBERS  
1 UPPER PICKERING STREET  
Singapore 058288

Attn : Motor Claims Department

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 10.02.2022 INVOLVING SH 9839X & 34336MID ALONG BEDOK RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SH 9839X, which was involved in the captioned accident with your insured vehicle No 34336MID.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	5,374.31
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	285.69
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>6,685.95</b>
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A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input checked="" type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: -

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SH9839X , 34336MID  
BEDOK RD****ON 10-Feb-22 07:20**

I / We

**SAMUEL CHUA YEOW H...** (Hirer) NRIC No.: **SXXXX949C**

and/or

(Relief) NRIC No.: **SXXXX949C**

Taxi Number

**SH9839X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**10-Feb-2022**

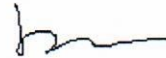
Name of Hirer

**SAMUEL CHUA YEOW HUA**

Hirer NRIC

**SXXXX949C**

Signature :



Address

**159 BEDOK SOUTH AVENUE 3 #11-...  
460159**

Contact No.

**98478261**



[illegible]




**SINGAPORE  
POLICE FORCE**


T/20220210/2076

1 of 3

Report No: T/20220210/2076

Police Station Of Origin:  
Bedok NPP  
15 Bedok South Road #01-117 SINGAPORE  
460015  
Tel No: 1800-2419999

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 10/02/2022 17:19	Vide Report No.:	Station Diary No.: 30
--	------------------	--------------------------

**Informant's Particulars**

Name of Informant: SAMUEL CHUA YEOW HUA		Address: APT BLK 159 BEDOK SOUTH AVENUE 3 #11-559 SINGAPORE 460159	
ID Type / ID No.:	NRIC NO / S1591949C	Contact No.:	Mobile: 98478261
Nationality: SINGAPORE CITIZEN		Email: chua.samuel@hotmail.com	
Sex:	Age:	Date of Birth:	Type of Informant:
Male	58	11/04/1963	Driver
Race:	Language:		Institution / School Name:
Chinese	English		
Occupation:	Driving Licence Information:		Date of Expiry:
Taxi driver	Class: 3		

**General Information of the Accident**

Type of Accident:	Non-Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 10/02/2022 07:20	Type of Location: Straight Road
Location: BEDOK ROAD				
Lamp Post Number: 16				
Weather: Drizzling		Road Surface: Wet		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: Moving vehicle against stationary vehicle				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
34336MID	Land Rover	FORD		Green	No Damage	0
SH9839X	Taxi	HYUNDAI	AE IONIQ	Blue	Seriously Damaged	1

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA




**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Bedok NPP  
15 Bedok South Road #01-117 SINGAPORE  
460015  
Tel No: 1800-2419999



T/20220210/2076

2 of 3

Report No. T/20220210/2076

**CONTINUATION OF REPORT**

<b>Driver</b>			
Name	GANESAN YOGESHWARAN		ID No. T0174477H
Related Vehicle	34336MID (Land Rover)		Contact No. NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
<b>Driver</b>			
Name	SAMUEL CHUA YEOW HUA		ID No. S1591949C
Related Vehicle	SH9839X (Taxi)		Contact No. 98478261
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 10/02/2022 at about 0720hrs I was driving my taxi ( Comfort) reg no SH9839X along Bedok Road. My wife was seated beside me.

I stop my taxi as it was a red traffic light.

Suddenly, I felt an impact from behind my taxi. Due to the impact my taxi inch forward.

I alighted from my taxi and discovered that a Military Ford Land Rover had hit onto my rear taxi.

The reg no is one, 34336 MID

The army driver alighted from his land rover and approached me. Both of us not injured and no visible injuries. My wife also not injured but was shocked. No ambulance needed.

I discovered that my rear taxi driver side (middle portion) dented in. The Military Ford Land Rover, no damages.

I told the army driver to take pictures of our vehicle damages, informed his supervisor and to lodge a traffic accident report.

My taxi install in car camera front and rear, working condition and capture the accident.

Both of us exchange particulars. No other vehicles and properties involved.

Both vehicles able to moved off.

Subsequently, I drove my taxi to the company workshop at Loyang area.



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Bedok NPP  
15 Bedok South Road #01-117 SINGAPORE  
460015  
Tel No: 1800-2419999



T/20220210/2078

3 of 3

Report No. T/20220210/2078

**CONTINUATION OF REPORT****Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature of Officer Recording The Report:  
G / SI ZULKANAIEN BIN ENDRA

Signature Of Informant:

Signature Of Interpreter:  
Not applicable

Date/Time:  
10/02/2022 17:19

Officer In Charge Of Case:  
TP / GIA /  
SI TAN JEOK LENG  
Contact No.: 65476151

Classification Of Case:

NP168

**SINGAPORE  
POLICE FORCE**

SIGNATURE





**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Accident Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No: SJ04222A000K Vehicle Registration No: SH9839X  
 Name (as shown in NRIC): Comfort Transportation Pte Ltd NRIC/FIN/Passport No: 1XXXXX821R  
 (\*Vehicle Driver/Vehicle Owner) (\*) Please delete as appropriate  
 Address: \_\_\_\_\_ Singapore ( )  
 Contact (Tel): 65508768 Mobile No.: \_\_\_\_\_  
 Email Address: \_\_\_\_\_  
 Date of Accident: 10/02/2022 Time of Accident: 07:20  
 Place of Accident: Bedok Rd.  
 Insurance Company: AXA Insurance Singapore Pte Ltd

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above-mentioned accident and would like to include additional information or make the following amendments:

upload police report.



Policyholder / Driver's Signature  
 Date: \_\_\_\_\_

*siti*

Reporting Centre Personnel's Signature  
 Name: Siti  
 NRIC/FIN No.: \_\_\_\_\_  
 Date: 11.02.2022

GEARPHC Addendum Form

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	10/02/2022 16:28 (SGT)
Date of Accident	10/02/2022 07:20 (SGT)
Exact Location of Accident	Bedok Rd, Singapore
Additional Location Information	-
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SH9839X
-----------------------------	---------

#### INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Company Reg No	1XXXXX821R
Email Address	fleetsafety@cdgtaxi.com.sg
Mobile Phone No	(Phone) +65-98478261
Alternative Phone No	(Office) +65-65508768

#### VEHICLE PARTICULARS

Manufacturer	Hyundai
Model	Ae ioniq
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Taxi
Transmission	Auto
CC	1580

#### INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	ThirdPartyFireTheft
Fleet Policy	Yes
Policy Number	VFX/P2419138
Cover Note Number	-

#### DRIVER

Name of Driver	SAMUEL CHUA YEOW HUA
NRIC No	SXXXX949C



Date Of Birth	11/04/1963
Occupation	Outdoor
Date Of Driving Pass	05/06/1982
Driving experience	39 YEARS AND 8 MONTHS
Gender	Male
Mobile Number	(Phone) +65-98478261
Alt. Phone Number	-
Email Address	fleetsafety@cdgtaxi.com.sg
Address	159 BEDOK SOUTH AVENUE 3 #11-559
Address complement	-
Postcode	460559
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Raining
Road Surface	Wet

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### PASSENGER 1

Name	DRIVER WIFE
Gender	Female

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Bedok Neighbourhood Police Post
Police Station Phone No	(Phone) +65-18002419999
Alt. Police Station Phone No	(Fax) +65-64431687
Police Station Address	Blk 15 Bedok South Road #01-117 Singapore 460015
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

ON 10/02/2022 AT AROUND 0720HRS, I WAS DRIVING MY VEHICLE A SH9839X ALONG BEDOK ROAD. THE TRAFFIC LIGHT IN FRONT OF ME WAS RED IN MY DIRECTION HENCE I STOPPED. SUDDENLY VEHICLE B 34336MID, A MILITARY TRUCK REAR ENDED MY VEHICLE. THERE WAS DAMAGES TO THE BACK OF MY VEHICLE. THERE WAS NO INJURIES.

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	FILE IS NOT SUITABLE
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	34336MID
Vehicle Manufacturer	Ford
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Government
Name of Driver	GANESAN YOGESHWARAN
NRIC No	TXXXX477H
Contact Number	-
Address	-
Address complement	421 ANG MO KIO AVENUE 10 #03-1171
Postcode	460559
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1



**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

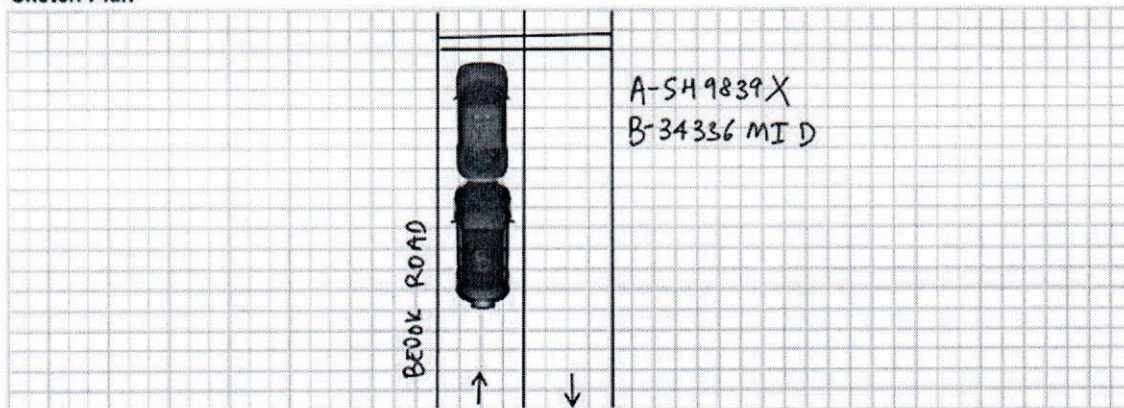
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time 10/2/22 1220

Witnessed by Reporting Centre Personnel KHAIKUL

**Sketch Plan**

## Describe Circumstances of the Accident

ON 10/02/2022 AT AROUND 0720HRS, I WAS DRIVING MY VEHICLE A SH9839X ALONG BEDOK ROAD. THE TRAFFIC LIGHT IN FRONT OF ME WAS RED IN MY DIRECTION HENCE I STOPPED. SUDDENLY VEHICLE B 34336MID, A MILITARY TRUCK REAR ENDED MY VEHICLE. THERE WAS DAMAGES TO THE BACK OF MY VEHICLE. THERE WAS NO INJURIES.

## Declaration

I/We declare the foregoing particulars are true in every respect.

\_\_\_\_\_  
Policyholder's Signature / Date &  
Time

\_\_\_\_\_  
Driver's Signature (If driver is not the policyholder) / Date  
& Time 10/2/22 0720

\_\_\_\_\_  
Witnessed by Reporting Centre  
Personnel ENHALL



COMFORTDELGRO ENGINEERING PTE LTD  
#205 Braddell Road  
Blk C Ext 1 3rd Level  
Singapore 579701



**VICOM LTD**  
385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555  
Facsimile (65) 6458 1040

www.vicom.com.sg  
Company Registration No: 198100320K

## SURVEY REPORT

GENERAL INFORMATION			
VAC Ref. No.	: 571109	Claim No.	: 305504665
Accident Date	: 10/02/2022	Claim Type	: THIRD PARTY
Assignment Date	: 11/02/2022	Policy No.	:
Survey Date	: 11/02/2022	Finalised Dt.:	:
Survey Report Date	: 18/02/2022		

VEHICLE PARTICULARS			
Vehicle No.	: SH9839X	Chassis No.	: KMHC851CVKU164717
Registration Date	: 17/07/2019	Engine No.	: OBSCURED
Make	: HYUNDAI	Engine Cap.	: 1580 CC
Model	: IONIQ (G2)	Transmission	: AUTO
		Colour	: BLUE

CONDITION OF VEHICLE DURING SURVEY (VISUAL and STATIC TEST ONLY)			
Foot Brake	: SERVICEABLE	Steering	: SERVICEABLE
Hand Brake	: SERVICEABLE	Modification	: NONE
Mileage	:		

<u>TYRES</u>	<u>SIZE</u>	<u>MAKE</u>	<u>BALANCE (mm)</u>
FRONT RH	195/60R16	WESTLAKE	6
FRONT LH	195/60R16	WESTLAKE	6
REAR RH	195/60R16	WESTLAKE	6
REAR LH	195/60R16	WESTLAKE	6

SURVEY CONDUCTED AT	
59 Loyang Drive Singapore 508969	

REMARKS
[1] Workshop Estimate : S\$ 7,574.72
[2] Our Adjustment : S\$ 5,022.72
[3] Repair Period : 4 days
[4] We have not authorised repairs. This survey was carried out on without prejudice basis.

Sin Ming  
385 Sin Ming Drive Singapore 575718

Bukit Batok  
511 Bukit Batok St 23 Singapore 659545

Kaki Bukit  
23 Kaki Bukit Ave 4 Singapore 415933

## VICOM LTD

## SURVEY REPORT

## Annex A: Adjustment on Spare Parts

#	Qty	Vehicle Parts Description	Condition	Workshop Estimate (\$)	VAC Adjustment (\$)
1	1	Rear Bumper	Deformed	459.40	459.40
2	1	Rear Bumper Centre Moulding	Deformed	451.25	451.25
3	1	Rear Bumper Reinforcement	Reuse	394.80	0.00
4	2	Rear Bumper Stay Rh/Lh	Reuse	276.20	0.00
5	1	Rear Bumper Lower Moulding	Reuse	155.00	0.00
6	1	Rear Bumper Under Cover	Deformed	225.00	225.00
7	10	Rear Bumper Clips	Necessary	22.00	22.00
8	1	Boot Lid	Dented	2480.40	2480.40
9	1	Boot Lid Lock Upper	Reuse	224.00	0.00
10	1	Boot Lid H Emblem	Waived	38.00	0.00
11	1	Boot Lid Ionid Emblem	Necessary	31.80	31.80
12	1	Boot Lid Hybrid Emblem	Necessary	24.30	24.30
13	1	Rear End Panel	Repair	532.00	0.00
14	1	Rear End Panel Garnish	Reuse	346.80	0.00
15	1	Rear Bumper Fog Lamp	Reuse	201.00	0.00
16	2	Rear Bumper Number Plate Lamp Rh/Lh	Reuse	170.60	0.00
17	1	Rear Bumper Hook Cover	Reuse	94.60	0.00
18	2	Rear Reflector Rh/Lh	Reuse	82.90	0.00
19	1	Rear Antenna Smart Key	Snapped	40.50	40.50
20	2	Rear Bumper Bracket Rh/Lh	Reuse	111.60	0.00
<b>Subtotal</b>				6362.15	3734.65
Less 20 %				1272.43	746.93
<b>TOTAL</b>				5089.72	2987.72

## SPECIAL NETT ITEM

1	1	Boot Lid Comfort & Tel No. Sticker	Necessary	60.00	60.00
2	1	Boot Lid App Sticker	Necessary	40.00	40.00
3	1	Rear Bumper Rubber Mat	Necessary	50.00	50.00
4	1	Rear Number Plate C/W Trim Cover	Cracked	55.00	55.00
5	1	Reverse Sensor	Malfunction	180.00	180.00
<b>TOTAL</b>				385.00	385.00

**TOTAL FOR SPARE PARTS** : 5474.72 3372.72



**VICOM LTD**  
**SURVEY REPORT**

SH9839X @ 10/02/2022

**Annex B: Adjustment on Labour and Spray Painting**

#	Job Description	Workshop Estimate (S\$)	VAC Adjustment (S\$)
1	Labour charges	950.00	700.00
2	Spray painting charges	850.00	750.00
3	Remove/ refix rear windscreen glass	120.00	120.00
4	Wiring charges	60.00	20.00
5	Tuff kote	60.00	20.00
6	Remove/ refix reverse sensor	60.00	40.00
<b>TOTAL FOR LABOUR AND SPRAY PAINTING</b>		<b>2100.00</b>	<b>1650.00</b>

**Summary**

Description	Workshop Estimate (S\$)	VAC Adjustment (S\$)
<b>TOTAL FOR SPARE PARTS</b>	<b>5474.72</b>	<b>3372.72</b>
<b>TOTAL FOR LABOUR AND SPRAY PAINTING</b>	<b>2100.00</b>	<b>1650.00</b>
<b>TOTAL REPAIR COST</b>	<b>7574.72</b>	<b>5022.72</b>

**SURVEY REPORT****Annex C: Conclusion****ASSESSOR'S REPORT**

At the place of inspection, we saw this vehicle sustained rear damage.

The damages seen during our survey were at rear bumper, rear end panel, boot lid and surrounding areas. A fuller detailed description of the damages is in Annex A of this survey report.

**ASSESSOR'S RECOMMENDATION**

Comfortdelgro Engineering Pte Ltd (Loyang) estimated a repair cost of S\$7,574.72. We adjusted it to S\$5,022.72 on a part-by-part basis.

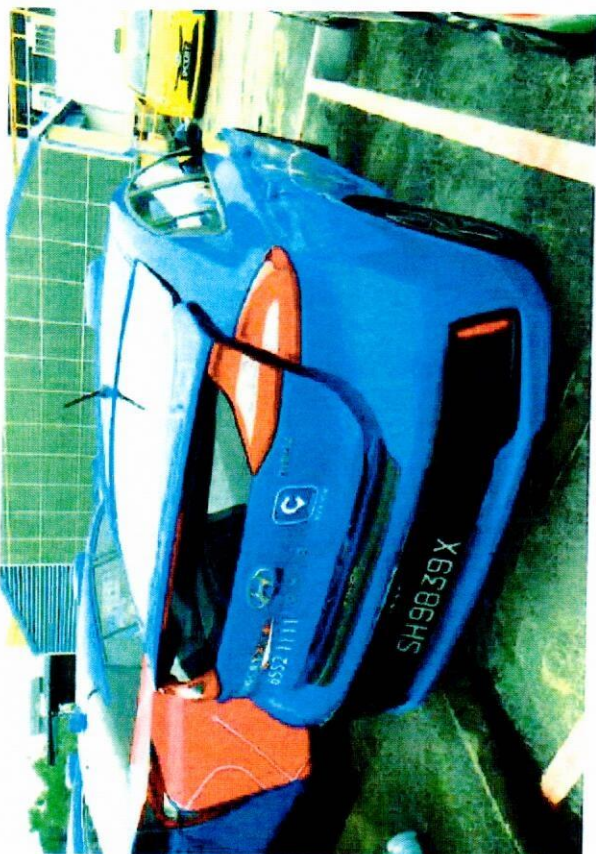
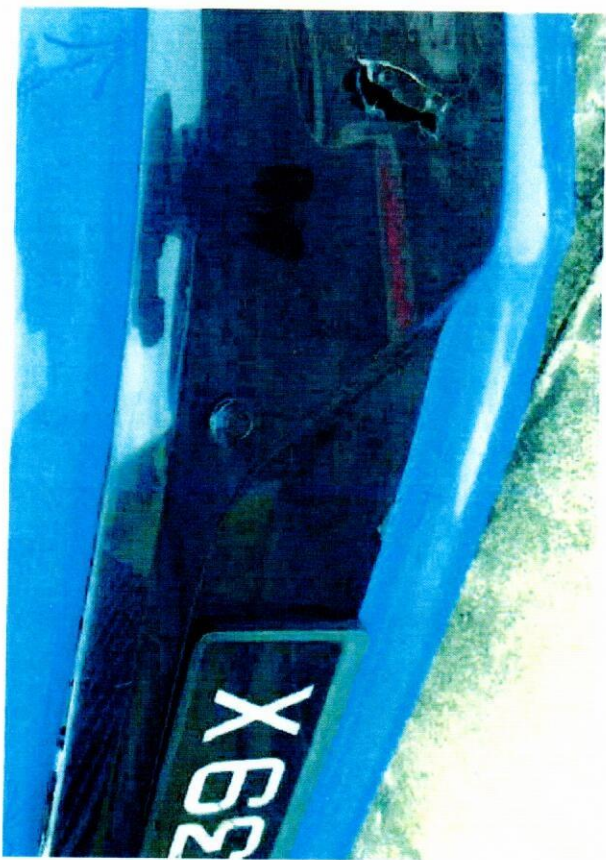
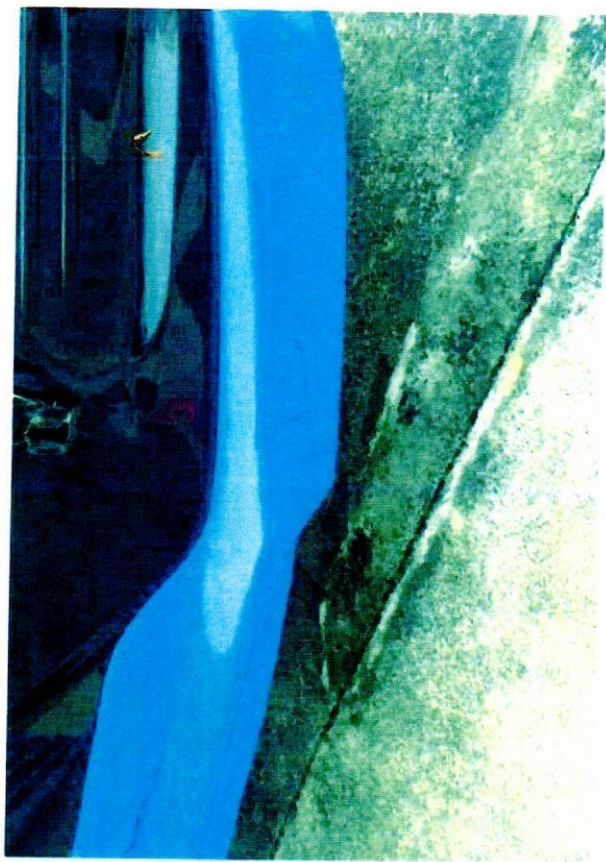
Accordingly, we recommend repairs to this vehicle be carried out on a part-by-part basis at S\$5,022.72.

The repairs would require a period of 4 working days.

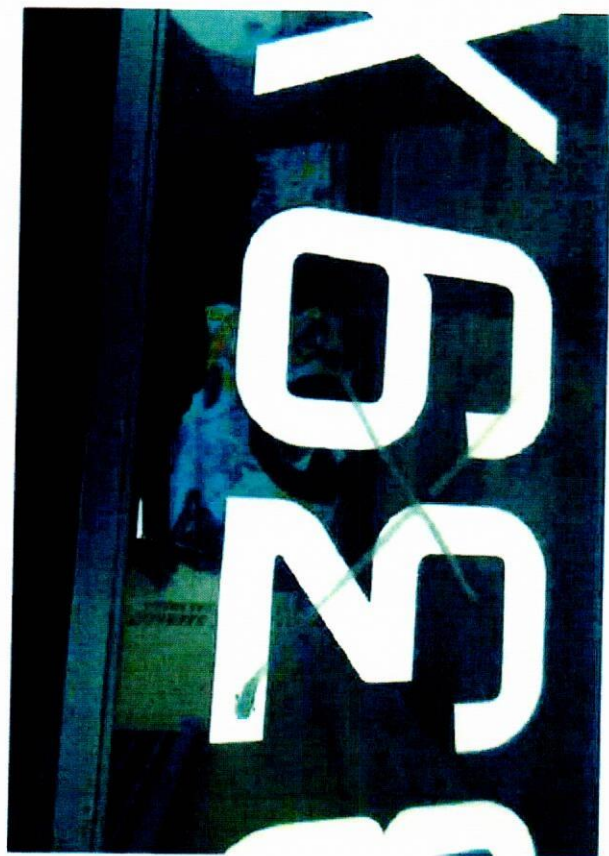


Kamarudin Abdul Kadir  
for VICOM Ltd

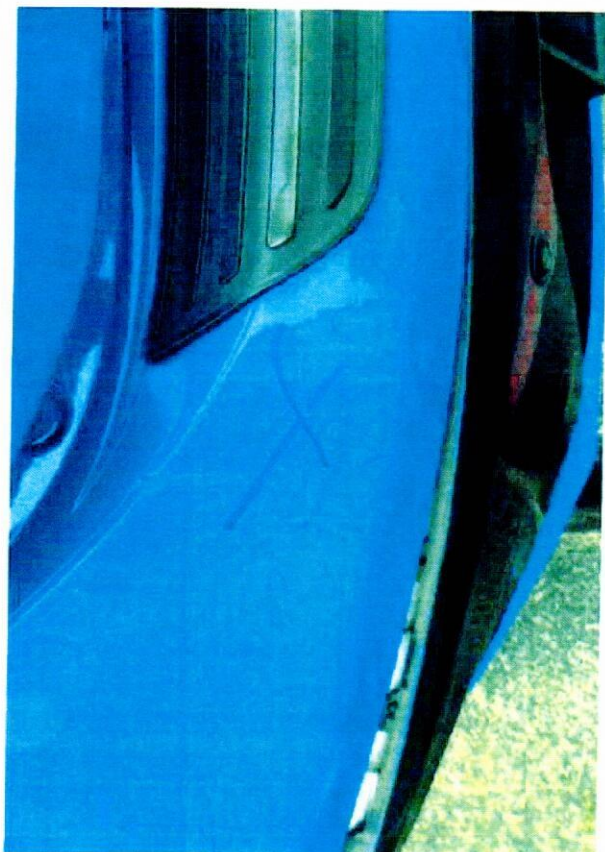








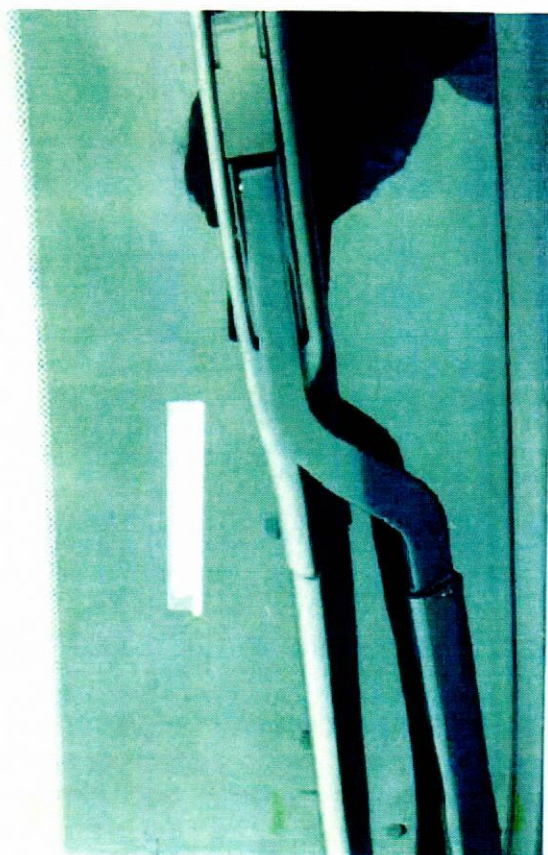
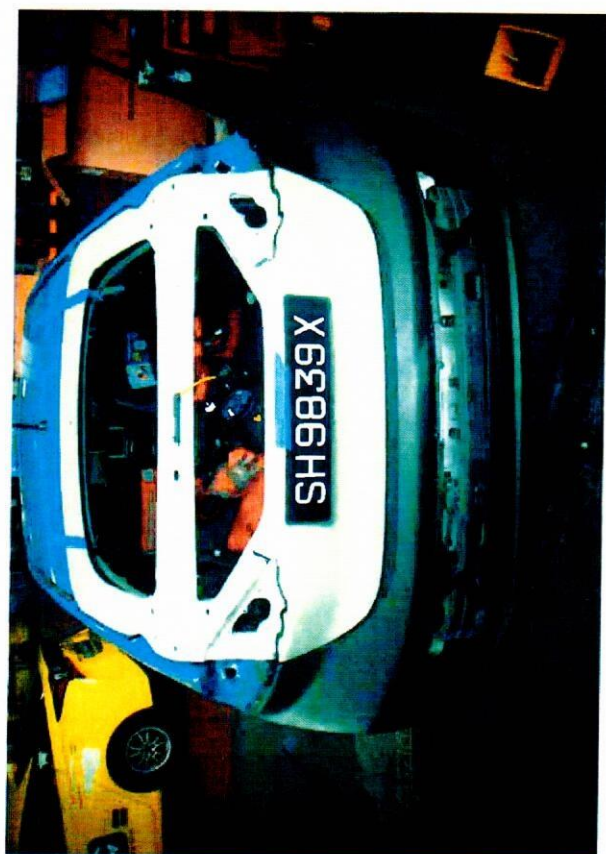


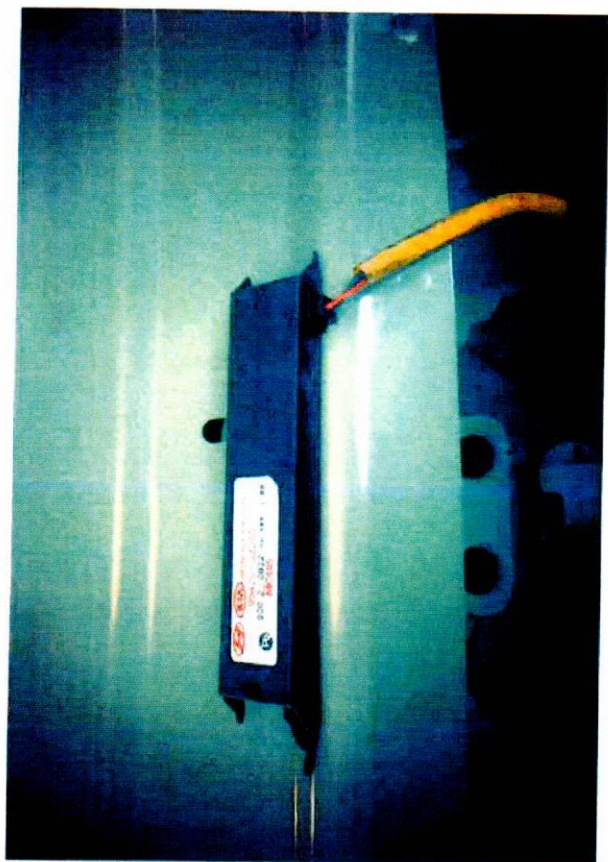
















Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CY 22/MID34336/100222/0004

Date: 05<sup>th</sup> Apr 2022

Our Ref: CC2/MIDA22001810/Vpq2

**M/s Ministry Of Defence**

HQ Transport Command  
Kranji Camp 3  
151 Choa Chu Kang Way  
Singapore 688248

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO: SH 9839X**  
**INSURED VEHICLE: MID 34336**  
**ACCIDENT DATE: 10/02/2022**

We thank you for your instruction on 16/02/2022.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of SH 9839X from M/s Vicom Ltd.
- b) Singapore Accident Statement of Vehicles SH 9839X.
- c) Police Report of Vehicles SH 9839X and MID 34336.
- d) Colour damaged vehicle photographs of SH 9839X.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number	: SH 9839X
Make & Model	: Hyundai AE IONIQ HEV 1.6 DCT
Chassis Number	: KMHC851CVKU164717
Year of Registration	: 2019
Engine Capacity	: 1580 cc

2. We recommend that the repairs of the entire damage require about 4 (Four) working days to complete.
3. We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9839X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DEFORMED	459.40	459.40
1	REAR BUMPER CENTRE MOULDING	DEFORMED	451.25	451.25
1	REAR BUMPER REINFORCEMENT	REUSE	394.80	-
2	REAR BUMPER STAY RH/LH	REUSE	276.20	-
1	REAR BUMPER LOWER MOULDING	REUSE	155.00	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	225.00	-
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	BOOT LID	DENTED	2,480.40	2,480.40
1	BOOT LID LOCK UPPER	REUSE	224.00	-
1	BOOT LID H EMBLEM	NOT NECESSARY	38.00	-
1	BOOT LID LONID EMBLEM	NECESSARY	31.80	31.80
1	BOOT LID HYBRID EMBLEM	NECESSARY	24.30	24.30
1	REAR END PANEL	TO REPAIR SEE LABOUR	532.00	-
1	REAR END PANEL GARNISH	REUSE	346.80	-
1	REAR BUMPER FOG LAMP	REUSE	201.00	-
2	REAR BUMPER NUMBER PLATE LAMP RH/LH	REUSE	170.60	-
1	REAR BUMPER HOOK COVER	REUSE	94.60	-
2	REAR REFLECTOR RH/LH	REUSE	82.90	-
1	REAR ANTENNA SMART KEY	SNAPPED	40.50	40.50
2	REAR BUMPER BRACKET RH/LH	REUSE	111.60	-
	LESS 20% DISCOUNT		-1,272.43	-701.93
			5,089.72	2,807.72
<b><u>SPECIAL NETT ITEMS</u></b>				
1	BOOT LID COMFORT & TEL NO. STICKER (SN)	NECESSARY	60.00	60.00
1	BOOT LID APP STICKER (SN)	NECESSARY	40.00	40.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	REAR NUMBER PLATE C/W TRIM COVER (SN)	CRACKED	55.00	55.00
1	REVERSE SENSOR (SN)	MALFUNCTION	180.00	180.00
			385.00	385.00

Report Ref No. CC2/MIDA22001810/Vpq2





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		950.00	700.00
	SPRAY PAINTING CHARGES.		850.00	750.00
	REMOVE/REFIX REAR WINDSCREEN GLASS .		120.00	120.00
	WIRING CHARGES.		60.00	20.00
	TUFF KOTE.		60.00	20.00
	REMOVE/REFIX REVERSE SENSOR .		60.00	20.00
			2,100.00	1,630.00
	<b>GRAND TOTAL</b>		<b>7,574.72</b>	<b>4,822.72</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,822.72</b>

Report Ref No. CC2/MIDA22001810/Vpq2

THEVAN THOMAS KARTHIKESAVAN

Asst. Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.