

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 24 February, 2022 4:05 PM
To: Ronald Yap; assignments
Cc: Claims Dept of CTI; Jay Ang; TIB Claims; Alfred Toh
Subject: RE: SNM22D200261/C02/XE6860J/TOHHS /OUR REF: SNC1458A / DOA: 05JAN2022

WITHOUT PREJUDICE

YOUR REF: SNC1458A
OUR REF: SNM22D200261/C02/XE6860J/TOHHS

Dear Ronald

Liability is clear.

Please let us have your estimates for our consideration on Direct Settlement while M/S LKK Auto Consultants Pte Ltd conduct survey on SNC1458A.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Thursday, February 24, 2022 2:54 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jay Ang <jay@tib.com.sg>; TIB Claims <claims@tib.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM22D200261/C02/XE6860J/TOHHS /OUR REF: SNC1458A / DOA: 05JAN2022

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Dear Alfred,

Kindly assign to LKK.

Are you able to advise the liability status of this case?

Thank You,

Ronald Yap
TransEurokars Pte Ltd
5 Ubi Close
S408605

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: 12 January 2022 9:28 AM
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jay Ang <jay@tib.com.sg>; TIB Claims <claims@tib.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: O/R: SNM22D200261/C02/XE6860J/TOHHS /OUR REF: SNC1458A / DOA: 05JAN2022

WITHOUT PREJUDICE

YOUR REF: SNC1458A

OUR REF: SNM22D200261/C02/XE6860J/TOHHS

Dear Sirs

We refer to your email of 10 January 2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 11 January 2022 6:16 pm
To: ronald.yap@eurokars.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200261/C02/XE6860J/TOHHS / Fw: urgent / YOUR REF: XE6860J / OUR REF: SNC1458A / DOA: 05JAN2022

Without Prejudice

Dear Alfred,

Please conduct PRS for SNC1458A . (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Monday, January 10, 2022 5:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: urgent / YOUR REF: XE6860J / OUR REF: SNC1458A / DOA: 05JAN2022

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Dear Claims,

Accident is 05 Jan 2022. Apology for the typo on subject.

Kindly advise liability of this case.

Thank You,

Ronald Yap
TransEurokars Pte Ltd
5 Ubi Close
S408605

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: 06 January 2022 10:22 AM
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Sharmila Jeyanthi <sharmila.jeyanthi@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>
Subject: RE: urgent / YOUR REF: XE6860J / OUR REF: SNC1458A / DOA: 05JAN2021

Without Prejudice

Dear Sir,

Pls amend accident date to process pri.

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Thank you

Chong Boon Sen
Claims Department

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Wednesday, 5 January 2022 3:59 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Gloriosso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Sharmila Jeyanthi <sharmila.jeyanthi@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>
Subject: urgent / YOUR REF: XE6860J / OUR REF: SNC1458A / DOA: 05JAN2021
Importance: High

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Dear Claims,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group