

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 24 February, 2022 2:22 PM
To: Ronald Yap; Stephanie Loke; Jess Francis Carlos; Jobi Thomas; Eric Paul Glorios; Derek Oh; Jason Wong; Tan Wei Cin; Falcoe Lee Weng Fai; Eva Kok Wai Kee; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM22D201142/C02/GBH9936A/THAMYL / FW: YOUR REF: GBH9963A / OUR REF: SMU3905E / DOA: 15FEB2022
Attachments: SE0P222G0002_16-02-2022_115222 (1).pdf
Follow Up Flag: Follow up
Flag Status: Completed

Without Prejudice

Hi Ronald

Thanks for reply

Hi LKK

Please conduct PRS.

Thanks

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Monday, February 21, 2022 9:11 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201142/C02/GBH9936A/THAMYL / FW: YOUR REF: GBH9963A / OUR REF: SMU3905E / DOA: 15FEB2022

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Dear Pauline, please assign to LKK.

Thank You,

Ronald Yap
TransEurokars Pte Ltd
5 Ubi Close
S408605

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 20 February 2022 8:34 PM

To: Ronald Yap <ronald.yap@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Without Prejudice

Hi Ronald

We have not received your selection of surveyor.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Pauline Tham

Sent: Thursday, February 17, 2022 2:16 PM

To: ronald.yap@eurokars.com.sg; stephanie.loke@eurokars.com.sg; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; derek.oh@eurokars.com.sg; jason.wong@eurokars.com.sg; weicin.tan@eurokars.com.sg; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; eva.kok.wk@eurokars.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201142/C02/GBH9936A/THAMYL / FW: YOUR REF: GBH9963A / OUR REF: SMU3905E / DOA: 15FEB2022

Without Prejudice

Hi Ronald,

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalized with our surveyor.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, February 17, 2022 1:32 PM

To: ronald.yap@eurokars.com.sg; stephanie.loke@eurokars.com.sg; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; derek.oh@eurokars.com.sg; jason.wong@eurokars.com.sg; weicin.tan@eurokars.com.sg; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; eva.kok.wk@eurokars.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201142/C02/GBH9936A/THAMYL / FW: YOUR REF: GBH9963A / OUR REF: SMU3905E / DOA: 15FEB2022

Without Prejudice

Dear Pauline,

Please conduct PRS for SMU3905E.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Wednesday, 16 February 2022 11:54 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas

<jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

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Dear Claims,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group