

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 3 March, 2022 10:45 AM
To: Meng Yan (LKK Auto); sur@lkkauto.com; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: urgent - RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS
Attachments: GIA Report.pdf

Hi Meng Yan

Workshop just called to inform that they change surveyor.

Please ignore assignment.

Thanks

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, February 25, 2022 1:53 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: urgent - RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

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Dear Pauline,

According to the repairer, they have written in to request FormTeam surveyor to survey.

Kindly advice. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 24 February, 2022 3:14 PM

To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: urgent - RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 24 February, 2022 1:21 PM

To: Accounts <srautoworks.claims@gmail.com>; sur@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: urgent - RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

Importance: High

Without Prejudice

Save as to Cost

Hi Sir

Thanks for your reply.

Hi LKK

Please note to conduct urgent PRS.

Thanks.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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From: Accounts <srautoworks.claims@gmail.com>

Sent: Thursday, February 24, 2022 1:19 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

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Dear All,

Kindy arrange

Adrian Ling (LKK)

Thank you.

Best Regards,

SR AUTOWORKS PTE LTD

From: [Pauline Tham](#)

Sent: Thursday, 24 February 2022 1:16 PM

To: srautoworks.claims@gmail.com

Cc: [Claims Dept of CTI](#)

Subject: RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

Without Prejudice

Hi Sir

Please let us have your surveyor selection soon.

Thanks.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Pauline Tham

Sent: Thursday, February 24, 2022 11:27 AM

To: 'srautoworks.claims@gmail.com' <srautoworks.claims@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 21, 2022 4:21 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'srautoworks.claims@gmail.com' <srautoworks.claims@gmail.com>
Subject: OUR REF: SNM22D200745/C02/SMG8298P/THAMYL & YOUR REF: SMK4120Z - TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

URGENT

Dear [Pauline](#),

Please refer to the below email.

Please **conduct PRS SMK4120Z** soonest possible.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Accounts <srautoworks.claims@gmail.com>
Sent: Monday, February 21, 2022 10:50 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRI ARRANGEMENT FOR SMK 4120 Z - HONDA SHUTTLE

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Dear Boon Sen,

Accident time 1520.

Please arrange Surveyor **ASAP**. Car has been here for a very long time.

Thank you.

Best Regards,

SR AUTOWORKS PTE LTD

From: [Claims Dept of CTI](#)
Sent: Tuesday, 15 February 2022 8:59 AM

To: [Accounts](#)

Subject: RE: PRI ARRANGEMENT FOR SMK 4120 Z - HONDA SHUTTLE

Without Prejudice

Dear Sir,

Tried calling you unable to reach.

Appreciate getting back on accident timing asap to process pri.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Accounts <srautoworks.claims@gmail.com>

Sent: Monday, 14 February 2022 10:35 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANGEMENT FOR SMK 4120 Z - HONDA SHUTTLE

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All ,

Our Client – **SMK 4120 Z**
Your Insured – **SMG 8298 P**
DOA – 28/01/2022

We refer to the above mentioned case.
If you have any queries thereof, please contact us

Thank you.

Best Regards,
Jesski Low



SR AUTOWORKS PTE LTD

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: srautoworks.claims@gmail.com