Meng Yan

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Thursday, 24 February 2022 12:55 PM

To: Cheong Pearlyn (VGS - SG/Singapore); Anthonidas Christopher Dass (VGS -

SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore);

'assignments'

Cc: Claims Dept of CTI; sur@lkkauto.com

Subject: RE: [EXT] RE: SNM22D201344/C02/SMD3391B/TANKL / FW: REQUEST FOR DIRECT

SETTLEMENT FOR SLG2712L & SMD3391B DOA ON 22/02/2022

Attachments: 3029_001.pdf; 3030_001.pdf; SLG2712L-AXA ARF VS CHINA TAIPING.pdf

WITHOUT PREJUDICE

Dear Pearlyn,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>

Sent: Thursday, February 24, 2022 12:27 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS -

SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [EXT] RE: SNM22D201344/C02/SMD3391B/TANKL / FW: REQUEST FOR DIRECT SETTLEMENT FOR SLG2712L & SMD3391B DOA ON 22/02/2022

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Dear Kah Leong,

Yes please help to arrange LKK for survey, thanks.

Best Regards,

Pearlyn Cheong Insurance Advisor Supervisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7288

Main Line: +65 6305 7299

Main Fax: +65 6474 364

pearlyn.cheong@vw.com.sg

http://www.vw.com.sg



From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Thursday, 24 February 2022 12:25 pm

To: Anthonidas Christopher Dass (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS -

SG/Singapore) < shushi.tang@vw.com.sg; Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg; Wong Meiy

(VGS - SG/Singapore) < meiy.wong@vw.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: [EXT] RE: SNM22D201344/C02/SMD3391B/TANKL / FW: REQUEST FOR DIRECT SETTLEMENT FOR SLG2712L

& SMD3391B DOA ON 22/02/2022

Without Prejudice

Dear Christopher,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

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Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, February 24, 2022 10:04 AM

To: christopher.anthonidas@vw.com.sg; shushi.tang@vw.com.sg; Pearlyn.cheong@vw.com.sg; Wong Meiy (VGS - SG/Singapore)mailto:shushi.tang@vw.com.sg; Fan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201344/C02/SMD3391B/TANKL / FW: REQUEST FOR DIRECT SETTLEMENT FOR SLG2712L & SMD3391B DOA ON 22/02/2022

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SLG2712L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

NOTICE:

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Thank you

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Anthonidas Christopher Dass (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 23 February 2022 3:45 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR SLG2712L & SMD3391B DOA ON 22/02/2022

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Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

https://www.volkswagen.com.sg/



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