Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 24 February, 2022 11:13 AM

To: Wendy Khoo; assignments@lkkauto.com; sur@lkkauto.com
Cc: Winson Ng; Tan Chew Chik Jacqueline; Claims Dept of CTI

Subject: RE: SNM22D201341/C02/GBC9583K/TANCHC / RE: Arrange PRI for vehicle

SME8754A

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Adrian to conduct PRS on without prejudice basis.

OIC - Jacqueline Tan

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Wendy Khoo <wendykhoo@skauto.com.sg> Sent: Thursday, 24 February 2022 10:16 am

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims

Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201341/C02/GBC9583K/TANCHC / RE: Arrange PRI for vehicle SME8754A

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We would like to choose Adrian (LKK).

Thank you.

On Thu, Feb 24, 2022 at 9:14 AM Cecilia Lee Peng Geok <<u>cecilia.lee@sg.cntaiping.com</u>> wrote:

Without Prejudice

Our reference: SNM22D201341/C02/GBC9583K/TANCHC

Your reference: SME8754A

Dear Sirs,

We refer to your email of 23/02/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 24 February 2022 9:12 am

To: Wendy Khoo <wendykhoo@skauto.com.sg>; Tan Chew Chik Jacqueline

<jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok

⟨cecilia.lee@sg.cntaiping.com⟩

Cc: Winson Ng <winsonng@skauto.com.sg>; Claims Dept of CTI

<claimsdept@sg. cntaiping. com>

Subject: O/R: SNM22D201341/C02/GBC9583K/TANCHC / RE: Arrange PRI for vehicle SME8754A

Without Prejudice

Dear Cecilia,

Please conduct PRS for SME8754A.

Note: officer in charge Jacqueline Tan 63896185.

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correspondence should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 F: (65) 62247175

狮城 Taiping SG

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From: Wendy Khoo < wendykhoo@skauto.com.sg>Sent: Wednesday, 23 February 2022 2:01 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>
Subject: Arrange PRI for vehicle SME8754A

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Dear Motor Claim Department,

Kindly arrange survey on <u>Thursday 24/02/2022</u> for following vehicle,

Pre-repair survey

Your Vehicle No.: GBC9583K

Our Vehicle No.: SME8754A

D.O.A: 22/02/2022@1737hrs

Location: 8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit, Singapore 415875

Please kindly contact our in charge person no: 9186 6680 (Mr. Winson)

Thanks & Regards

--

Regards, Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit Singapore 415875

Regards, Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit Singapore 415875