

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 September 2022 11:51 AM
To: Chee So Chow
Cc: claimsdept@sg.cntaiping.com; Admin A; CS A Team
Subject: [SEEK MANDATE] - SNM22D201370/C02/YQ4278D/CHEESC / FW: Direct Settlement - Accident Involving YQ4278D (OI : CTI - TBA) AND SFS3688A (TP : LKK REF - CC6/CTI22001788/Kga3) on 23/02/2022
Attachments: LKK Survey Report & Photos.pdf; Letter to OI(YQ 4278D).pdf; TP LOD & Docs.pdf

Your ref: **SNM22D201370/C02/YQ4278D/CHEESC**
LKK ref : CC6/CTI22001788/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ4278D(CHINA TAIPING) AND SFS3688A(TP) ON 23/02/2022

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party parked vehicle . We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"ALAN'S UNITED AUTO PTE LTD "** at **\$7,997.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,512.22	\$ 7,490.00 (\$7,000.00 + 7%GST)
2. Loss of Use (55days x \$120.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,119.67	<u>\$ 7,997.45</u>

Surveyor recommended 4days for repair + 1PRS =5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Tuesday, 1 March 2022 9:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D201370/C02/YQ4278D/CHEESC / FW: Direct Settlement - Accident Involving YQ4278D (OI : CTI - TBA) AND SFS3688A (TP : LKK REF - CC6/CTI22001788/Kga3) on 23/02/2022

[Confidential]

Hi Mei Kwan

Attached insured's SAS report as per request.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, February 28, 2022 3:44 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D201370/C02/YQ4278D/CHEESC / FW: Direct Settlement - Accident Involving YQ4278D (OI : CTI - TBA) AND SFS3688A (TP : LKK REF - CC6/CTI22001788/Kga3) on 23/02/2022

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Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 25 February, 2022 2:55 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D201370/C02/YQ4278D/CHEESC / FW: Direct Settlement - Accident Involving YQ4278D (OI : CTI - TBA) AND SFS3688A (TP : LKK REF - CC6/CTI22001788/Kga3) on 23/02/2022

Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 25 February, 2022 10:26 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201370/C02/YQ4278D/CHEESC / FW: Direct Settlement - Accident Involving YQ4278D (OI : CTI - TBA) AND SFS3688A (TP : LKK REF - CC6/CTI22001788/Kga3) on 23/02/2022

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D201370/C02/YQ4278D/CHEESC.

Dear So Chow,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 24 February 2022 4:06 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ4278D (OI : CTI - TBA) AND SFS3688A (TP : LKK REF - CC6/CTI22001788/Kga3) on 23/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFS 3688A at M/s Alan's United Auto Pte Ltd - Sin Ming on 24/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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