

Veron Chen (LKKAUTO)

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LS 12,700

**From:** Justin Wong <justin.wong@budgetdirect.com.sg> **AGI - 481.50**  
**Sent:** Thursday, 7 July 2022 3:39 PM  
**To:** Reports (LKKAUTO) **CAI - 235.40**  
**Cc:** SUR  
**Subject:** Survey Report & Invoice of Vehicle SMK 7660L Ref: C10014016  
**Attachments:** AGI-LKKInvoice-AC2204126.pdf; GIA Report.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf

Hi Renee,

We understand that the survey conducted for SMK7660L and the repair cost will be shared between us and China Taiping since both SJN210T & SMS4356T hit onto the rear of SMK7660L.

Kindly confirm whether we are sharing 50% of your vehicle survey fees with China Taiping as well.

Regards,

**Justin Wong**  
**Senior Executive, Claims**

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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

**From:** Renee Sia (LKK AUTO) <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Sent:** Tuesday, 5 July 2022 6:32 pm

**To:** Shafawati Bte Md Rabu <[shafawati.m@budgetdirect.com.sg](mailto:shafawati.m@budgetdirect.com.sg)>

**Cc:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

**Subject:** Survey Report & Invoice of Vehicle SMK 7660L Ref: C10014016 /EE

Dear Shafawati,

— — —  
actually the same  
nature of job scope. As per  
SLA.  
— — —

Management have discussed ~~this~~ with <sup>on your request.</sup>

~~Actually~~

Regret that we are unable to  
reduce the fee by 50%. Due to  
the ~~double work~~ <sup>separate work being</sup>

~~carried out~~ <sup>carried out</sup>

For goodwill, we can reduce  
the fee fee  
by 20%.