

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 May 2022 4:56 PM
To: 'Wennis Liew'
Cc: Admin A; AccReport
Subject: RE: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22 *** LKK REF: CC4/LPC22001764/Vps3
Attachments: GIRO AUTHORISATION FORM.PDF; ATA_SHD1647L.pdf; DV_SHD1647L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

In line with Singapore's accelerating shift to a cashless world, LONPAC is targeting to process all payments via e-payments. Hence, please complete and return the attached GIRO Form to enable LONPAC to process their payment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wennis Liew <wennis.liew@premierauto.com.sg>
Sent: Wednesday, 11 May 2022 10:25 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22 *** LKK REF: CC4/LPC22001764/Vps3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email.

On a without prejudice and without admission of liability, we accepted your offer of \$3,400.00 for the above claim.

Kindly let us have the DV.

Thank you.

Warmest regards,

Wennis Liew
Claims Executive
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd |
Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 11 May 2022 10:14 am

To: Wennis Liew <wennis.liew@premierauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>

Subject: RE: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22 *** LKK REF: CC4/LPC22001764/Vps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$3,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wennis Liew <wennis.liew@premierauto.com.sg>

Sent: Thursday, 5 May 2022 12:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>

Subject: RE: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22 *** LKK REF: CC4/LPC22001764/Vps3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please find attached video footage for your perusal.

Video footage shown that your insured driver had encroached into our client's lane and resulted the accident.

Kindly review the matter and we shall await for your favourable reply soon.

Thank you.

Warmest regards,

Wennis Liew

Claims Executive

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd |
Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 5 May 2022 11:43 am

To: Ng Boon Kai <boonkai.ng@premierauto.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22 *** LKK REF: CC4/LPC22001764/Vps3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver alleged that it was your client who overtook his vehicle and resulted the accident. Attached is a copy of our insured accident report for your easy reference.

As per Lonpac instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 22 March 2022 2:25 PM

To: Ng Boon Kai <boonkai.ng@premierauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22 *** LKK REF: CC4/LPC22001764/Vps3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ng Boon Kai <boonkai.ng@premierauto.com.sg>
Sent: Tuesday, 22 March, 2022 11:21 AM
To: Admin A <admin-a@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: LOD- SHD1647L & YQ230S (LONPAC-INSURED) on 22.02.22

WITHOUT PREJUDICE

Dear Sir/Mdm

Our Ref: SHD1647L/VC/bk
Date of accident: 22.02.2022

We refer to the above mentioned accident.

Hereby we would like to append our losses from **Lonpac Insurance Bhd**, as insurers of vehicle number **YQ230S** which your insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Boon Kai
Claims Executive
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6544 6689 Ext 071 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 23 February 2022 3:01 pm
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ng Boon Kai <boonkai.ng@premierauto.com.sg>
Subject: FW: Survey for Vehicle No :SHD1647L (TP claim)

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYNA. Insured yet to lodge report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Boon Kai <boonkai.ng@premierauto.com.sg>

Sent: Wednesday, 23 February 2022 2:42 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Goh Wee Dek <weedek.goh@premierauto.com.sg>; Vincent Chua <vincent.chua@premierauto.com.sg>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Survey for Vehicle No :SHD1647L (TP claim)

Dear Sir/Madam,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHD1647L

Your Insured Vehicle: YQ230S

Date of Accident: 22/02/2022

Name of Workshop: PREMIER AUTOMOTIVE SERVICES

Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443

Name of Contact Person: Boon Kai

Contact Number: 65446689

Email Address of Contact Person: boonkai.ng@premierauto.com.sg

Vehicle in workshop

Kindly arrange for survey

Thank you

Regards

Boon Kai
Claims Executive
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6544 6689 Ext 071 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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