

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 10 May 2022 1:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [Seek Mandate] - 21/22/22/VC00/025491 - Survey for Vehicle No :SHD1647L (TP claim) LKK REF : CC4/LPC22001764/Vps3

Lonpac External - General

Dear Hsiao Tong,

Please proceed but you can try offering them a global sum up to \$3,400.00

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 6 May 2022 12:00 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - 21/22/22/VC00/025491 - Survey for Vehicle No :SHD1647L (TP claim) LKK REF : CC4/LPC22001764/Vps3

Your ref: **21/22/22/VC00/025491**
Our ref : CC4/LPC22001764/Vps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ230S(LONPAC) AND SHD1647L(TP) ON 22/02/2022

We refer to the above matter.

We have highlighted to your good office on 14/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Attached is a copy of third party video footage for your easy reference. The video shows that our driver changed lane and collided with third party. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,467.95(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (w/GST)	\$ 6,791.93	\$ 2,793.30 (\$2,610.56 + 7%GST)
2. Loss of Rental (6days x \$84.53)	\$ 507.18	\$ 422.65 (5days x \$84.53)
3. Loss of Income (6days x \$100.00)	\$ 600.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,901.11	<u>\$ 3,467.95</u>

Surveyor recommended 4days for repair + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 22 March 2022 8:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: FW: Survey for Vehicle No :SHD1647L (TP claim) LKK REF : CC4/LPC22001764/Vps3

Lonpac External - General

Our Ref : 21/22/22/VC00/025491

Dear Hsiao Tong,

Attached copy of insured's report for your attention.

Please proceed to obtain the video footage as our insured alleged that it was the taxi which overtook his vehicle

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 14 March 2022 5:02 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Survey for Vehicle No :SHD1647L (TP claim) LKK REF : CC4/LPC22001764/Vps3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SHD 1647L at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, February 23, 2022 4:55 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Survey for Vehicle No :SHD1647L (TP claim)

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arraneg on 24-02-22.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 23 February, 2022 3:01 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; boonkai.ng@premierauto.com.sg
Subject: FW: Survey for Vehicle No :SHD1647L (TP claim)

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYNA. Insured yet to lodge report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Boon Kai <boonkai.ng@premierauto.com.sg>

Sent: Wednesday, 23 February 2022 2:42 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Goh Wee Dek <weedek.goh@premierauto.com.sg>; Vincent Chua <vincent.chua@premierauto.com.sg>;

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Survey for Vehicle No :SHD1647L (TP claim)

Dear Sir/Madam,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHD1647L

Your Insured Vehicle: YQ230S

Date of Accident: 22/02/2022

Name of Workshop: PREMIER AUTOMOTIVE SERVICES

Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443

Name of Contact Person: Boon Kai

Contact Number: 65446689

Email Address of Contact Person: boonkai.ng@premierauto.com.sg

Vehicle in workshop

Kindly arrange for survey

Thank you

Regards

Boon Kai

Claims Executive

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6544 6689 Ext 071 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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