

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 February, 2022 3:43 PM
To: Jeshurueben Rao Thomas; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201328/C02/SMC6290U/CHNGPW / FW: DIRECT SETTLEMENT OF VEHICLE NO. SJH1735X AGAINST SMC6290U (CTI)

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Wednesday, February 23, 2022 3:39 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201328/C02/SMC6290U/CHNGPW / FW: DIRECT SETTLEMENT OF VEHICLE NO. SJH1735X AGAINST SMC6290U (CTI)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We would like to select Marcus Chua (LKK) for this claim.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 February 2022 3:37 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201328/C02/SMC6290U/CHNGPW / FW: DIRECT SETTLEMENT OF VEHICLE NO. SJH1735X AGAINST SMC6290U (CTI)

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Our reference: **SNM22D201328C02/ SMC6290U/Chngpw**
Your reference: SJH1735X

Dear Sirs

ACCIDENT INVOLVING SMC6290U & SJH1735X ON 19/02/2022

We refer to your email of 23/02/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, February 23, 2022 3:23 PM

To: jeshurueben@honda.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201328/C02/SMC6290U/CHNGPW / FW: DIRECT SETTLEMENT OF VEHICLE NO. SJH1735X AGAINST SMC6290U (CTI)

Without Prejudice

Dear Adeline,

Please conduct PRS for SJH1735X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Wednesday, 23 February 2022 8:07 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SJH1735X AGAINST SMC6290U (CTI)

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To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Arrange A Surveyor To Conduct Survey On Our Client Vehicle SJH1735X.

Please Do Advice On The Liability Status Of This Claim For Direct Settlement.

Your Insured Vehicle Number is SMC6290U, Accident Date 19/02/2022.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



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