Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 23 February, 2022 2:48 PM

To: PBSP; assignments@lkkauto.com; sur@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM22D201234/C02/SMH4471B/LEEPG / RE: CAR IN. REQ FOR DIRECT

SETTLEMENT SMM955Y AND SMH4471B ON 17.02.22

Attachments: SKM_558e22022218270.pdf

Without Prejudice

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg> **Sent:** Wednesday, 23 February 2022 2:46 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201234/C02/SMH4471B/LEEPG / RE: CAR IN. REQ FOR DIRECT SETTLEMENT SMM955Y AND

SMH4471B ON 17.02.22

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Hi Cecilia,

Please appoint LKK as SJE.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

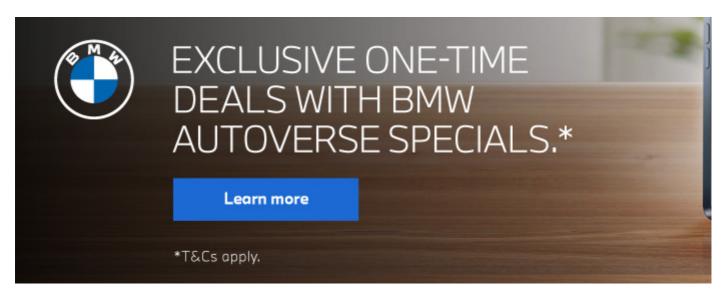
Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Sent: Wednesday, 23 February 2022 1:56 pm **To:** PBSP <pml-pbsp@simedarby.com.sg>

Cc: Inthiran Thurasamy < <u>inthiran.thurasamy@simedarby.com.sg</u>>; Cresendo Llurca Lagman < <u>cresendo.lagman@simedarby.com.sg</u>>; Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SNM22D201234/C02/SMH4471B/LEEPG / RE: CAR IN. REQ FOR DIRECT SETTLEMENT SMM955Y AND

SMH4471B ON 17.02.22

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Without Prejudice

Our reference: SNM22D201234/C02/SMH4471B/LEEPG

Your reference: SMM955Y

Dear Sirs.

We refer to your email of 22/02/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 23 February 2022 1:49 pm

To: PBSP <pml-pbsp@simedarby.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Inthiran Thurasamy < <u>inthiran.thurasamy@simedarby.com.sg</u>>; Cresendo Llurca Lagman < <u>cresendo.lagman@simedarby.com.sg</u>>; Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: O/R: SNM22D201234/C02/SMH4471B/LEEPG / RE: CAR IN. REQ FOR DIRECT SETTLEMENT SMM955Y AND

SMH4471B ON 17.02.22

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMM955Y.

Note: officer in charge Cecilia Lee 63896530.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 22 February 2022 6:46 pm

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Inthiran Thurasamy < <u>inthiran.thurasamy@simedarby.com.sg</u>>; Cresendo Llurca Lagman

<cresendo.lagman@simedarby.com.sg>

Subject: Re: CAR IN. REQ FOR DIRECT SETTLEMENT SMM955Y AND SMH4471B ON 17.02.22

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

Please arrange for Survey as soon as possible. Car in workshop.

MCA: Inthiran

Thank you.

Best regard,

Bodyshop

BMW

Performance Motors Ltd

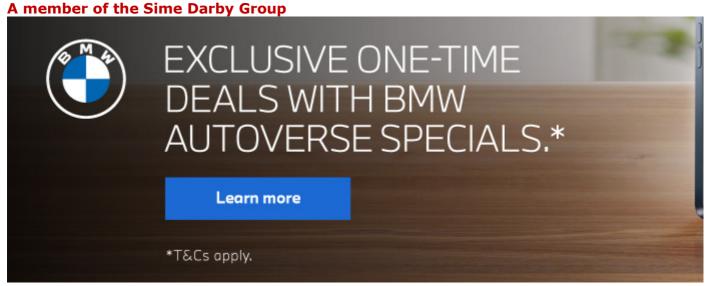
DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors



From: PBSP

Sent: Tuesday, 22 February 2022 6:24 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Inthiran Thurasamy < <u>inthiran.thurasamy@simedarby.com.sg</u>>; Cresendo Llurca Lagman

<cresendo.lagman@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT SMM955Y AND SMH4471B ON 17.02.22

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

Sime Darby Motors

