

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 23 February, 2022 2:04 PM  
**To:** Juliana .; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; Marcus Teo; info; Admin AP Automotive Services; ClickUp: CB 8256E  
**Subject:** RE: OUR REF:SNM22D201275/C02/GY1035D/TANKW & YOUR REF: CB8256E, TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Juliana . <juliana@apautomotive.services>  
**Sent:** Wednesday, 23 February 2022 2:02 PM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Marcus Teo <marcus@apautosg.com>; info <info@apautosg.com>; Admin AP Automotive Services <mota@apautomotive.services>; ClickUp: CB 8256E <a.c.2a85tzh.u-37601217.1d145771-b90d-412b-8ffc-6631859b049d@tasks.clickup.com>  
**Subject:** Re: OUR REF:SNM22D201275/C02/GY1035D/TANKW & YOUR REF: CB8256E, TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy

We are pleased to choose Taufikh - LKK to inspect our client vehicle

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



**Ms Juliana**

**AP Automotive Services Pte Ltd  
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Wed, 23 Feb 2022 at 13:07, Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING GY1035D & CB8256E on 19/02/2022**

We refer to your email of 22/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Natalie Leong <[natalie.leong@sg.cntaiping.com](mailto:natalie.leong@sg.cntaiping.com)>  
**Sent:** Wednesday, 23 February 2022 12:07 PM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; [juliana@apautomotive.services](mailto:juliana@apautomotive.services)  
**Subject:** OUR REF:SNM22D201275/C02/GY1035D/TANKW & YOUR REF: CB8256E, TO CONDUCT PRS

Without Prejudice  
via email only

Dear Billy

Please refer to the below email.

Please **conduct PRS CB8256E** soonest possible.

Please contact our claims department Billy Tan at 6389 6175, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城  
Taiping SG

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**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>  
**Sent:** Tuesday, 22 February 2022 2:02 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; info <[info@apautosg.com](mailto:info@apautosg.com)>; Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; Nic Chia <[nic@apautomotive.services](mailto:nic@apautomotive.services)>; ClickUp: CB 8256E <[a.c.2a85tzh.u-37601217.1d145771-b90d-412b-8ffc-6631859b049d@tasks.clickup.com](mailto:a.c.2a85tzh.u-37601217.1d145771-b90d-412b-8ffc-6631859b049d@tasks.clickup.com)>  
**Subject:** ARRANGE PRI FOR CB 8256E (YOUR REF: GY 1035D)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

**"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : NIC - 9689 5159

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



***Ms Juliana***

**AP Automotive Services Pte Ltd  
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886