

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 23 February, 2022 1:30 PM
To: peijie@expresscar.com.sg; 'SUR'; assignments
Subject: RE: SNM22D201324/C02/SJQ7200K/LEWLC / FW: Accident between vehicle no SMK1748H and Vehicle no SJQ7200K on 21/02/2022 @ 1515Hrs
Attachments: 1470_001.pdf; SMK1748H SAS REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>
Sent: Wednesday, 23 February 2022 1:26 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: SNM22D201324/C02/SJQ7200K/LEWLC / FW: Accident between vehicle no SMK1748H and Vehicle no SJQ7200K on 21/02/2022 @ 1515Hrs

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We do not agree to your list of surveyor.

Refer below for our list of surveyor:

- * Kelvin Teo – Kelvin Automotive Appraising Services
- * Chang Fuh Keong, Dave – Sincere Appraisal Services
- * Ho Joo Loong, Danny – HJL Auto Appraiser Services
- * Lee Kok Weng – Lee Automobile Appraisers Services
- * Ong Ah Keng, Kent – KTO Automobile Assessors
- * Ong Poh Meng – Aeon Auto Consultants LLP
- * Philip Foo – Presicion Appraisal Services
- * Thor Teck Soon, David – JAS Appraisal S

Best Regards,

Peijie

25 Kaki Bukit Road 4

#01-55 SYNERGY@KB

S(417800)

DID: 91690825

On 2022-02-23 12:43, Jenny Lew wrote:

> Without Prejudice

>

> Our reference: SNM22D201324/C02/SJQ7200K/lewlc (Insured yet to lodge
> report)

>

> Your reference: SMK1748H

>

> Dear Sirs / Madam,

>

> ACCIDENT INVOLVING SJQ7200K & SMK1748H on 21/02/2022

>

> We refer to your email of 22/02/2022.

>

> Take Notice that we shall not be accepting any of your surveyors as
> SJE.

>

> Kindly note the following:-

>

> * We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.

>

> * We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-

>

> 1. Gary Soon (FTA)

>

> 6. Marcus Chua (LKK)

>

> 2. Chow Bo Xiong (FTA)

>

> 7. Kenneth Kong (LKK)

>

> 3. Ben Chua (FTA)
>
> 8. Adrian Ling (LKK)
>
> 4. Ng You Han (FTA)
>
> 9. Mohd Taufikh (LKK)
>
> 5. Henry Ng (FTA)
>
> 10. Steve Chen (LKK)
>
> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.
>
> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.
>
> * As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.
>
> If you have any queries, please contact Jenny Lew 6389 6172 and email
> us at claimsdept@sg.cntaiping.com
>
> ** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to
> us.
>
> NOTICE :
>
> In response to the escalating Covid-19 cases, please refrain from
> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.
>
> Regards,
>
> Jenny Lew
>
> Executive
>
> Claims Department
>
> China Taiping Insurance (Singapore) Pte. Ltd.
>
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
>
> DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175
>

> W:
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C391f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000&data=tckKDWWkE7x13nhnEFRISXegfPVQAYskU4Et3lB4XQ%3D&reserved=0> [1] | FB:

>
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C391f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000&data=u736yr6E%2FRy5qOe01KATXa2rNz6O01DIGwWTgXzBjc0%3D&reserved=0> [2] | WeChat: 太平獅城

> Taiping SG

>
 > _Disclaimer: This e-mail and any files transmitted with it is intended
 > only for the named recipients and may contain confidential
 > information. Any unauthorized disclosure, use or dissemination of this
 > message, either in whole or partial, is prohibited. If you are not the
 > intended recipient, please notify the sender immediately. Please
 > delete the e-mail and any copies of it thereafter._

>
 > -----Original Message-----
 > From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
 > Sent: Wednesday, 23 February 2022 12:26 pm
 > To: Precursor - PeiJie (22 May) <peijie@expresscar.com.sg>; Jenny Lew
 > <jenny.lew@sg.cntaiping.com>
 > Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
 > Subject: O/R: SNM22D201324/C02/SJQ7200K/LEWLC / FW: Accident between
 > vehicle no SMK1748H and Vehicle no SJQ7200K on 21/02/2022 @ 1515Hrs

>
 > Without Prejudice

>
 > Dear Jenny,

>
 > Please conduct PRS for SMK1748H (OUR INSURED HAS YET TO FILED SAS
 > REPORT)

>
 > Note: officer in charge Jenny Lew 63896172.

>
 > NOTICE :

>
 > In response to the escalating Covid-19 cases, please refrain from
 > sending hardcopy documents to us as delay is to be expected for
 > handling hardcopy documents. All correspondence should be made via
 > email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
 > inconvenience caused is much regretted.

>
 > Thank you

>
 > Chong Boon Sen

>
 > Claims Department

>
 > China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C391f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLjBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000&data=tckKDWWkE7x13nhnEFRISXegfPVQAYskU4Et3lB4XQ%3D&reserved=0>

> [3] | FB:

>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C391f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLjBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000&data=u736yr6E%2FRy5qOe01KATXa2rNz6O01DIGwWTgXzBJc0%3D&reserved=0>

> [4] | WeChat: 太平狮城 Taiping SG

>

> Disclaimer: This e-mail and any files transmitted with it is intended
> only for the named recipients and may contain confidential
> information. Any unauthorized disclosure, use or dissemination of this
> message, either in whole or partial, is prohibited. If you are not the
> intended recipient, please notify the sender immediately. Please
> delete the e-mail and any copies of it thereafter.

>

> -----Original Message-----

>

> From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

>

> Sent: Tuesday, 22 February 2022 3:46 pm

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Subject: Accident between vehicle no SMK1748H and Vehicle no SJQ7200K
> on 21/02/2022 @ 1515Hrs

>

> CAUTION: This email originated from outside the organization. Do not
> click links or open attachments unless you recognize the sender and
> know the content is safe.

>

> Dear Sir/Madam,

>

> Refer to attach for PRI.

>

> Send us your list of surveyor within two working days.

>

> Thanks.

>

> ---

>

> Best Regards,

>

> Peijie

>
> 25 Kaki Bukit Road 4
>
> #01-55 SYNERGY@KB
>
> S(417800)
>
> DID: 91690825
>
>
>
> Links:
> -----
> [1]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.s
> g.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C3
> 91f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0
> %7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljo iMC4wLjAwMDAi
> LCJQljo iV2luMzliLCJBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000& sdata=tckKDW
> WkE7x13nhnEFRISXegfPVQAYskU4Et3IB4XQ%3D&reserved=0
> [2]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f
> acebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cnta
> iping.com%7C391f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f
> 2633868e5%7C0%7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljo
> iMC4wLjAwMDAiLCJQljo iV2luMzliLCJBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000&
> ;sdata=u736yr6E%2FRy5qOe01KATXa2rNz6O01DIGwWTgXzBJc0%3D&reserved=0
> [3]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.s
> g.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C3
> 91f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0
> %7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljo iMC4wLjAwMDAi
> LCJQljo iV2luMzliLCJBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000& sdata=tckKDW
> WkE7x13nhnEFRISXegfPVQAYskU4Et3IB4XQ%3D&reserved=0
> [4]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f
> acebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cnta
> iping.com%7C391f5f2c837d497d8e8308d9f68cfa68%7C52fbc9ef9a574c5ba4ca46f
> 2633868e5%7C0%7C0%7C637811907634740652%7CUnknown%7CTWFpbGZsb3d8eyJWljo
> iMC4wLjAwMDAiLCJQljo iV2luMzliLCJBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000&
> ;sdata=u736yr6E%2FRy5qOe01KATXa2rNz6O01DIGwWTgXzBJc0%3D&reserved=0