

Our Ref: CC0222/SHC7133T/CK(st)
Date: 23.03.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 20.02.2022 INVOLVING SHC7133T & SMG2822R ALONG 126A RIVERVALE ST

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7133T, which was involved in the captioned accident with your insured vehicle No SMG2822R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

| | | | |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs | | S\$ | 2,247.00 |
| 2. Loss of Rental | 4 days x S\$ 110.67 | S\$ | 442.68 |
| 3. Survey Report Fee | | S\$ | 0.00 |
| 4. LTA Search Fee | | S\$ | 0.00 |
| 5. GIA / Police Report Fee | | S\$ | 2.00 |
| 6. Others | | S\$ | 0.00 |

Hirer's Claim :

| | | | |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 4 days x S\$ 80.00 | S\$ | 320.00 |
| 2. Others | | S\$ | 0.00 |

| | | | |
|--------|---------------------|------------|-----------------|
| [E&OE] | Total Claims | S\$ | 3,011.68 |
|--------|---------------------|------------|-----------------|

A copy each of the following supporting documents marked [X] is enclosed:

| | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [X] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC7133T , SMG2822R
ALONG 126A RIVERVALE ST****ON 20-Feb-22 04:05**I / We **LIM BUK GUAT** (Hirer) NRIC No.: **SXXXX823A**and/or **ANG HOCK HUAT** (Relief) NRIC No.: **SXXXX688I**Taxi Number **SHC7133T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Feb-2022**Name of Hirer **LIM BUK GUAT**Hirer NRIC **SXXXX823A**

Signature :

Address **128 RIVERVALE STREET #11-828
540128**Contact No. **88700588**Name of Relief **ANG HOCK HUAT**Relief NRIC **SXXXX688I**

Signature :

Address **206C COMPASSVALE LANE 10-103
543206**Contact No. **96497721**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00254762102

Claim No : SNM22D201380

Claimant : CITYCAB PTE LTD

Amount : S\$2,891.68

DOLLARS TWO THOUSAND EIGHT HUNDRED NINETY ONE AND CENTS
SIXTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7133T

Insured Vehicle No. : SMG 2822R

Date of Loss : 20/02/2022

Place of Accident : CARPARK OF BLK 126 RIVERVALE STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MELLISA LESTARI PANGESTU NG

Driver Name : LAU YONG KAI, NAVIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-------|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 2,247.00 |
| (3) Loss of Use /Rental/Earning | S\$ | 642.68 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 2,891.68 |
| | ===== | |

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature :  _____

Date : 14.7.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7133T

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
12.05.2016

CHASSIS CODE
KMHLB41UMGU088867

NO/DATE
91655498 18.03.2022

JOB NO.
305505875

ODOMETER READING

JOB TYPE

Description : 3P 20.02.2022

Invoice for Lump Sum Repair

| | | |
|-----------------------------|---------|-----------------|
| Total Lump Sum Repair Amt | | 2,100.00 |
| Add GST @ | 7.000 % | 147.00 |
| Total Invoice amount | | 2,247.00 |

Issued by : KATHERINETAN 18.03.2022 14:33:09
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| | | | |
| | | | |
| | | | |
| | | | |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC22020270



Date: 21 March 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/02/2022 @ 04:05 hrs
ALONG 126A RIVERVALE ST
INVOLVING SMG2822R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7133T** (the "Taxi"). The Taxi was hired to **LIM BUK GUAT IC NO SXXXX823A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMG2822R

Date of Accident

20/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **13/12/2021 - 12/12/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **21/02/2022 10:41**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNC 7133 T

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 24 March 2022 8:57 am
To: NAVINLYK@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/CTI22001735/Tgs3 *** ACCIDENT INVOLVING SMG 2822R & SHC 7133T ON 20/02/2022 ***

Importance: High

Our Ref: CC4/CTI22001735/Tgs3

24 MARCH 2022

**MELLISA LESTARI PANGESTU NG
DRIVER: LAU YONG KAI, NAVIN**

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 2822R & SHC 7133T ON 20/02/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 12 July 2022 5:27 pm
To: Cecilia Chong (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Hi Cecilia,

Kindly proceed to offer up to \$2,891.68(all in).

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Wednesday, June 15, 2022 12:08 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D201280**

Our ref : CC4/CTI22001735/Tgs3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMG 2822R (OI) & SHC 7133T (TP) ON 20/02/2022

We refer to the above matter.

It is a BOLA S24 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,891.68** **(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|-------------------|------------------------------|
| 1. Cost of Repair (w/GST) | \$ 3,424.34 | \$ 2,247.00 |
| 2. Loss of Rental (4days x \$110.67) | \$ 442.68 | \$ 442.68 (4days x \$110.67) |
| 3. LTA/ GIA Search Fee | \$ 2.00 | \$ 2.00 |
| 4. Loss of Income (4days x \$80.00) | \$ 320.00 | \$ 200.00 |
| Total | \$ 4,189.02 | <u>\$ 2,891.68</u> |

**02 days recommendation for repair + 2PRS = 4 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/05/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 24 February 2022 2:45 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>