

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 9 February 2023 9:52 AM  
**To:** Lynn Khong  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: SNM22D201380/C02/SMG2822R/KHONGLH / RE: Direct Settlement - Accident Involving SMG 2822R (OI) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022  
**Attachments:** TP DS SUPPORTING DOCUMENT\_a.pdf; CTI\_LKKInvoice1 \_ AC2204434\_a.pdf

Dear Lynn,

As spoken,

This case has been settled and close.

Please see attached supporting documents.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Wednesday, 8 February 2023 12:57 AM  
**To:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Subject:** SNM22D201380/C02/SMG2822R/KHONGLH / RE: Direct Settlement - Accident Involving SMG 2822R (OI) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

Hi Team,

Kindly note change in claim reference from SNM22D201280 to SNM22D201380.  
Please proceed as advise.

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,424.34	\$ 2,247.00
2. Loss of Rental (4days x \$110.67)	\$ 442.68	\$ 442.68 (4days x \$110.67)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 200.00
Total	\$ 4,189.02	<b><u>\$ 2,891.68</u></b>

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Sent:** Wednesday, June 15, 2022 12:08 PM  
**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

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Your ref : **SNM22D201280**

Our ref : CC4/CTI22001735/Tgs3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SMG 2822R (OI) & SHC 7133T (TP) ON 20/02/2022**

We refer to the above matter.

It is a BOLA S24 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,891.68 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,424.34	\$ 2,247.00
2. Loss of Rental (4days x \$110.67)	\$ 442.68	\$ 442.68 (4days x \$110.67)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 200.00
Total	\$ 4,189.02	<b><u>\$ 2,891.68</u></b>

\*\*02 days recommendation for repair + 2PRS = 4 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/05/2022 is only for mandate purpose.

For your approval/instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Thursday, 24 February 2022 2:45 pm  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

Hi Su Li,

Attached is OI GIA report.

### **NOTICE :**

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 24 February 2022 12:56 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** FW: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D201280/C02/SMG2822R/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 24 February 2022 11:26 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Re: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 7133T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, February 24, 2022 11:10 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

Dear Sir,

Noted with thanks. Kindly provide all documents for processing in follow up email.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 23 February 2022 5:30 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Re: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

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Hi Boon Sen,

TP accident date is on 20/02/2022, survey date is on 21/02/2022.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, February 23, 2022 4:29 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** O/R: SNM22D201280/C02/SMG2822R/TANKW / RE: Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

Dear Sir,

Pls check with tp client accident date is as mentioned or 21/02/2022 04:00 based on our claim number, for our further processing.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 23 February 2022 4:04 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMG 2822R (OI : CTI - TBA) and SHC 7133T (TP : LKK REF - CC4/CTI22001735/Tgs3) on 20/02/2022

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Dear Sir / Madam,



We refer to the above matter.

We have inspected third party vehicle SHC 7133T at M/s COMFORTDELGRO ENGINEERING PTE LTD on 21/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

