

Re: EST - OD CLAIM FOR SLE 729 M, DOA: 19/02/2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 24/2/2022 12:46 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLE 729 M** (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Thursday, 24 February 2022 12:40 pm**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Cc:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>**Subject:** RE: EST - OD CLAIM FOR SLE 729 M, DOA: 19/02/2022

Dear all,

Any update on repair approval ?

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 22 February 2022 2:58 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: EST - OD CLAIM FOR SLE 729 M, DOA: 19/02/2022

Dear all,

Attached revise estimated for your kind reference.

Kindly assist on repair approval.

Thank you
Best Regards,
Zoey Kum
Claims Advisor

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 21 February 2022 11:39 AM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: EST - OD CLAIM FOR SLE 729 M, DOA: 19/02/2022

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

**Best Regards,
Jennis Tan
Claims Adminstrator**

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 21 February, 2022 8:47 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: OD CLAIM FOR SLE 729 M, DOA: 19/02/2022

Dear Nadia,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 19 February, 2022 12:08 PM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SLE 729 M, DOA: 19/02/2022

Dear All,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 22/2/2022 @ 2.15pm. Owner waiting.

Location: 55 Ubi Road 1, Singapore 408699

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

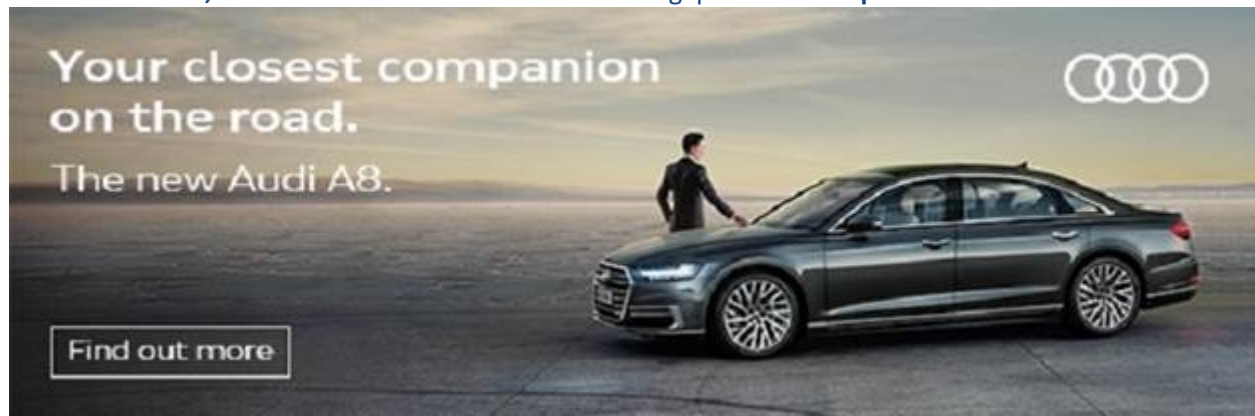
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