

Asher Sng (LKKAUTO)

From: D ARUN <arunyby@yahoo.com.sg>
Sent: Friday, 25 February 2022 8:43 AM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SMZ 9929X & SKX 6790G ALONG/AT BUKIT BATOK ROAD TOWARDS JURONG EAST ON 21/02/2022

Dear Asher Sng

We appreciate your follow up

Please be inform that we have submitted a report on the day of incident

Name of Insurance Company	NTUC Income Insurance Co-oper
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	5123842754
Cover Note Number	-



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Assoc and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the

ACCIDENT STATEMENT

Date of Submission	21/02/2022 17:22 (SGT)
Date of Accident	21/02/2022 08:47 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	BUKIT BATOK ROAD BESIDE DE
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMZ9929X
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Please contact me at 86869929 for any other enquiry

Thank you and kind regards

Arun

On Thursday, 24 February 2022, 06:34:51 pm SGT, Su Li (LKK Auto) <suli@lkkauto.com> wrote:

ARUNAGIRI S/O DORAIKANNAN
BLK 411 CHOA CHU KANG AVENUE 3,
#14-361
SINGAPORE 680411

Dear Sirs,

OUR REF : S2M03TWU // CC4/ASM22001721/Ues3
YOUR REF : SMZ 9929X
ACCIDENT INVOLVING SMZ 9929X & SKX 6790G ALONG/AT BUKIT BATOK ROAD
TOWARDS JURONG EAST ON 21/02/2022

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from **FASTECH AUTO PTE LTD** acting on behalf of the owner of **SKX 6790G** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>

Your full co-operation in the handling of the claim is required and kindly submit the following to AsherSng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Insurance Pte Ltd Customer Care Centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact as at 6841 6051 or AsherSng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

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Yours sincerely,
Asher Sng Rong Yi

CC : AXA INSURANCE PTE LTD
Motor Claim Department