

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

18/4/2022

Attn: ASHER SNG  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : SJN210T (1095) Your Ref : CC6/CTI22001719/es3

Dear Sir,

VEHICLE # : SJN210T  
ACCIDENT INVOLVING : SJN210T & SMS4356T ALONG PIE (CHANGI) AFTER ENG NEO EXIT ON  
22/2/22

COST OF REPAIR	\$12,000.00 (As agreed)
LOSS OF USE	\$2,400.00 {21 work days + 8 weekends + 1 day prs} x \$80
LTA & GIA SEARCH	\$65.45
TOWING	\$360.00

COST OF REPAIR ADD GST 7% \$840.00

TOTAL \$15,665.45

Fifteen Thousand Six Hundred Sixty-Five Singapore Dollars and  
Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 22/2/2022 INVOLVING SJN210T SMS4356T SMK7660L

SNA1617T ALONG / AT

PIE (CHANGI) AFTER ENG NEO EXIT

I/We HAFSUN BIN RAWI (NRIC No. S1480975I)

of APT BLK 701 BEDOK RESERVOIR ROAD #04-3578 S(470701)

1. The owner of motor vehicle no. SJN210T hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 22/2/2022



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

**Ryder Auto Pte Ltd**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00255222101 Claim No : SNM22D201326/C03/SMS4356T/THAMYL

Claimant : HAFSUN BIN RAWI

Amount : S\$14,670.00  
SINGAPORE DOLLARS FOURTEEN THOUSAND SIX HUNDRED AND SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJN 210T  
Insured Vehicle No. : SMS 4356T

Date of Loss : 22/02/2022  
Place of Accident : PIE TWDS CHANGI AFTER ENG NEO EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ANDY TAN BOON YEW  
Driver Name : LAU KUIK FAH (LIU GUOHUA)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.


---

(1) Global Sum	S\$ 14,670.00
	=====
TOTAL . . . . .	S\$ 14,670.00
	=====

---

Claimant Name : HAFSUN BIN RAWI

NRIC No : SXXXX975I

Signature : 

Date : 7/9/22

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

18/4/2022

Attn: ASHER SNG  
Motor Claims Dept

## TAX INVOICE

Our Ref : SJN210T (1095) Your Ref : CC6/CTI22001719/es3

Dear Sir,

VEHICLE # : SJN210T  
ACCIDENT INVOLVING : SJN210T & SMS4356T ALONG PIE (CHANGI) AFTER ENG NEO EXIT ON  
22/2/22

COST OF REPAIR \$12,000.00 (As agreed)

COST OF REPAIR ADD GST 7% \$840.00

TOTAL \$12,840.00

Twelve Thousand Eight Hundred Forty Singapore Dollars Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)





# CASH SALE

**1 Kaki Bukit Avenue 6  
#01-55 AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 9616 8988 (Ah Boon)**

Sold to:

STN 210T

Date:

23/2/22

Item	Quantity	Description	Unit Price	Amount
		Auto Hub to Auto Bay		\$ 240
		Reporting Two Trips		
		King Roller		
		E. & O. E.		
		Sub Total :		
		GST Tax :		
		Total :		\$ 240

Issued by:

E. O. E.

Issued by: \_\_\_\_\_

CROWN



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
9 Temasek Boulevard #42-01b, Singapore 038989  
Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)  
GST Reg No: M400017735  
UEN: S66SS0020G

## TAX INVOICE

RYDER AUTO PTE LTD - SHAIKHAH  
HAIDAH BINTE HAFSUN

**Invoice Number**  
GR-2022-000725

**Invoice Issue Date**  
24 Feb 2022

**Invoice Due Date**  
03 Mar 2022

**Total Amount (S\$)** 27.10  
**Total GST 7.00% (S\$)** 1.90  
**Total Amount Incl. of GST (S\$)** 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	24/02/2022,22/02/2022,SJN210T,SMS4356T	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.*  
*No signature is required.*



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
9 Temasek Boulevard #42-01b, Singapore 038989  
Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)  
GST Reg No: M400017735  
UEN: S66SS0020G

## TAX INVOICE

RYDER AUTO PTE LTD - SHAIKHAH  
HAIDAH BINTE HAFSUN

**Invoice Number**  
GR-2022-000724

**Invoice Issue Date**  
24 Feb 2022

**Invoice Due Date**  
03 Mar 2022

**Total Amount (S\$)** 27.10  
**Total GST 7.00% (S\$)** 1.90  
**Total Amount Incl. of GST (S\$)** 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	24/02/2022,22/02/2022,SJN210T,SMK7660L	27.10	1.90	29.00
Total Amount (S\$)				27.10
Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST (S\$)				29.00

*This is a computer generated document.*  
*No signature is required.*



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Feb 2022 / 17:27:13

Receipt Date/Time : 22 Feb 2022 / 17:27:04

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220222-003342

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMS4356T As at 22 Feb 2022/16:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMS4356T Enquiry Fee 20220222172613535129	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	462845XXXXXX0301	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 17 May 2022 15:54  
**To:** bestautomotoring@gmail.com  
**Subject:** ACCIDENT INVOLVING SMS 4356T AND SJN 210T / OTHERS ON 22/02/2022

Our Ref: CC6/CTI22001719/Aes3

17 May 2022

**ANDY TAN BOON YEW**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMS 4356T AND SJN 210T / OTHERS ON 22/02/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAuto)

---

**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 23 August 2022 07:55  
**To:** Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Confidential]

Hi Asher

Please proceed with your recommendation.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, July 27, 2022 4:36 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** FW: [MANDATE REQUEST] RE: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email dated 24/06/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 24 June 2022 15:24

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [MANDATE REQUEST] RE: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

Your ref : SNM22D201326/C03/SMS4356T/THAMYL

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$14,796.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 24,746.51	\$ 12,840.00
2. Loss of Use (30days x \$80)	\$ 2,400.00	\$ 1,560.00 (26days x \$60)
3. LTA Search Fee	\$ 65.45	\$ 36.45
	\$ 360.00	\$ 360.00
Total	\$ 27,571.96	\$ 14,796.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Saturday, 26 March 2022 20:20

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

**Importance:** High

[Confidential]

Hi Su Li

OI report attached for view

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, February 24, 2022 5:29 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201326/C03/SMS4356T/THAMYL .

Dear Pauline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 24 February 2022 5:26 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s RYDER AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**